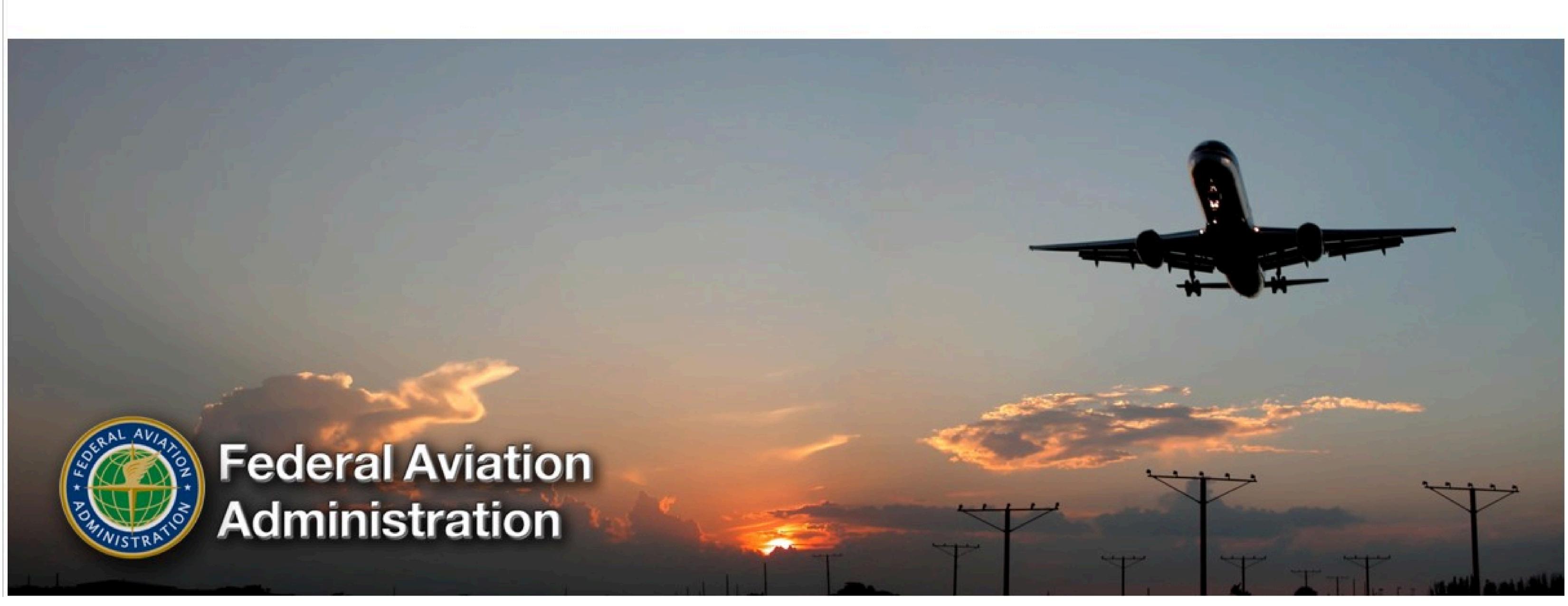
FAA | Community Engagement

Responding to the Nation's Aviation Noise Concerns



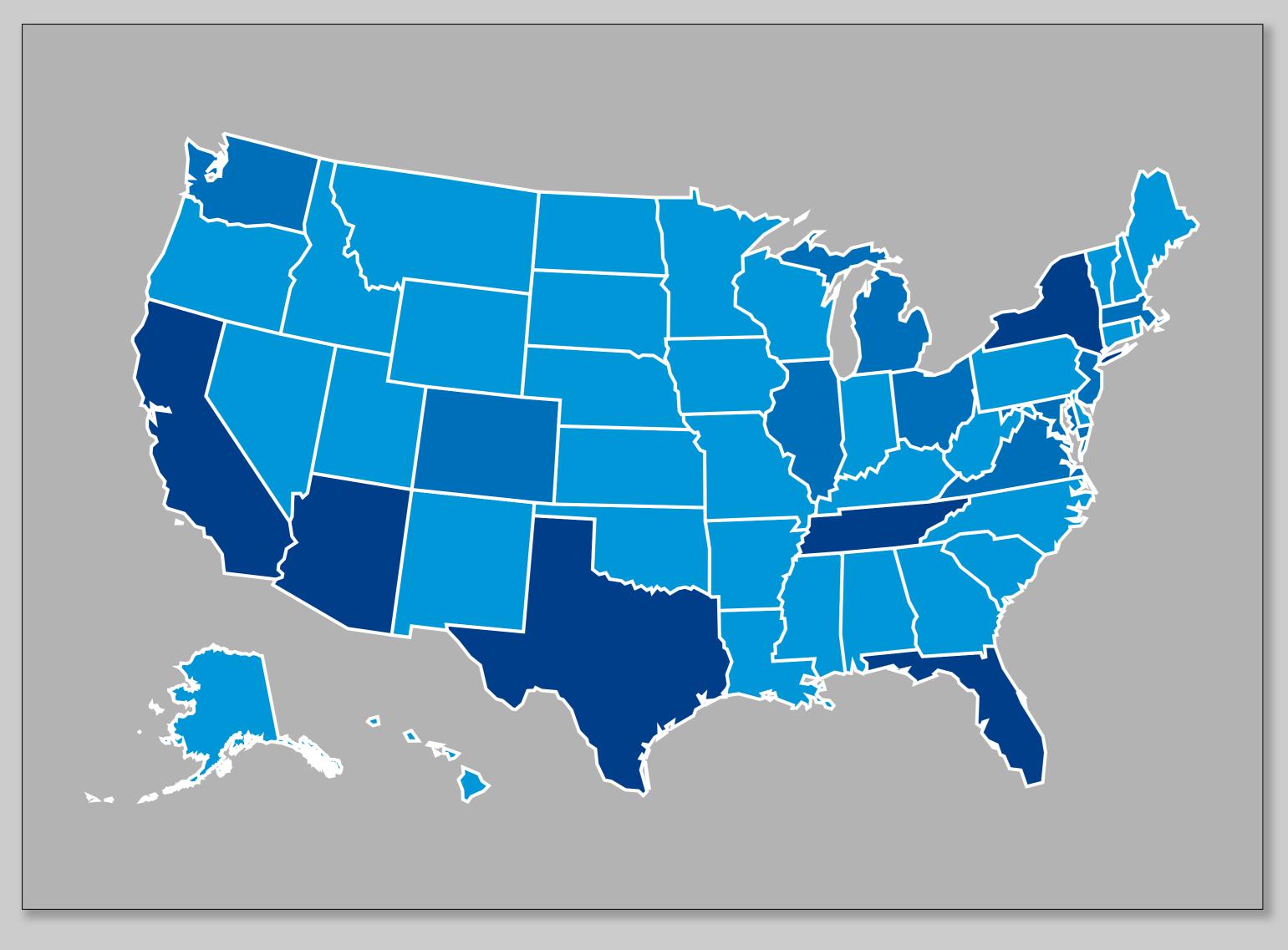
Nationwide

Total Complaints and Inquiries

12,770

Total Individuals Who Submitted Concerns

3,312



Less than 100 Complaints

The second of the

Note: All data was compiled by querying the ANCIR Noise Portal for complaints and Inquiries from Q3 and Q4 of the 2024 calendar year.

Responding to the Nation's Aviation Noise Concerns

The Federal Aviation Administration (FAA) is dedicated to addressing aircraft noise complaints and inquiries from the public with efficiency and effectiveness. Our primary objective is to handle these concerns in a clear, consistent, and repeatable manner, ensuring a responsive approach that optimally utilizes FAA resources.

To achieve this goal, we have established the Aviation Noise Complaint and Inquiry Response (ANCIR) Portal. This innovative platform serves as a central hub for the public to submit their concerns and inquiries related to aircraft noise. The ANCIR Portal streamlines the process, allowing us to provide a comprehensive and timely response to each submission.

Our commitment extends beyond merely acknowledging complaints; we aim to deliver thorough and accurate information to the public. By addressing their concerns comprehensively, we strive to foster transparency and understanding. This approach not only meets the immediate needs of the public but also contributes to a broader effort to enhance public awareness and engagement on aviation noise issues.

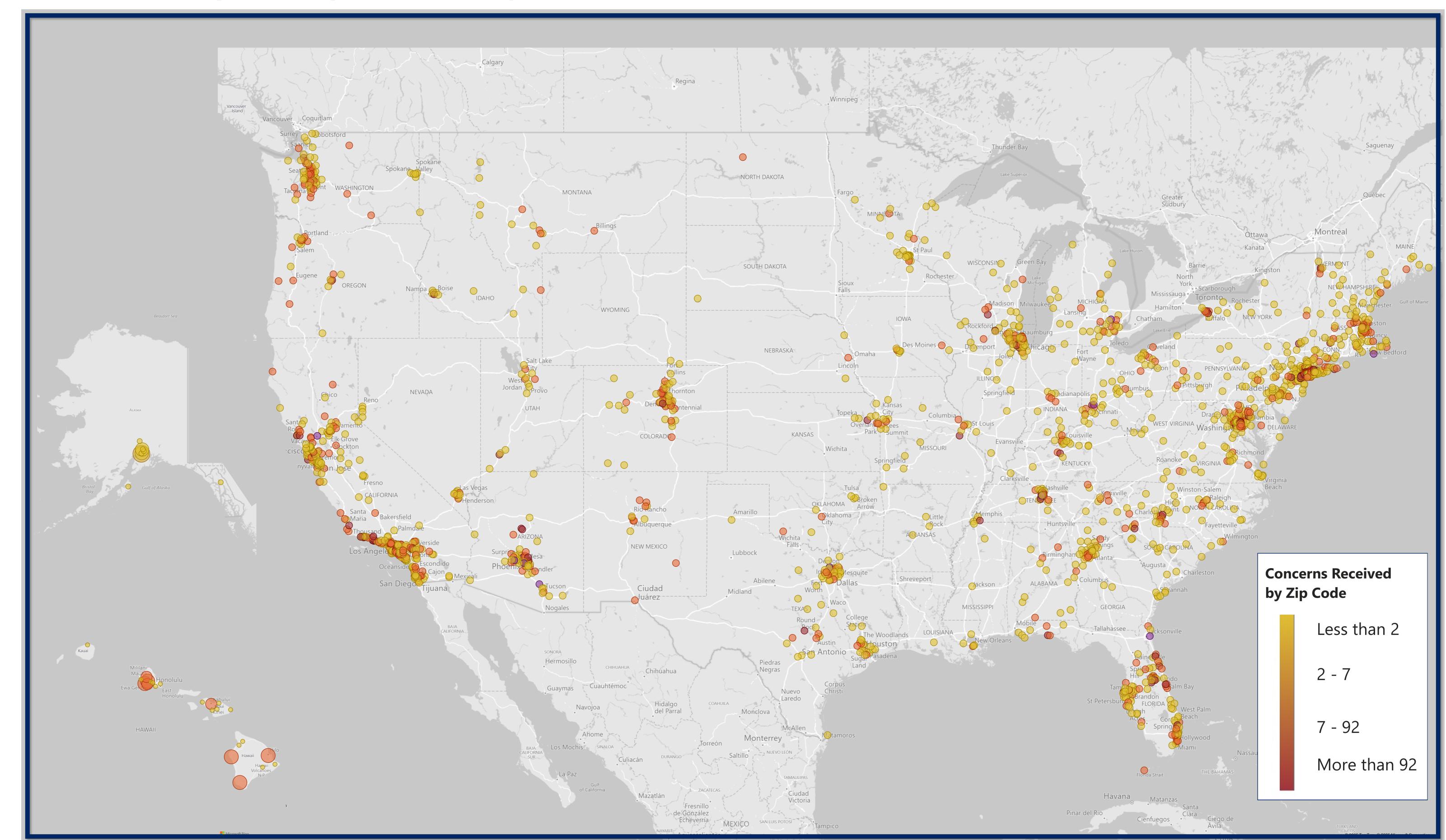
Through ANCIR, we seek to uphold a standard of responsiveness that reflects our dedication to serving the public. By utilizing the best practices and optimizing FAA resources, we aim to create an effective system that consistently meets the needs of those impacted by aircraft noise. Our ongoing commitment to improvement ensures that the ANCIR Portal remains a valuable tool in promoting transparency, understanding, and cooperation between the FAA and the communities we serve.

To better understand the FAA guidelines for processing noise complaints, we urge you to review our **policy** and **index** pages. These resources explain what types of concerns are processed, and how they are defined and organized for reporting. We appreciate your cooperation and look forward to maintaining a positive and constructive dialogue with your community.

Region - State/Territories Total Complaints Alaskan (AAL) - AK 13 Central (ACE) - IA, MO, KS, NE 121 Eastern (AEA) - DC, DE, MD, NJ, NY, PA, VA, WV 4,546 Great Lakes (AGL) - IL, IN, MI, MN, ND, OH, SD, WI 814 New England (ANE) - CT, MA, ME, NH, RI, VT 417 Northwest Mountain (ANM) - CO, ID, MT, OR, UT, WA, WY 472 1,969 Southern (ASO) - AL, FL, GA, KY, MS, NC, PR, SC, TN, VI Southwest (ASW) - AR, LA, NM, OK, TX 1,274 Western Pacific (AWP) - AZ, CA, HI, NV, AS, GU, MH 3,144 12,770 **Total**

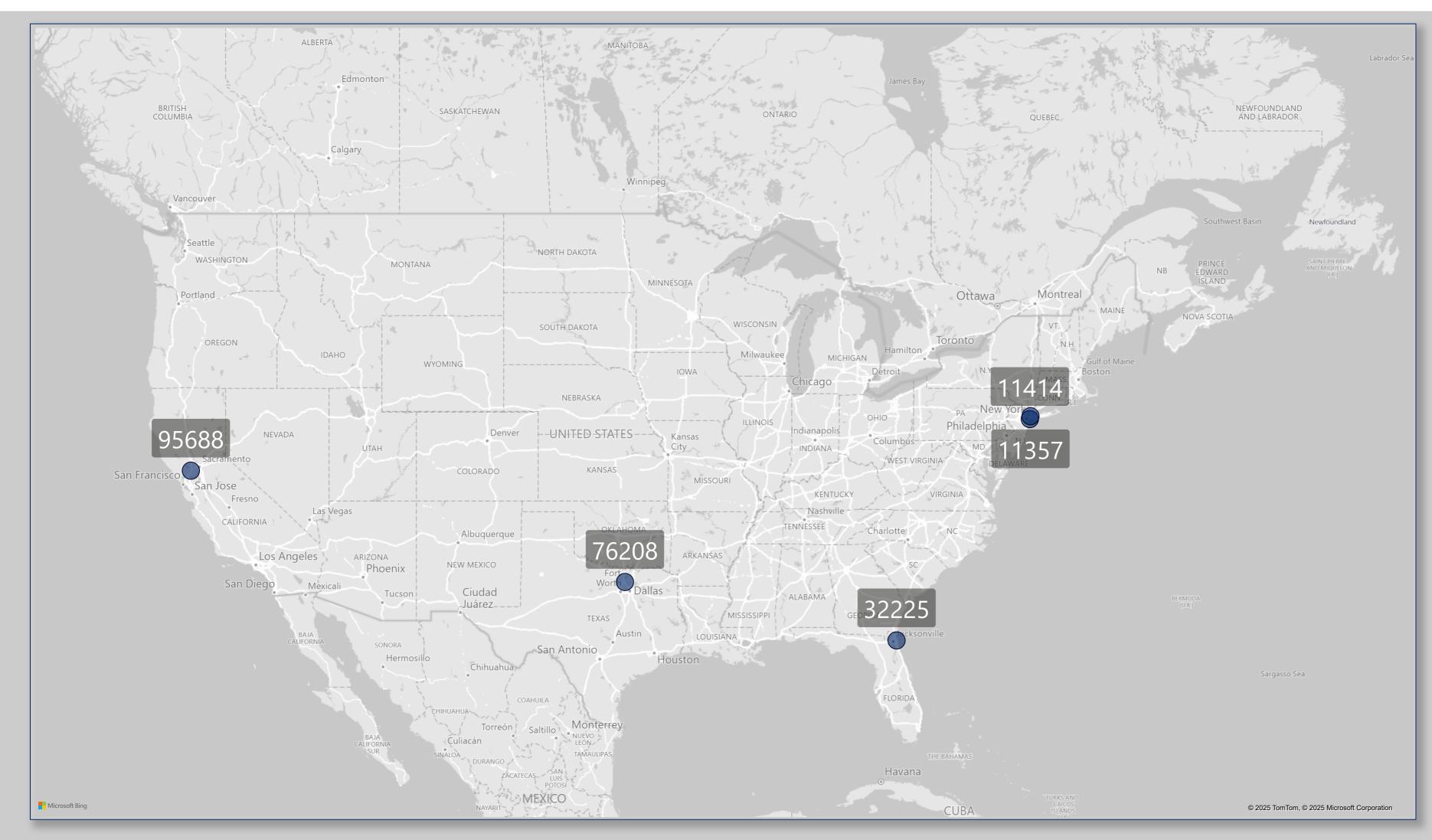
Nationwide

Nationwide Map of Complaints and Inquiries



Nationwide Data and Trends for 2024 (Q3-Q4)

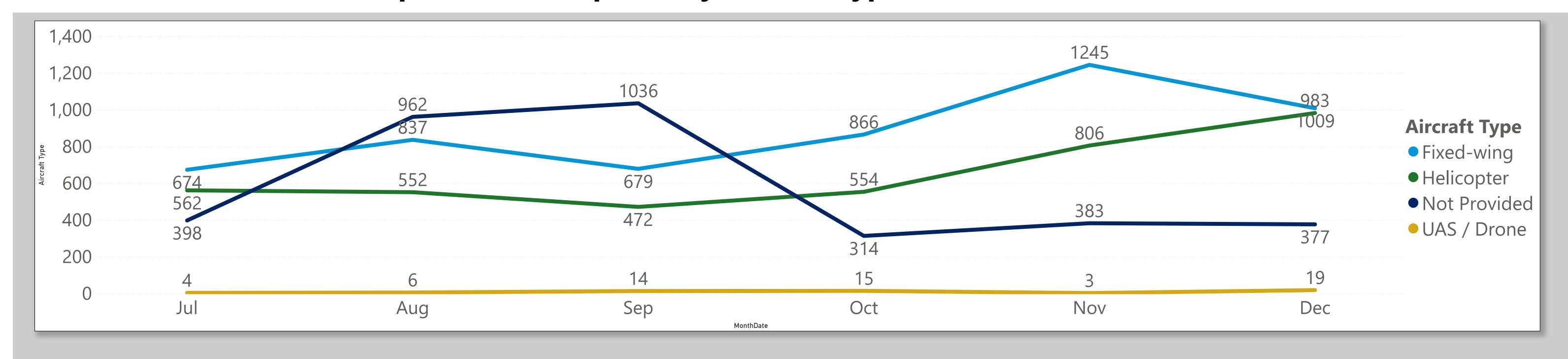
Nationwide Map of Complaints and Inquiries by Top Zip Codes



г э :	C:t. Ctata	ما المائد المائد المائد	Tatal	0/ of Total for Voor
5Zip	City, State	Individuals -	Iotal	% of Total for Year
11357	Whitestone, NY	1	1517	6.52%
76208	Denton, TX	3	1113	4.79%
32225	Jacksonville, FL	1	924	3.97%
11746	Dix Hills, NY	3	192	0.83%
11210	Flatlands, NY	3	25	0.11%
Total			3771	16.22%

Airports with the Highest Number of Complaints				
FAA Airpor	t City, State	Individuals	Total	% of Total for Year
VCB	Vacaville, CA	2	1187	5.11%
DFW	Irving, TX	3	1113	4.79%
JRA	New York, NY	18	1057	4.55%
JFK	Jamaica, NY	72	857	3.69%
CRG	Jacksonville, FL	1	812	3.49%
Total			5026	21.62%

Seasonal Variation of Complaints and Inquiries by Aircraft Type, for Year 2024 (Q3-Q4)



Nationwide

Noise Portal Responses

Inquiry Received Response -	2,984
Received No Response - (Response Not Requested)	1,707
Received No Response - (Repeat and Non-Qualifying)	7,904
Responses in Progress -	175
Total Complaints Reviewed -	12,770

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

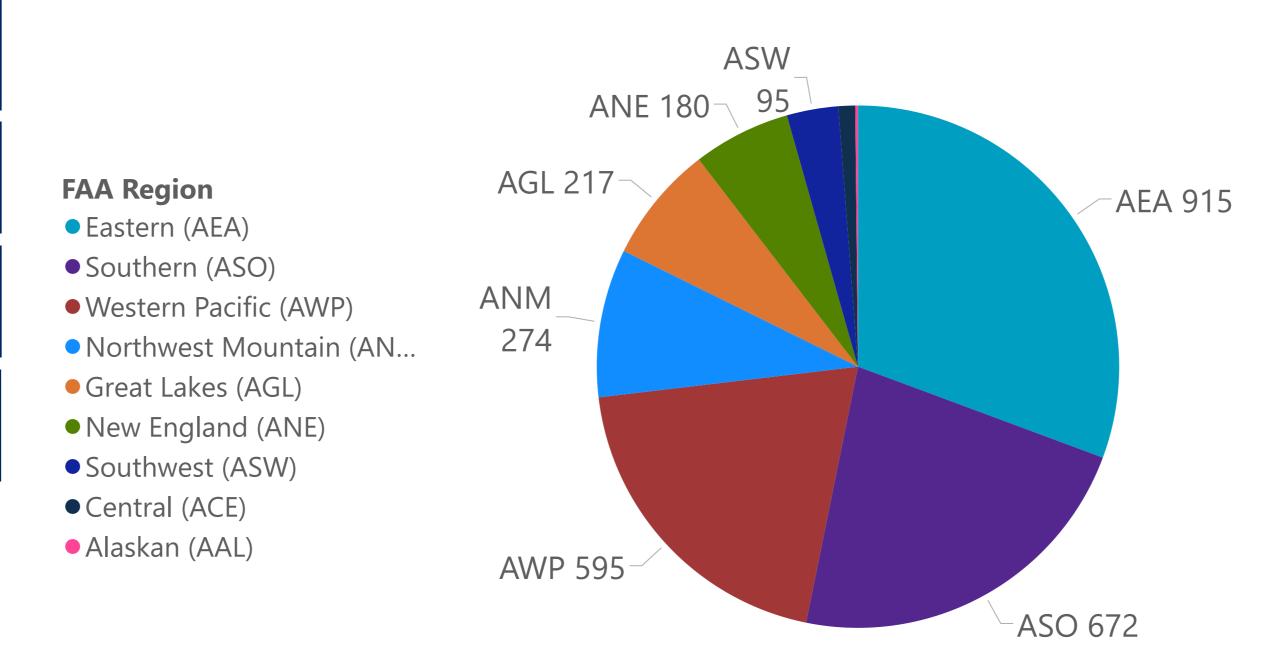
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	90
Repeat Complaints and Inquiries -	8,637
Percentage of All Regional Inquiries -	68%

Concerns Forwarded to FSDO For Safety Review

FSDO Responses -	24
Percentage of All Regional Inquiries -	0.2%

Response to Inquiries by FAA Region



Total Complaints and Inquiries by Known Aircraft Type

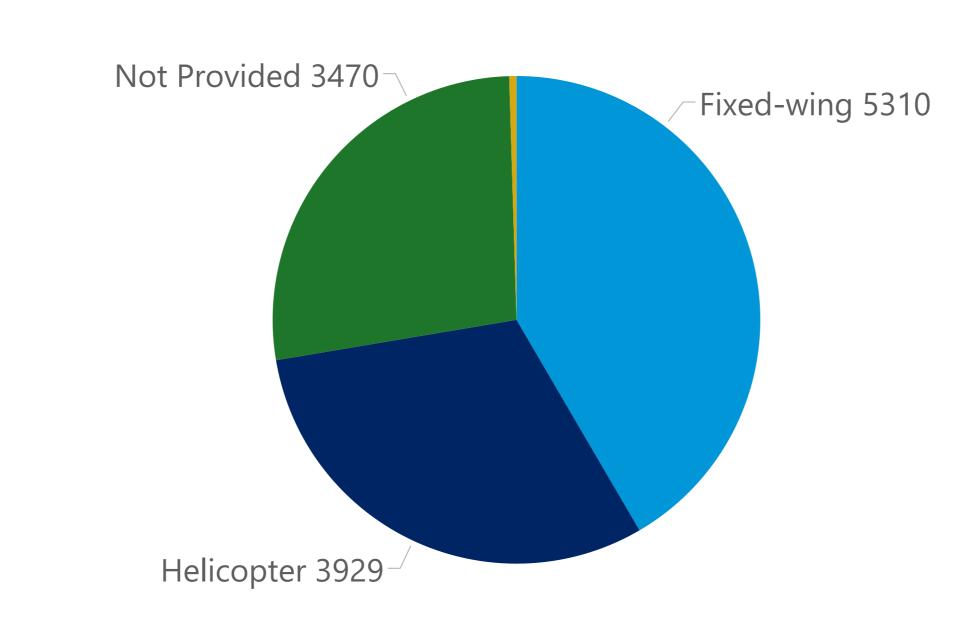
Aircraft Type

Fixed-wing

Helicopter

Not Provided

UAS / Drone



Fixed-Wing Aircraft

Total for Aircraft Type -	5,310
Repeat Inquiries -	3,765
Repeat Individuals for Aircraft Type -	59
Percentage of Fixed-Wing Total -	71%

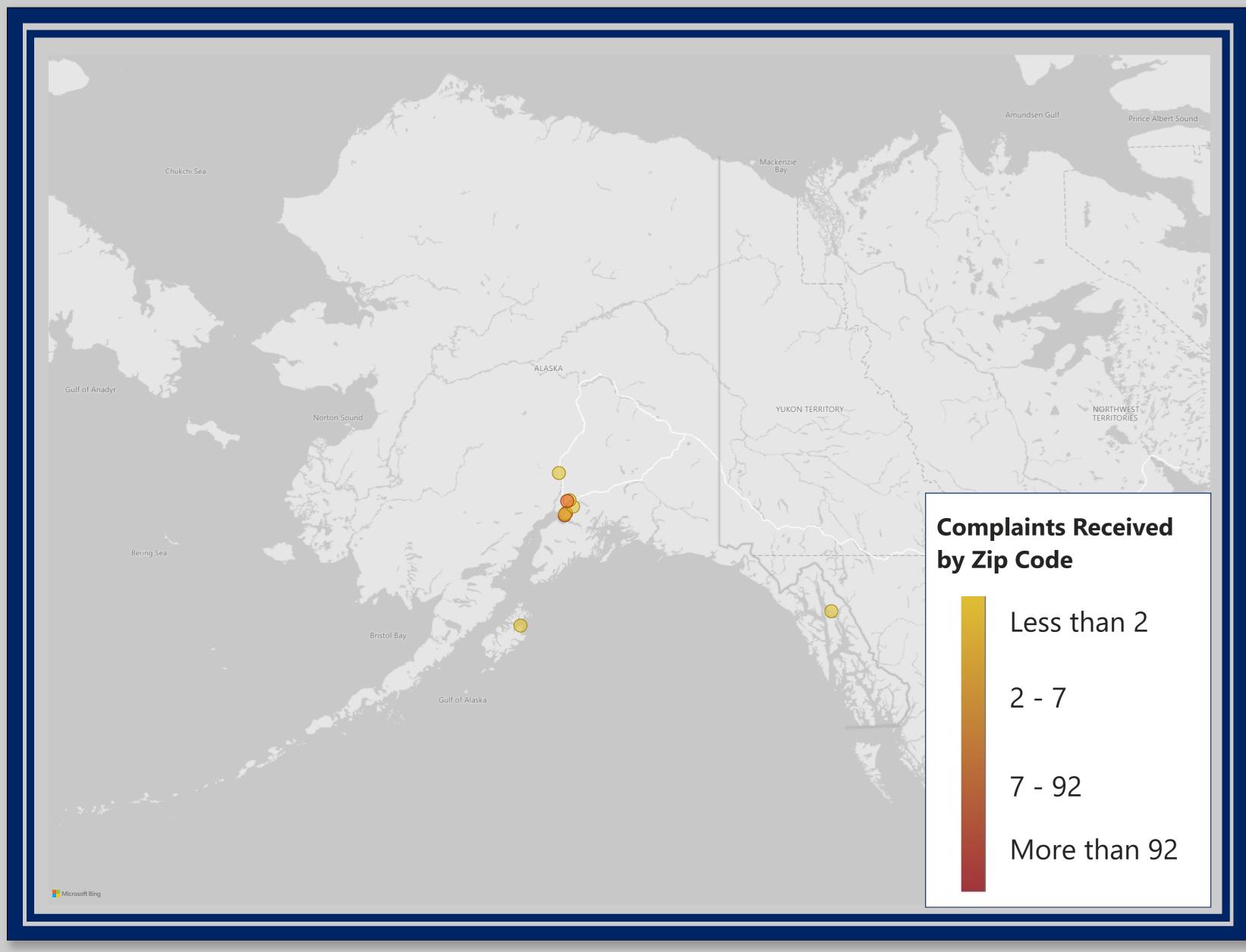
Helicopter Aircraft

Total for Aircraft Type -	3,929
Repeat Inquiries -	2,902
Repeat Individuals for Aircraft Type -	35
Percentage of Helicopter Total -	74%

Total for Aircraft Type -	61
Repeat Inquiries -	33
Repeat Individuals for Aircraft Type -	6
Percentage of UAS/Drone Total -	54%

Alaskan Region (AAL) AK

Map of AAL Complaints and Inquiries

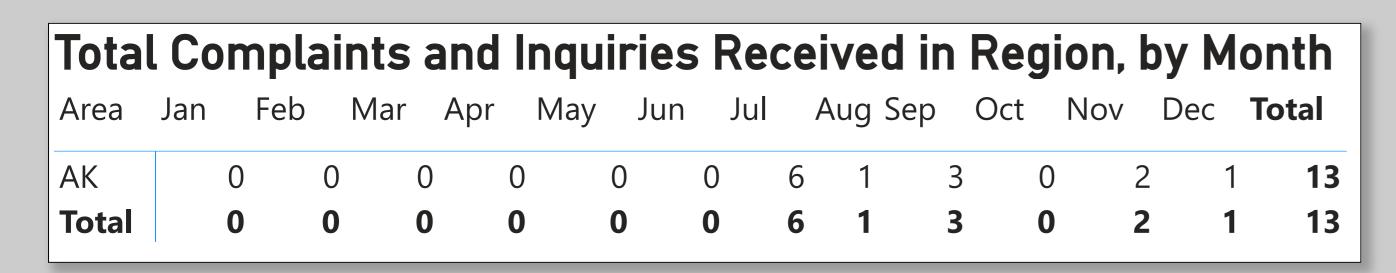


Total
Complaints and Inquiries
12

Total Individuals Who Submitted Concerns

10

Alaskan Region - Timeline for 2024



Complaints and Inquiries by Known Aircraft Type					
Area	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
AK	5	4	4	0	13
Total	5	4	4	0	13

Alaskan Region (AAL) AK

Noise Portal Responses

Inquiry Received Response -	5
Received No Response - (Response Not Requested)	1
Received No Response - (Repeat and Non-Qualifying)	5
Responses in Progress -	2
Total Complaints Reviewed -	13

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

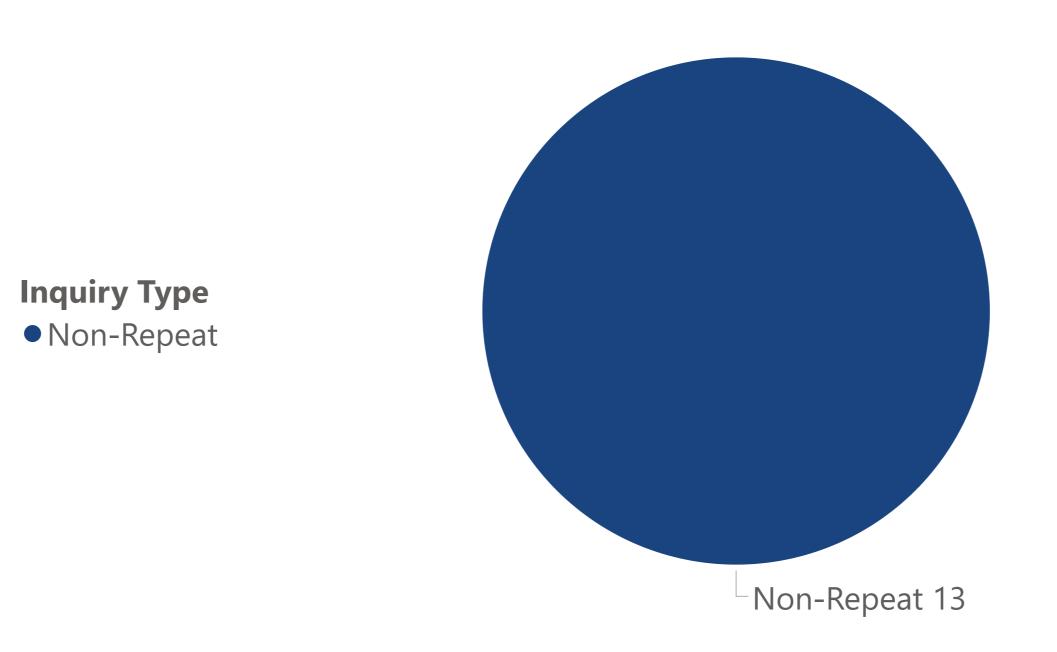
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	0
Repeat Complaints and Inquiries -	0
Percentage of All Regional Inquiries -	0%

Forwarded to FSDO For Safety Review

FSDO Responses -	0
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the AAL Region



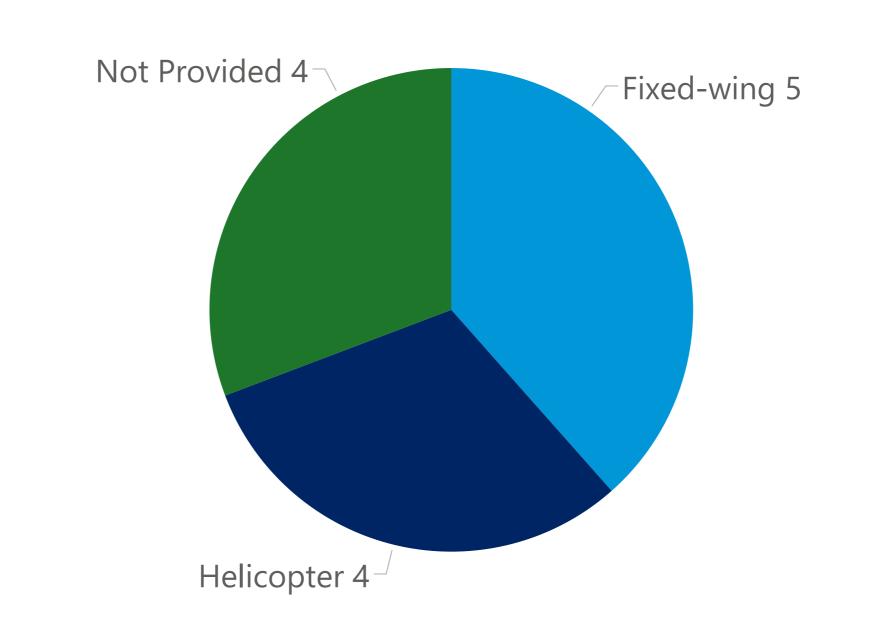
Complaints and Inquiries by Known Aircraft Type

Aircraft Type

Fixed-wing

Helicopter

Not Provided



Fixed-Wing Aircraft

Total for Aircraft Type -	5
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Fixed-Wing Total -	0%

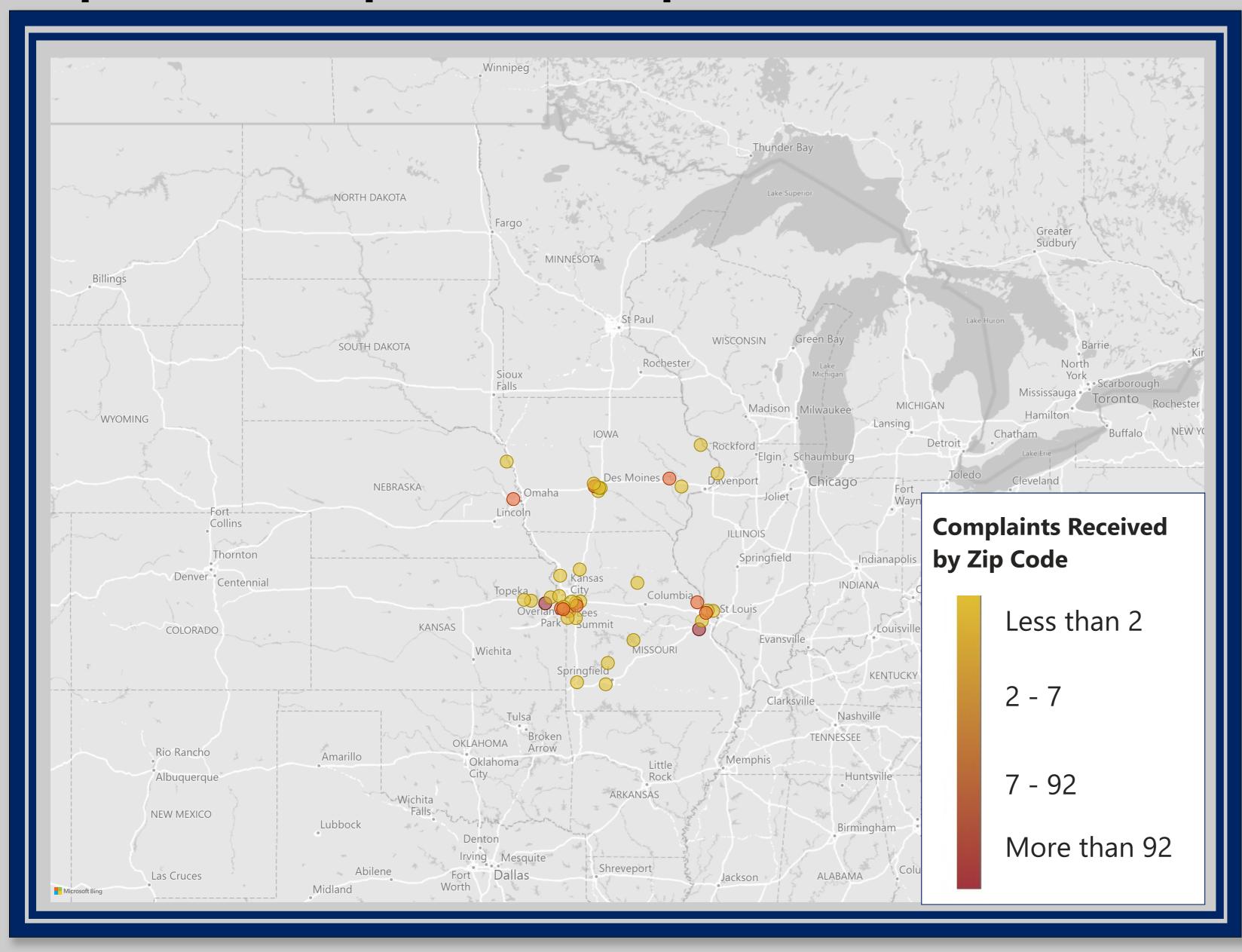
Helicopter Aircraft

Total for Aircraft Type -	4
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Helicopter Total -	0%

Total for Aircraft Type -	0
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Central Region (ACE) IA, KS, MO, NE

Map of ACE Complaints and Inquiries



Total
Complaints and Inquiries

121

Total Individuals Who Submitted Concerns

49

Central Region - Timeline for 2024

Tota	l Co	l Complaints and Inquiries Received in Region, by Mont											nth	
Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲	
NE	0	C) (0	0	0	1	1	1	0	0	0	3	
IA	0) (0	0	0	5	3	1	2	1	2	14	
KS	0) (0	0	0	6	0	3	4	7	1	21	
МО	0) (0	0	0	29	9	3	30	4	8	83	
Total	0	0	0	0	0	0	41	13	8	36	12	11	121	

Complaints	and Inqu	uiries b	y Known	Aircraft 1	Гуре
Area	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total ▲
NE	1	0	2	0	3
IA	7	1	6	0	14
KS	13	3	5	0	21
MO	62	13	8	0	83
Total	83	17	21	0	121

Central Region (ACE) IA, KS, MO, NE

Noise Portal Responses

Inquiry Received Response -	31
Received No Response - (Response Not Requested)	64
Received No Response - (Repeat and Non-Qualifying)	25
Responses in Progress -	1
Total Complaints Reviewed -	121

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

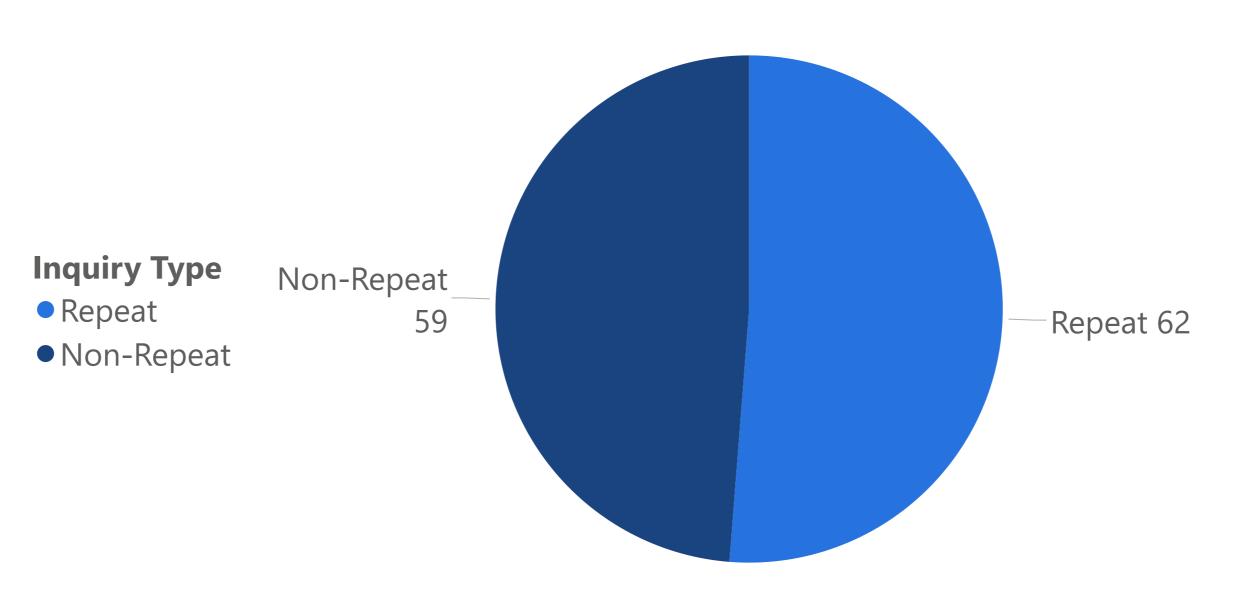
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	2
Repeat Complaints and Inquiries -	62
Percentage of All Regional Inquiries -	51%

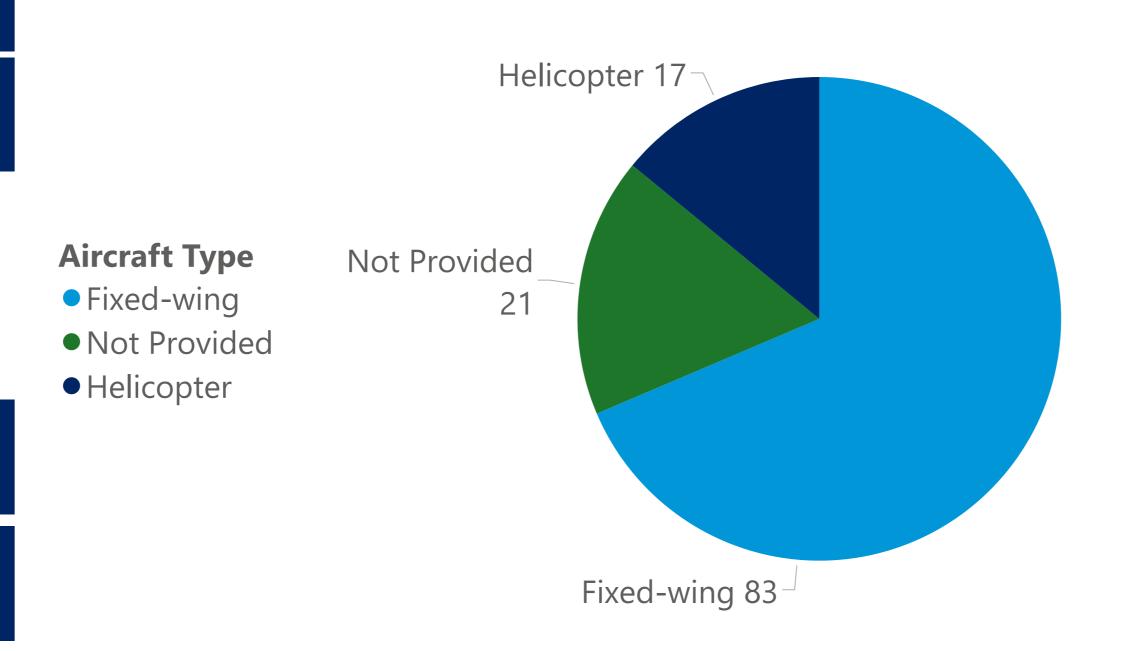
Forwarded to FSDO For Safety Review

FSDO Responses -	0
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the ACE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	83
Repeat Inquiries -	51
Repeat Individuals for Aircraft Type -	2
Percentage of Fixed-Wing Total -	61%

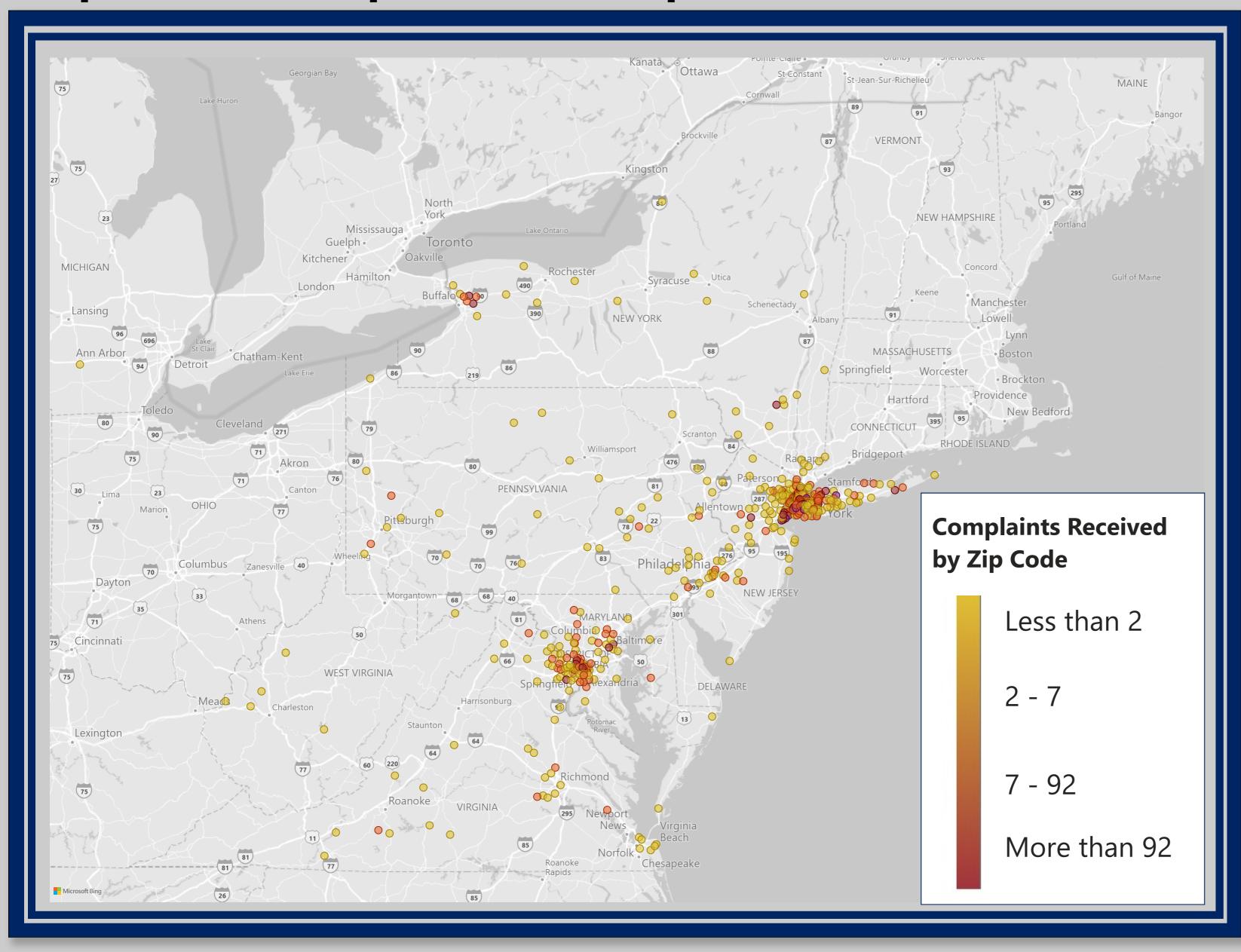
Helicopter Aircraft

Total for Aircraft Type -	17
Repeat Inquiries -	7
Repeat Individuals for Aircraft Type -	1
Percentage of Helicopter Total -	41%

Total for Aircraft Type -	0
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Map of AEA Complaints and Inquiries



Total
Complaints and Inquiries

4,546

Total Individuals Who Submitted Concerns

986

Eastern Region - Timeline for 2024

Tota	l Co	omp	laint	s ar	ıd In	quir	ies	Red	eive	ed in	Reg	ion,	by M	onth
Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲	
DE	0	0	0	0	0	0	0	1	3	0	0	0	4	
WV	0	0	0	0	0	0	2	2	0	0	2	1	7	
DC	0	0	0	0	0	0	0	4	4	3	2	5	18	
PA	0	0	0	0	0	0	10	10	12	9	10	7	58	
MD	0	0	0	0	0	0	13	13	47	30	7	7	117	
NJ	0	0	0	0	0	0	28	21	21	28	24	22	144	
VA	0	0	0	0	0	0	16	35	37	38	30	17	173	
NY	0	0	0	0	0	0	560	596	497	551	820	1001	4025	
Total	0	0	0	0	0	0	629	682	621	659	895	1060	4546	

Complaints	and Inq	uiries b	y Known	Aircraft 1	Гуре
Area	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total ▲
DE	1	0	3	0	4
WV	4	1	2	0	7
DC	4	4	10	0	18
PA	22	16	20	0	58
MD	52	16	49	0	117
NJ	41	71	31	1	144
VA	69	25	78	1	173
NY	343	3234	423	25	4025
Total	536	3367	616	27	4546

Eastern Region (AEA) DC, DE, MD, NJ, NY, PA, VA, WV

Noise Portal Responses

Inquiry Received Response -	915
Received No Response - (Response Not Requested)	1,123
Received No Response - (Repeat and Non-Qualifying)	2,507
Responses in Progress -	1
Total Complaints Reviewed -	4,546

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

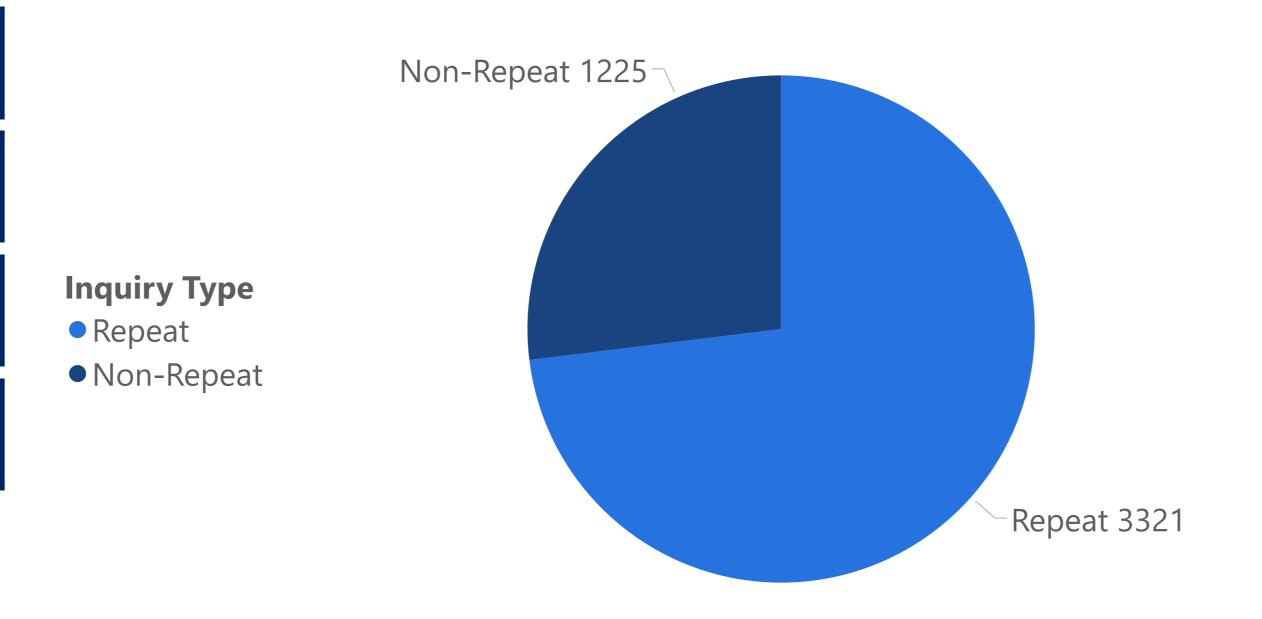
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	36
Repeat Complaints and Inquiries -	3,321
Percentage of All Regional Inquiries -	73%

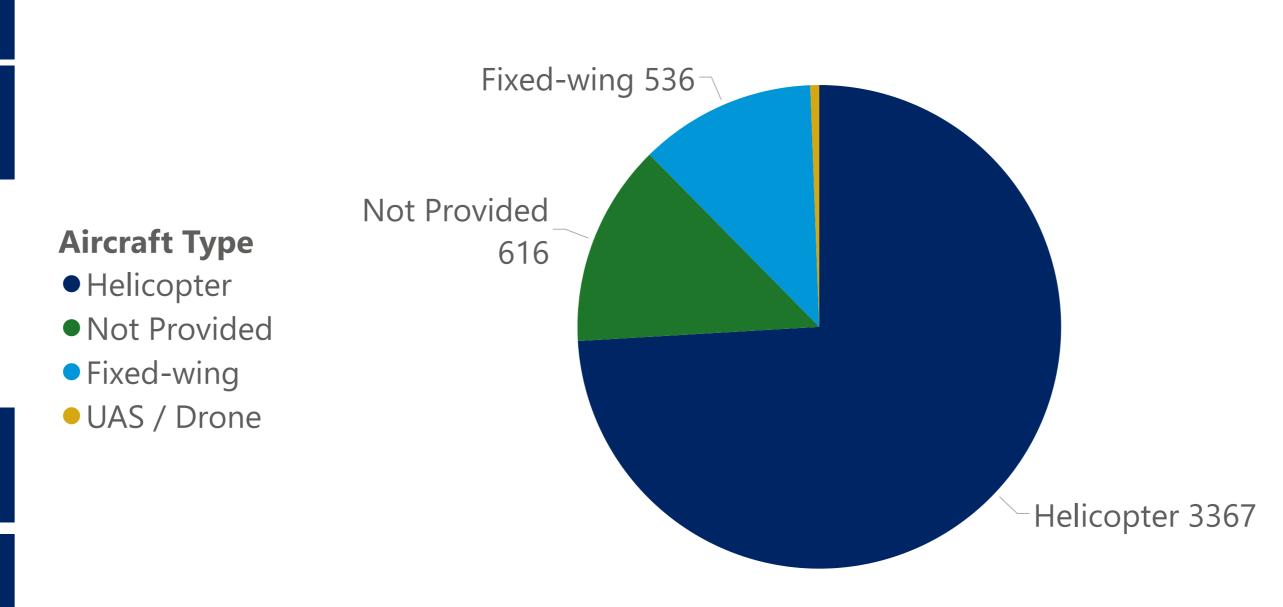
Forwarded to FSDO For Safety Review

FSDO Responses -	4
Percentage of All Regional Inquiries -	0.1%

Individual Inquiry Types for the AEA Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	536
Repeat Inquiries -	251
Repeat Individuals for Aircraft Type -	13
Percentage of Fixed-Wing Total -	47%

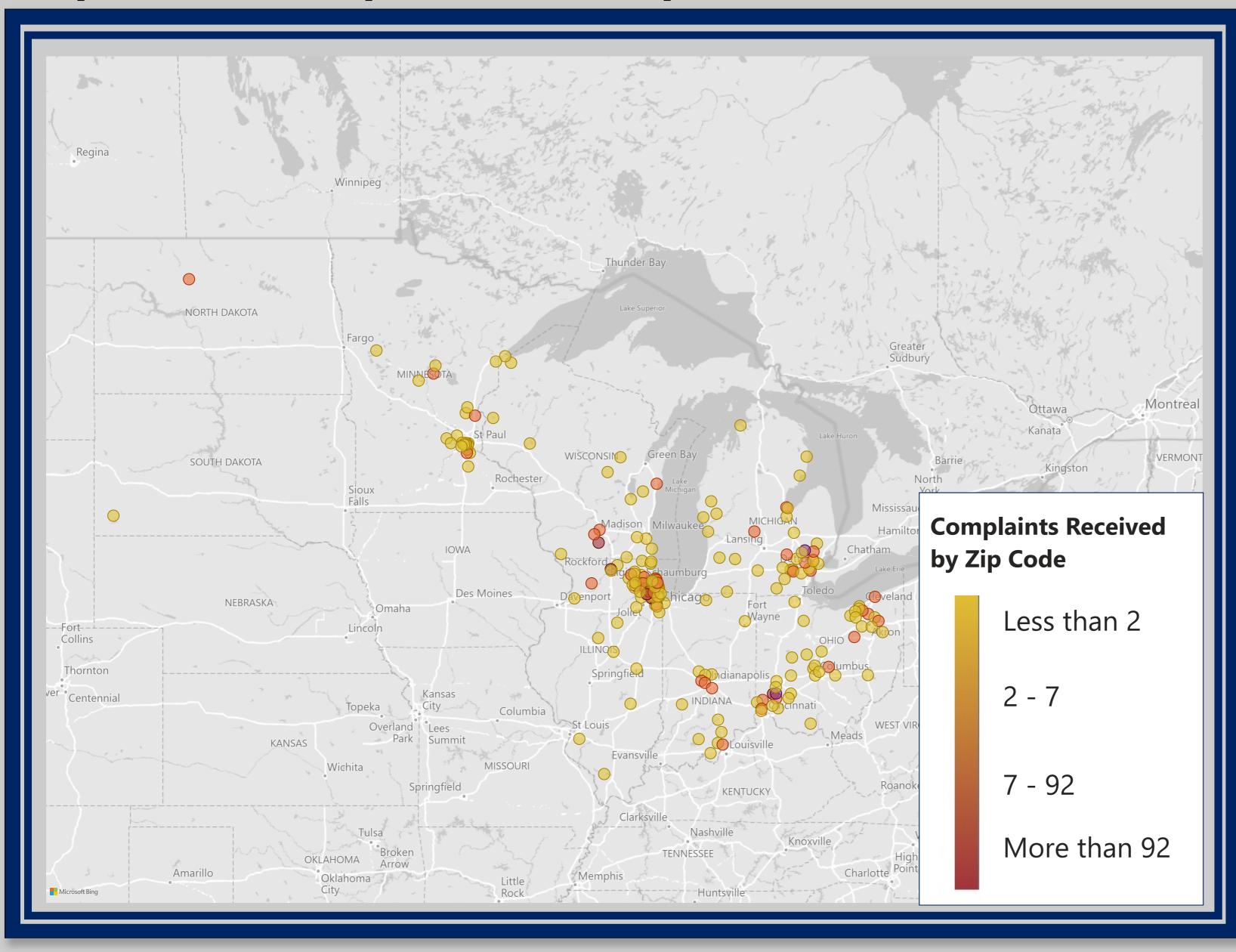
Helicopter Aircraft

Total for Aircraft Type -	3,367
Repeat Inquiries -	2,787
Repeat Individuals for Aircraft Type -	21
Percentage of Helicopter Total -	83%

Total for Aircraft Type -	27
Repeat Inquiries -	21
Repeat Individuals for Aircraft Type -	1
Percentage of UAS / Drone Total -	78%

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Map of AGL Complaints and Inquiries



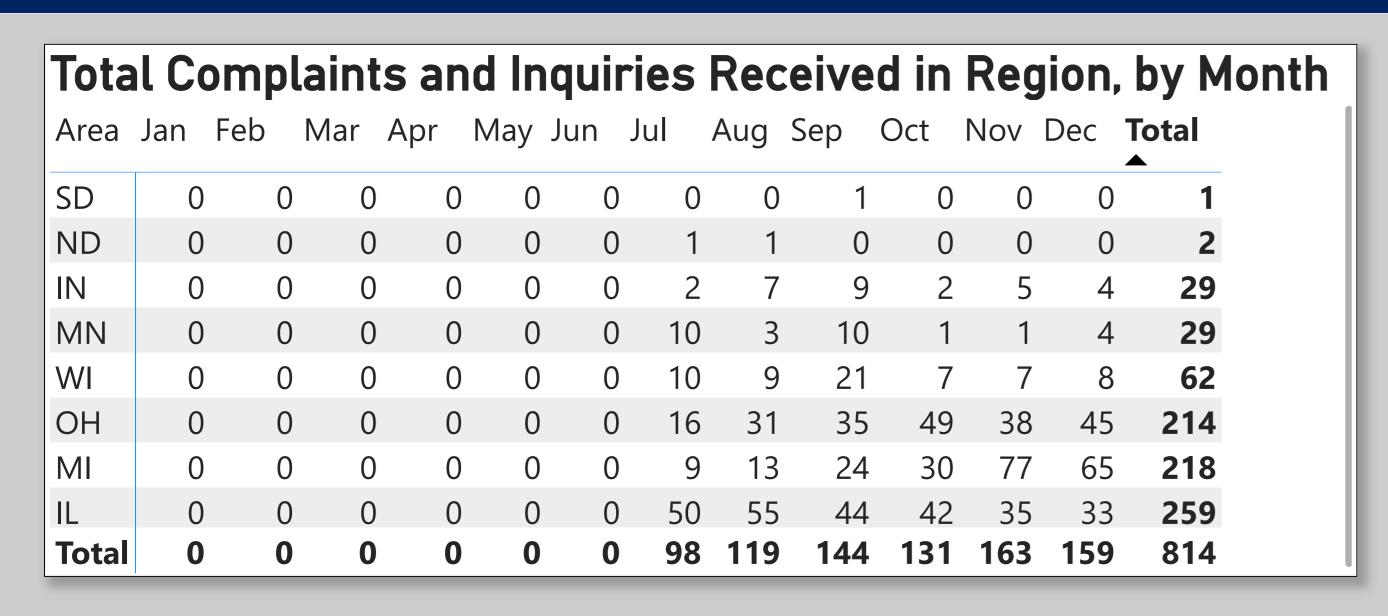
Total
Complaints and Inquiries

814

Total Individuals Who Submitted Concerns

254

Great Lakes Region - Timeline for 2024



Complaints	and Inqu	iries by	Known	Aircraft T	ype
Area	Fixed-wing F	Helicopter N	lot Provided	UAS / Drone	Total ▲
SD	0	0	1	0	1
ND	0	0	2	0	2
IN	10	3	16	0	29
MN	7	4	18	0	29
WI	44	3	15	0	62
ОН	155	33	26	0	214
MI	188	10	19	1	218
IL	179	27	50	3	259
Total	583	80	147	4	814

Great Lakes Region (AGL) IL, IN, MI, MN, ND, OH, SD, WI

Noise Portal Responses

Inquiry Received Response -	217
Received No Response - (Response Not Requested)	6
Received No Response - (Repeat and Non-Qualifying)	587
Responses in Progress -	4
Total Complaints Reviewed -	814

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

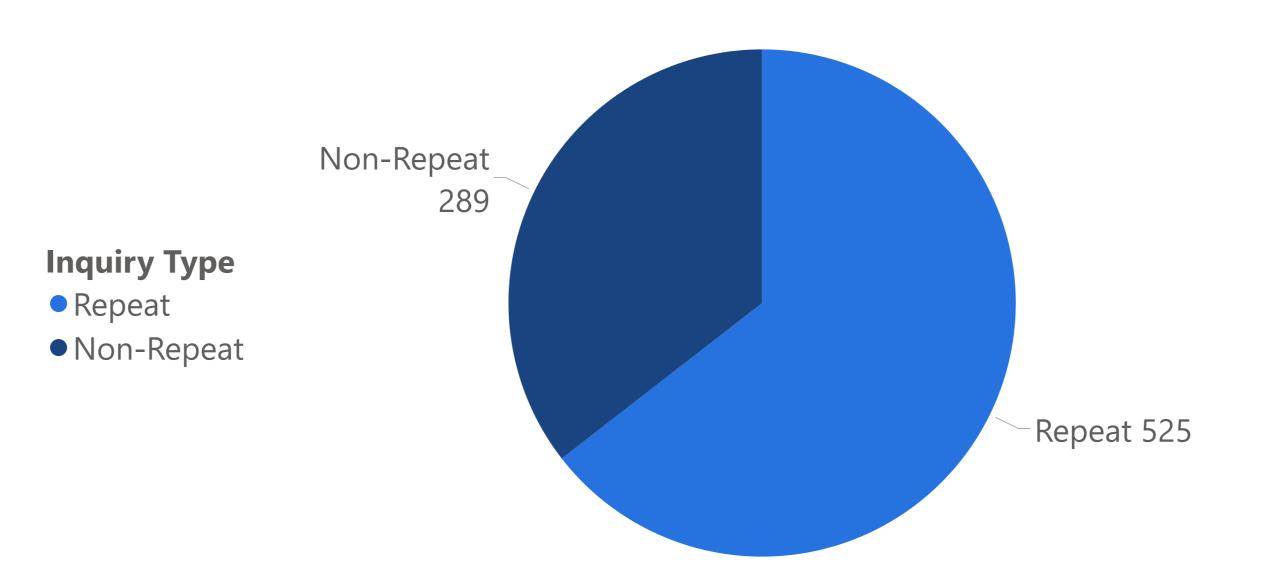
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	9
Repeat Complaints and Inquiries -	525
Percentage of All Regional Inquiries -	64%

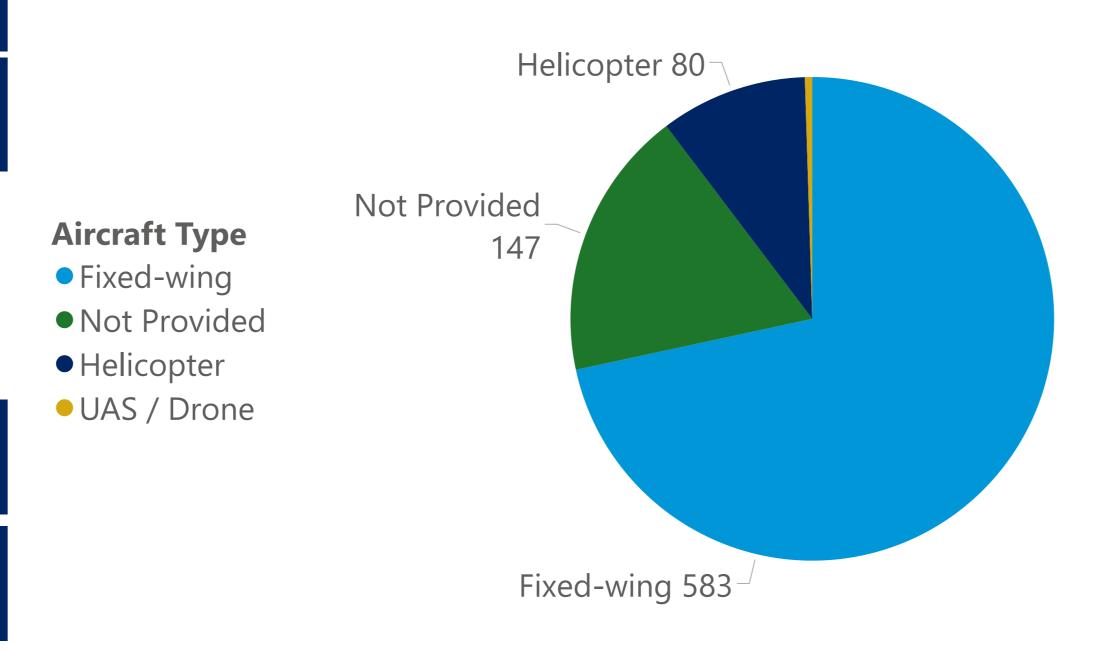
Forwarded to FSDO For Safety Review

FSDO Responses -	0
Percentage of All Regional Inquiries -	0.0%

Individual Inquiry Types for the AGL Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	583
Repeat Inquiries -	472
Repeat Individuals for Aircraft Type -	8
Percentage of Fixed-Wing Total -	81%

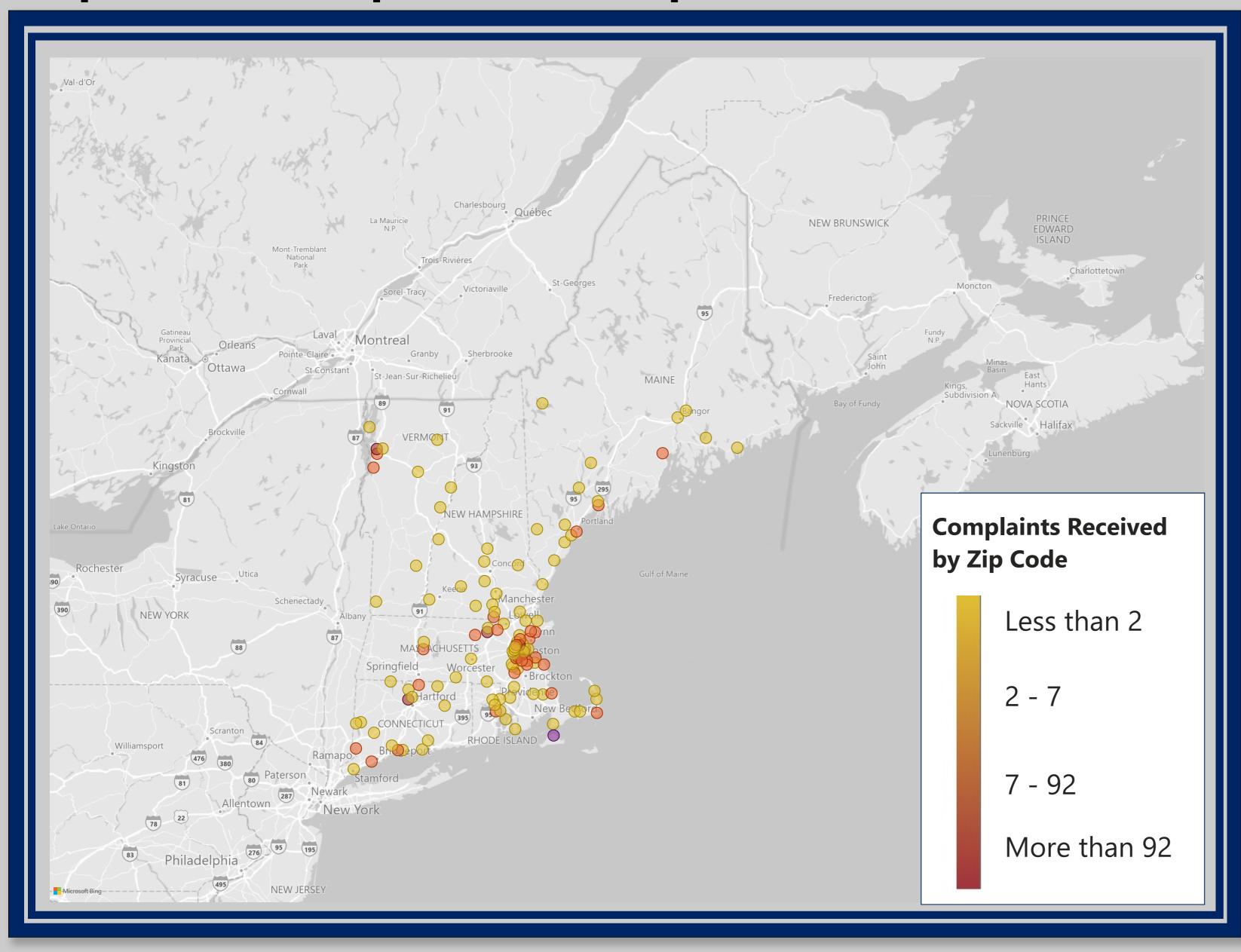
Helicopter Aircraft

Total for Aircraft Type -	80
Repeat Inquiries -	41
Repeat Individuals for Aircraft Type -	5
Percentage of Helicopter Total -	51%

Total for Aircraft Type -	4
Repeat Inquiries -	2
Repeat Individuals for Aircraft Type -	2
Percentage of UAS / Drone Total -	50%

New England Region (ANE) CT, MA, ME, NH, RI, VT

Map of ANE Complaints and Inquiries



Total
Complaints and Inquiries

417

Total Individuals Who Submitted Concerns

194

New England Region - Timeline for 2024

Tota	l Co	mpl	aint	s an	d In	qui	ries	Re	ceiv	ved	in F	Regi	on, by
Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲
RI	0	0	0	0	0	0	2	0	1	1	2	2	. 8
NH	0	0	0	0	0	0	3	1	4	4	1	1	14
VT	0	0	0	0	0	0	5	3	2	4	4	4	. 22
ME	0	0	0	0	0	0	5	10	5	3	1	0	24
CT	0	0	0	0	0	0	10	14	17	14	3	8	66
MA	0	0	0	0	0	0	17	128	65	26	33	14	283
Total	0	0	0	0	0	0	42	156	94	52	44	29	417

Complaints	and Inq	uiries b	y Known	Aircraft 1	уре
Area	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total
RI	4	2	2	0	8
NH	8	2	3	1	14
VT	9	2	10	1	22
ME	13	3	8	0	24
CT	10	42	14	0	66
MA	185	26	70	2	283
Total	229	77	107	4	417

New England Region (ANE)

CT, MA, ME, NH, RI, VT

Noise Portal Responses

Inquiry Received Response -	180
Received No Response - (Response Not Requested)	36
Received No Response - (Repeat and Non-Qualifying)	201
Responses in Progress -	0
Total Complaints Reviewed -	417

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

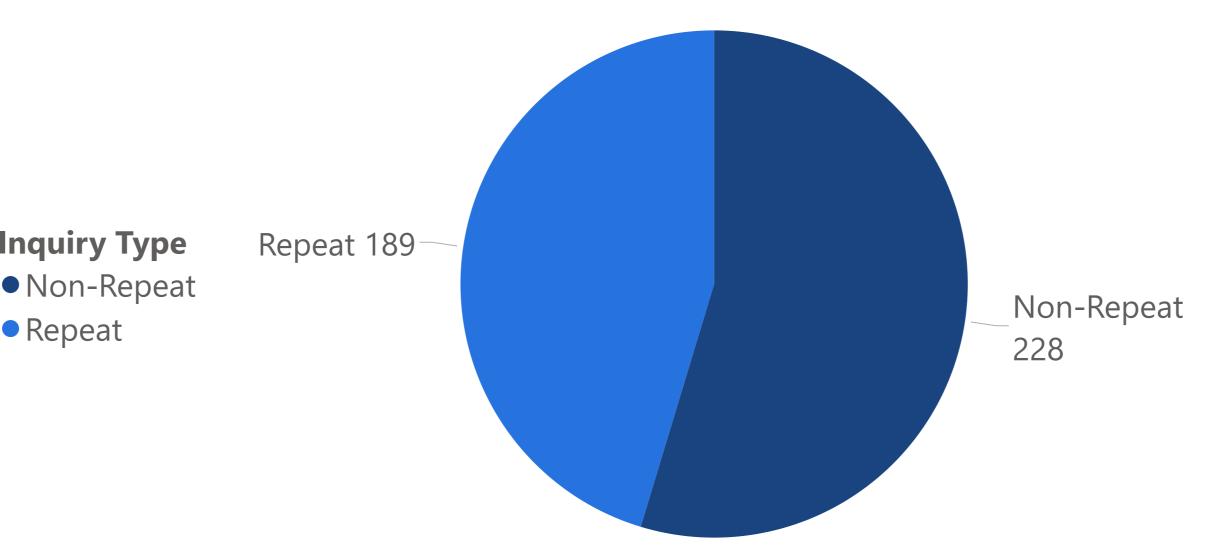
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	7
Repeat Complaints and Inquiries -	189
Percentage of All Regional Inquiries -	45%

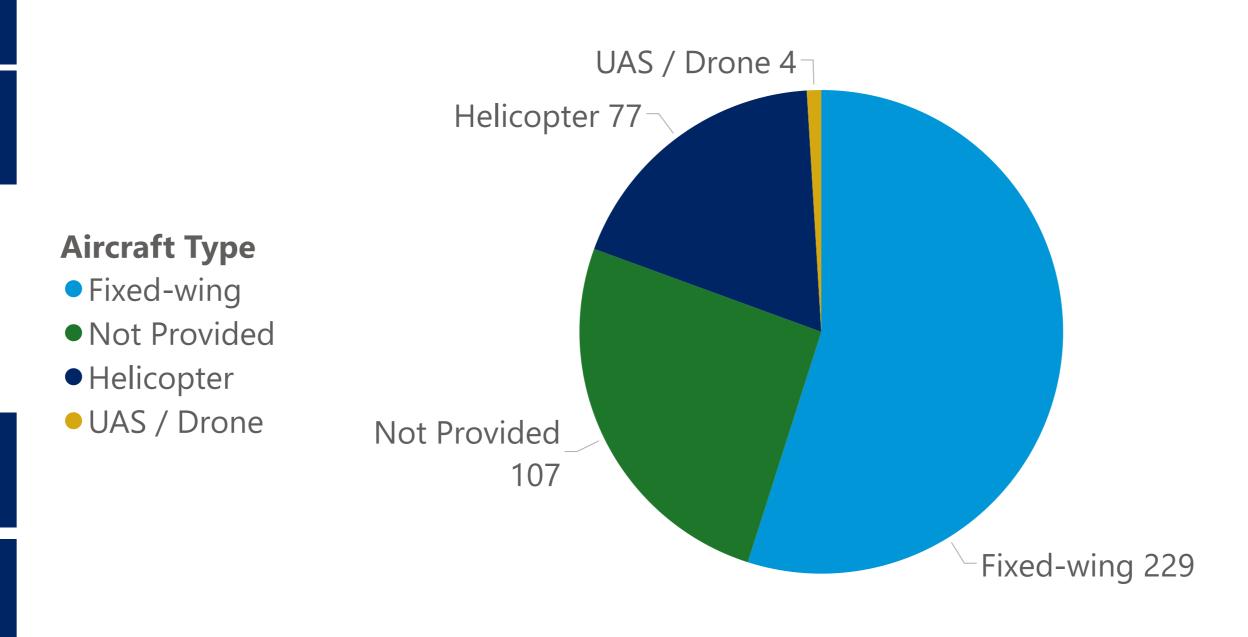
Forwarded to FSDO For Safety Review

FSDO Responses -	5
Percentage of All Regional Inquiries -	1.2%

Individual Inquiry Types for the ANE Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	229
Repeat Inquiries -	125
Repeat Individuals for Aircraft Type -	5
Percentage of Fixed-Wing Total -	55%

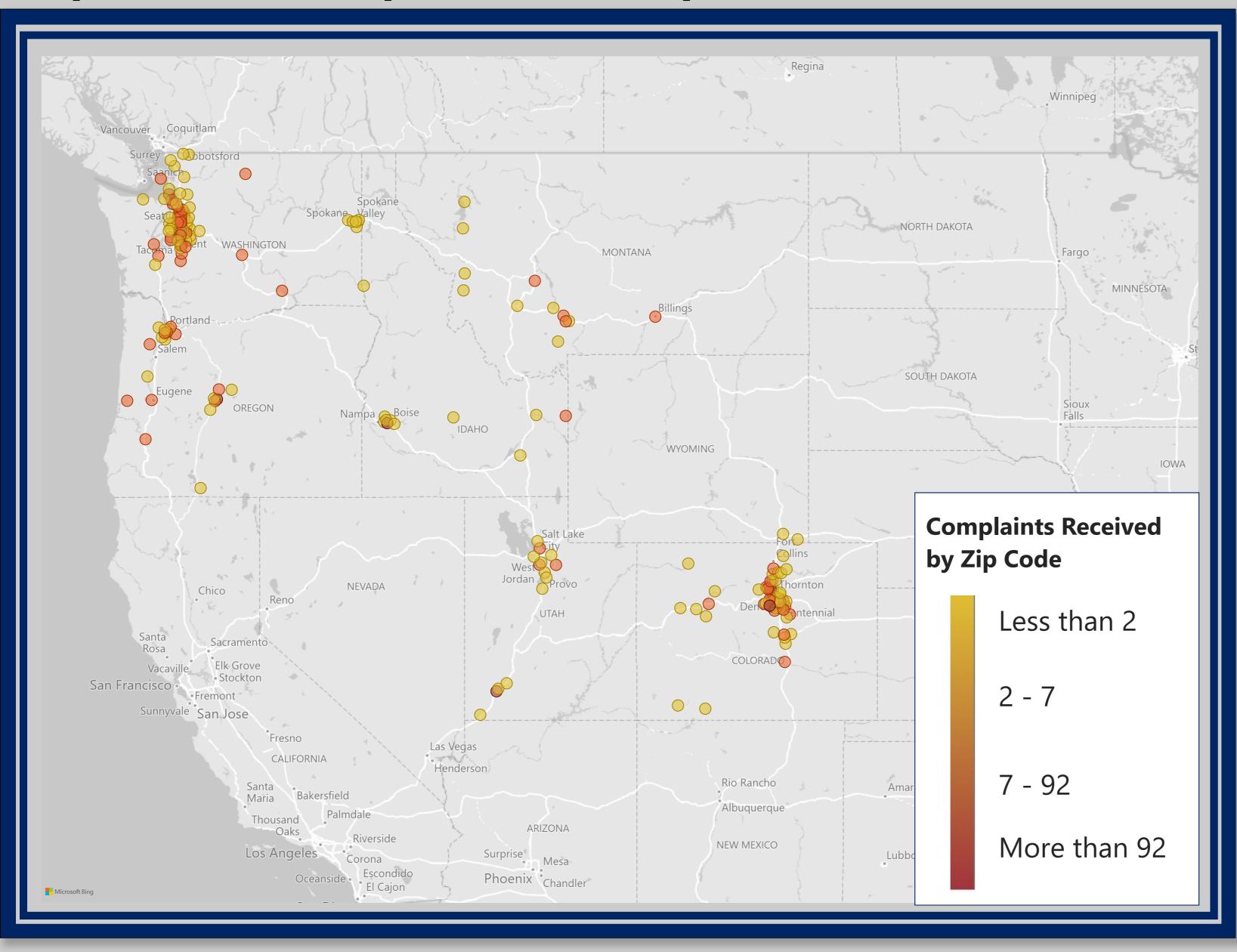
Helicopter Aircraft

Total for Aircraft Type -	77
Repeat Inquiries -	46
Repeat Individuals for Aircraft Type -	3
Percentage of Helicopter Total -	60%

Total for Aircraft Type -	4
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Map of ANM Complaints and Inquiries



Total
Complaints and Inquiries

472

Total Individuals Who Submitted Concerns

358

Northwest Mountain Region - Timeline for 2024

Total	Con	npla	ints	and	Inqu	uirie	s Ro	ecei	ved	in R	Regio	n, b	у Мо
Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲
WY	0	C	0	0	0	0	1	0	0	0	0	1	2
ID	0	C	0	0	0	0	2	2	3	2	6	5	20
MT	0	C	0	0	0	0	3	2	3	2	4	6	20
UT	0	C	0	0	0	0	9	2	6	3	4	7	31
OR	0	C	0	0	0	0	16	7	8	11	4	11	57
CO	0	C	0	0	0	0	42	29	37	11	13	21	153
WA	0	C	0	0	0	0	32	50	35	14	18	40	189
Total	0	0	0	0	0	0	105	92	92	43	49	91	472

Complaints	and Inq	uiries by	y Known	Aircraft T	уре
Area	Fixed-wing	Helicopter	Not Provided	UAS / Drone	Total ▲
WY	1	1	0	0	2
ID	12	1	7	0	20
MT	7	3	10	0	20
UT	7	16	8	0	31
OR	25	8	24	0	57
CO	99	13	41	0	153
WA	106	13	68	2	189
Total	257	55	158	2	472

Northwest Mountain Region (ANM) CO, ID, MT, OR, UT, WA, WY

Noise Portal Responses

Inquiry Received Response -	274
Received No Response - (Response Not Requested)	49
Received No Response - (Repeat and Non-Qualifying)	135
Responses in Progress -	14
Total Complaints Reviewed -	472

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

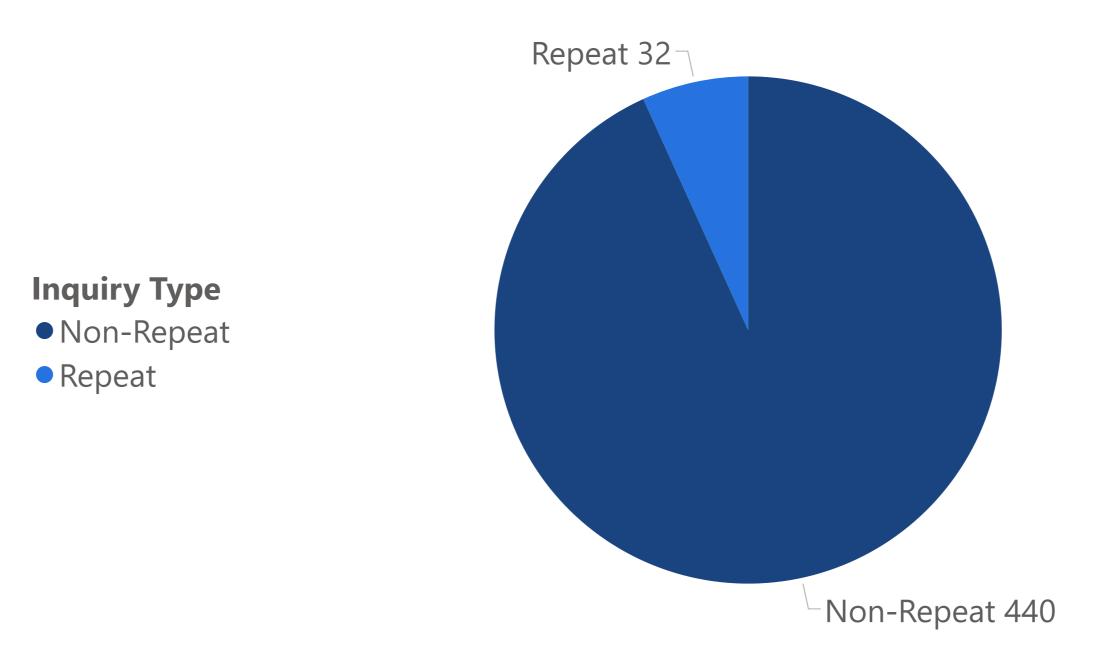
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	4
Repeat Complaints and Inquiries -	32
Percentage of All Regional Inquiries -	7%

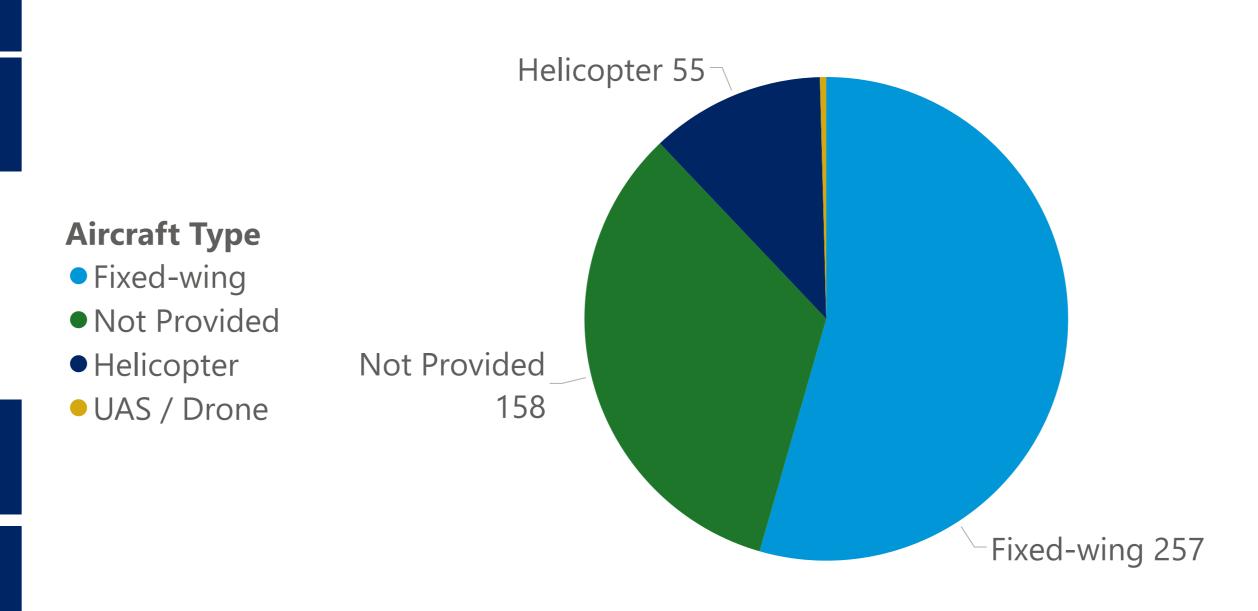
Forwarded to FSDO For Safety Review

FSDO Responses -	1
Percentage of All Regional Inquiries -	0.2%

Individual Inquiry Types for the ANM Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	257
Repeat Inquiries -	30
Repeat Individuals for Aircraft Type -	4
Percentage of Fixed-Wing Total -	12%

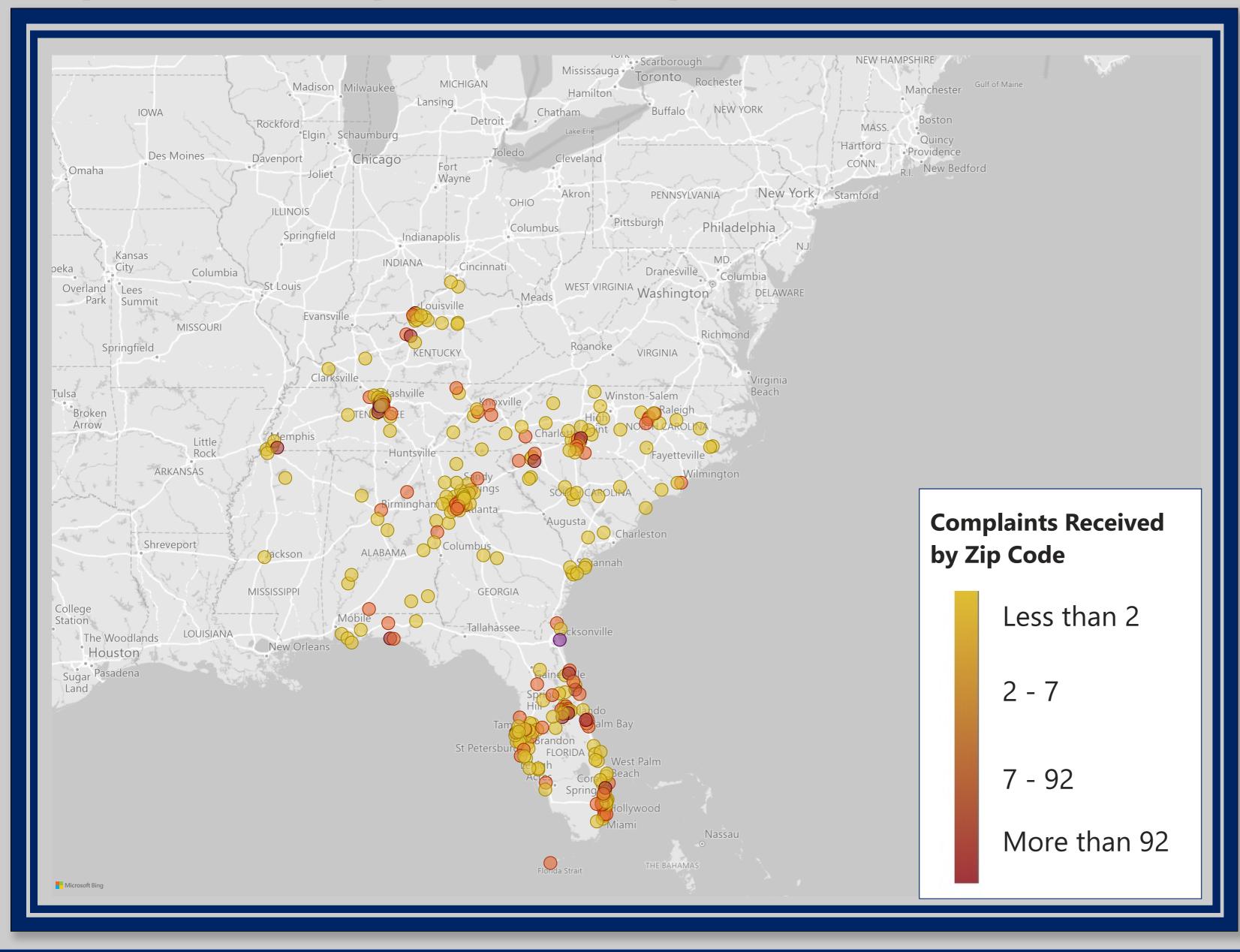
Helicopter Aircraft

Total for Aircraft Type -	55
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Helicopter Total -	0%

Total for Aircraft Type -	2
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Southern Region (ASO) AL, FL, GA, KY, MS, NC, PR, SC, TN, VI

Map of ASO Complaints and Inquiries



Total
Complaints and Inquiries

1,969

Total Individuals Who Submitted Concerns

618

Southern Region - Timeline for 2024

Tota	al Co	mpl	aint	ts ar	nd lı	nqui	ries	s Re	ceiv	∕ed i	n Re	gio	n, by
Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲
MS	0	0	0	0	0	0	1	0	1	0	0	2	4
PR	0	0	0	0	0	0	2	0	0	1	1	0	4
AL	0	0	0	0	0	0	4	2	3	3	7	3	22
KY	0	0	0	0	0	0	8	7	6	8	4	11	44
GA	0	0	0	0	0	0	10	2	11	13	15	4	55
NC	0	0	0	0	0	0	4	19	12	11	15	11	72
SC	0	0	0	0	0	0	1	17	46	9	4	3	80
TN	0	0	0	0	0	0	222	93	32	24	15	13	399
FL Total	0	_		_	0 0	0 0	118 370	159 299	155 266	241 310	338 399	278 325	

Complaints	and Inqu	uiries by	Known A	vircraft T	ype
Area	Fixed-wing	Helicopter N	Not Provided L	JAS / Drone	Total ▲
MS	2	2	0	0	4
PR	3	0	1	0	4
AL	10	0	11	1	22
KY	22	16	6	0	44
GA	13	18	24	0	55
NC	37	7	27	1	72
SC	70	4	6	0	80
TN	206	6	186	1	399
FL	821	45	421	2	1289
Total	1184	98	682	5	1969

Southern Region (ASO) AL, FL, GA, KY, MS, NC, PR, SC, TN, VI

Noise Portal Responses

Inquiry Received Response -	672
Received No Response - (Response Not Requested)	143
Received No Response - (Repeat and Non-Qualifying)	1,044
Responses in Progress -	110
Total Complaints Reviewed -	1,969

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

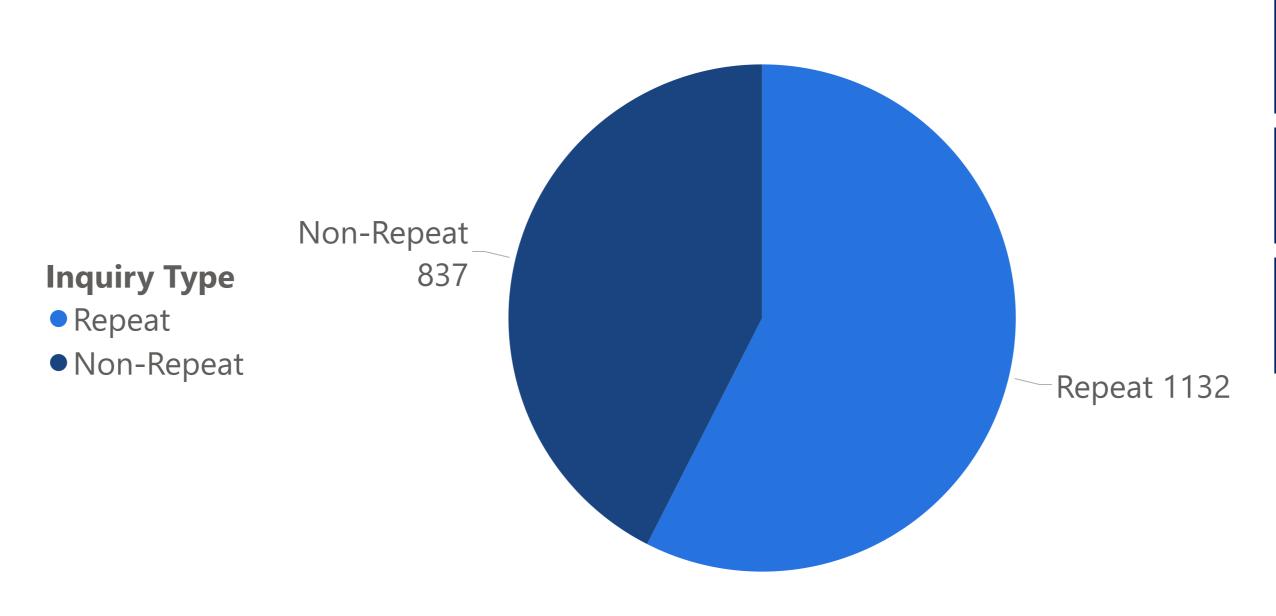
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	14
Repeat Complaints and Inquiries -	1,132
Percentage of All Regional Inquiries -	57%

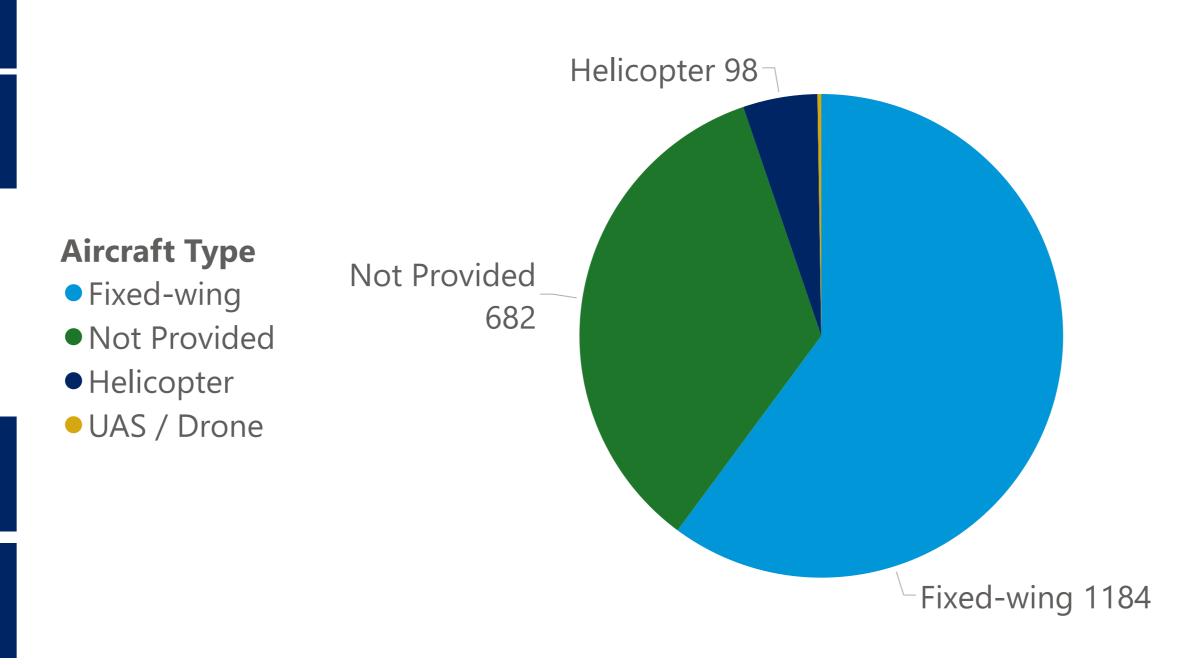
Forwarded to FSDO For Safety Review

FSDO Responses -	6
Percentage of All Regional Inquiries -	0.3%

Individual Inquiry Types for the ASO Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	1,184
Repeat Inquiries -	775
Repeat Individuals for Aircraft Type -	12
Percentage of Fixed-Wing Total -	65%

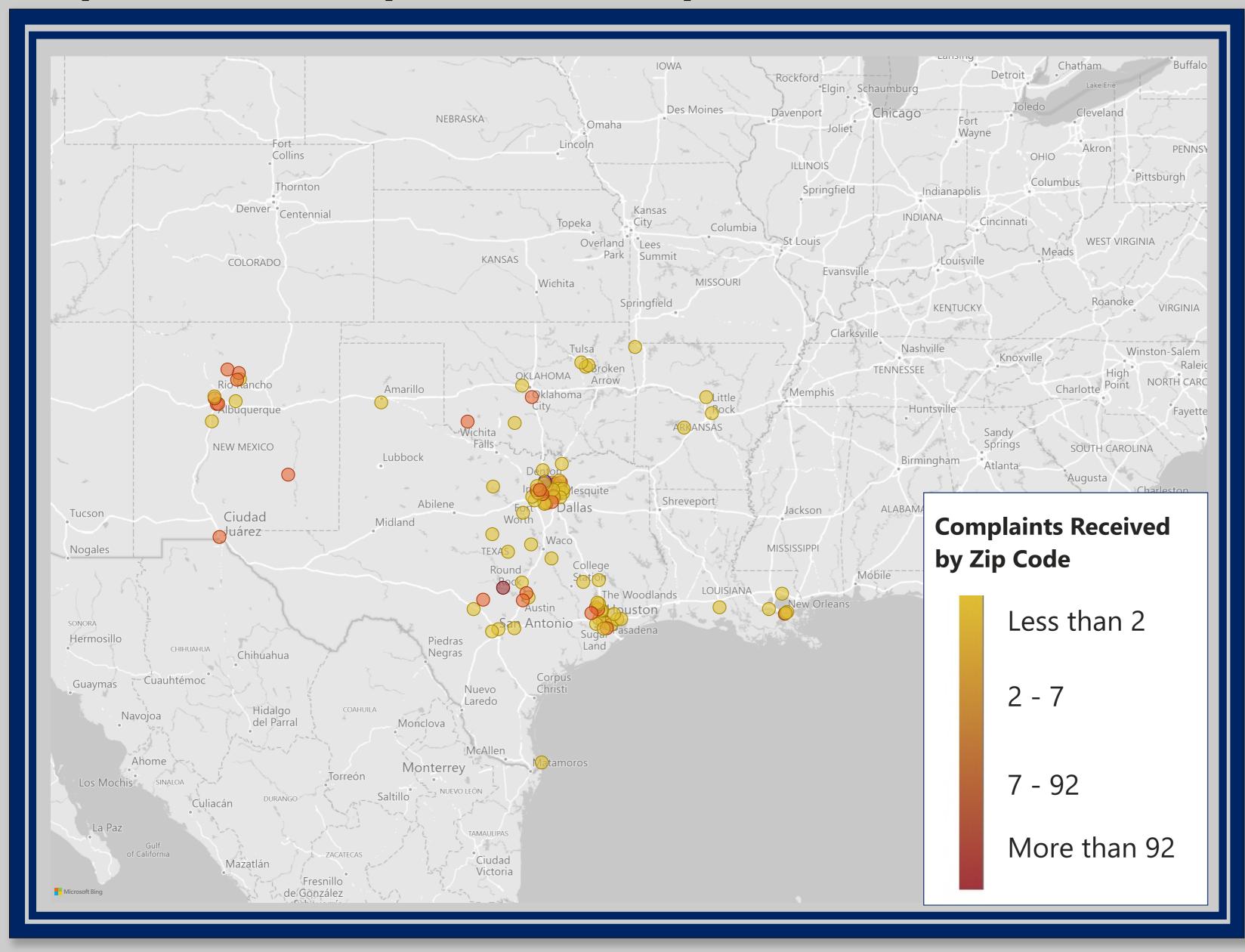
Helicopter Aircraft

Total for Aircraft Type -	98
Repeat Inquiries -	11
Repeat Individuals for Aircraft Type -	2
Percentage of Helicopter Total -	11%

Total for Aircraft Type -	5
Repeat Inquiries -	1
Repeat Individuals for Aircraft Type -	1
Percentage of UAS / Drone Total -	20%

Southwest Region (ASW) AR, LA, OK, NM, TX

Map of ASW Complaints and Inquiries



Total
Complaints and Inquiries

1,274

Total Individuals Who Submitted Concerns

129

Southwest Region - Timeline for 2024

Total	Con	npla	ints	and	Inq	uirie	es F	Rece	ived	in l	Regi	on,	by Mo	nth
Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total ▲	
AR	0	0	0	0	0	0	1	1	0	0	0	3	5	
LA	0	0	0	0	0	0	0	0	0	4	1	2	7	
OK	0	0	0	0	0	0	1	1	1	4	2	0	9	
NM	0	0	0	0	0	0	2	3	4	5	4	4	22	
TX	0	0	0	0	0	0	87	20	70	228	537	289	1231	
Total	0	0	0	0	0	0	91	25	75	241	544	298	1274	

Complaints	and Inqu	iries by	/ Known	Aircraft 1	уре
Area	Fixed-wing H	Helicopter I	Not Provided	UAS / Drone	Total ▲
AR	1	1	3	0	5
LA	1	0	6	0	7
OK	3	1	5	0	9
NM	9	9	4	0	22
TX	1145	28	56	2	1231
Total	1159	39	74	2	1274

Southwest Region (ASW)

AR, LA, OK, NM, TX

Noise Portal Responses

Inquiry Received Response -	95
Received No Response - (Response Not Requested)	0
Received No Response - (Repeat and Non-Qualifying)	1,136
Responses in Progress -	43
Total Complaints Reviewed -	1,274

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

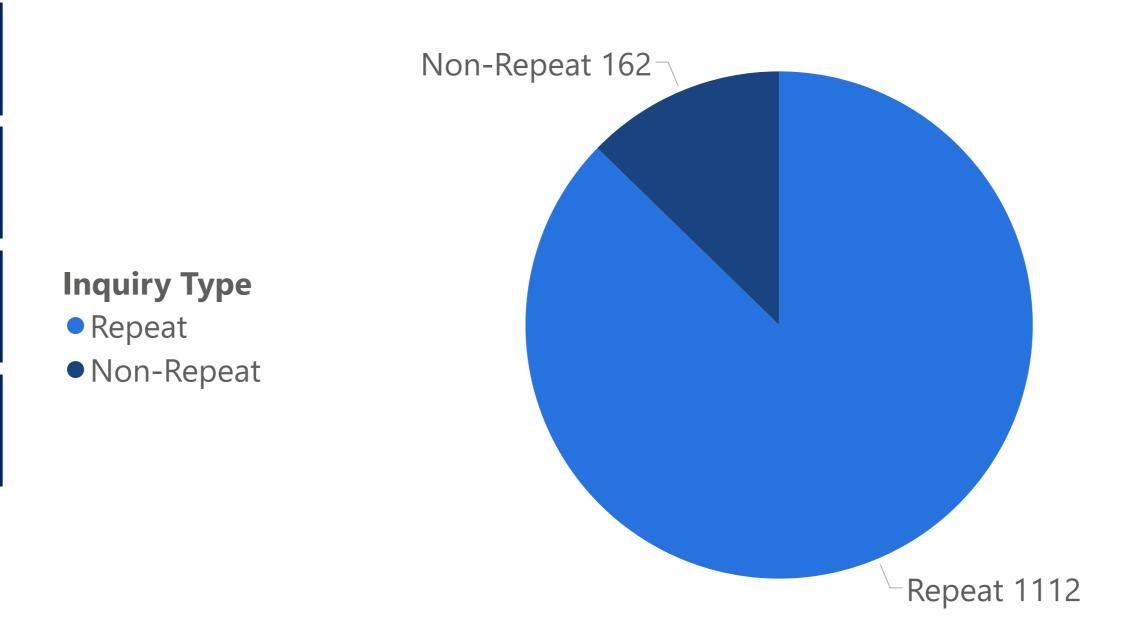
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	2
Repeat Complaints and Inquiries -	1,112
Percentage of All Regional Inquiries -	87%

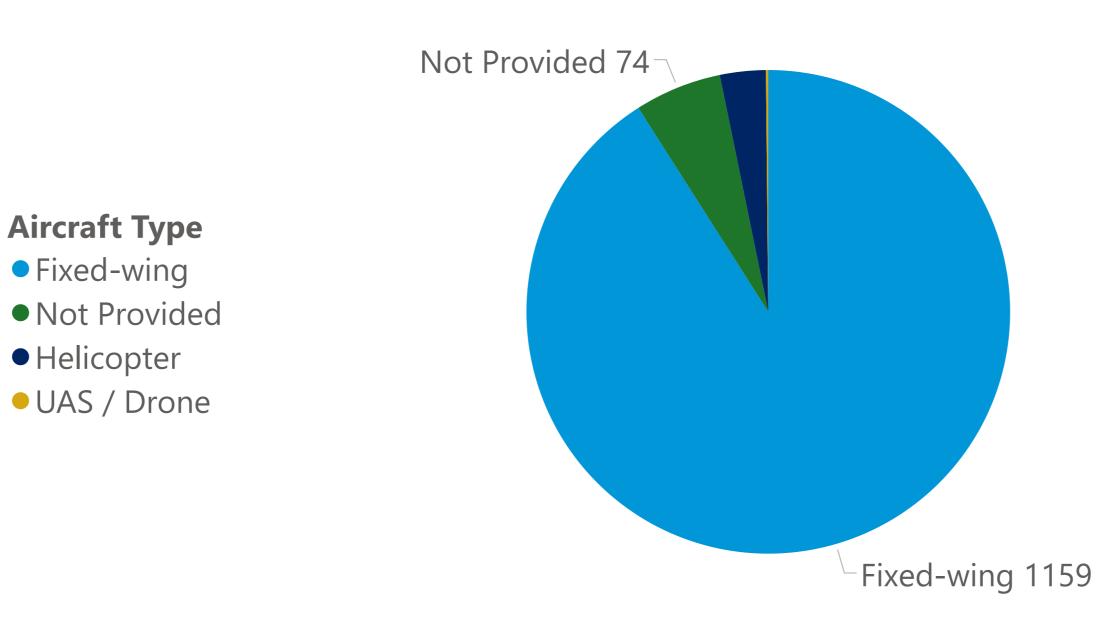
Forwarded to FSDO For Safety Review

FSDO Responses -	1
Percentage of All Regional Inquiries -	0.1%

Individual Inquiry Types for the ASW Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	1,159
Repeat Inquiries -	1,105
Repeat Individuals for Aircraft Type -	2
Percentage of Fixed-Wing Total -	95%

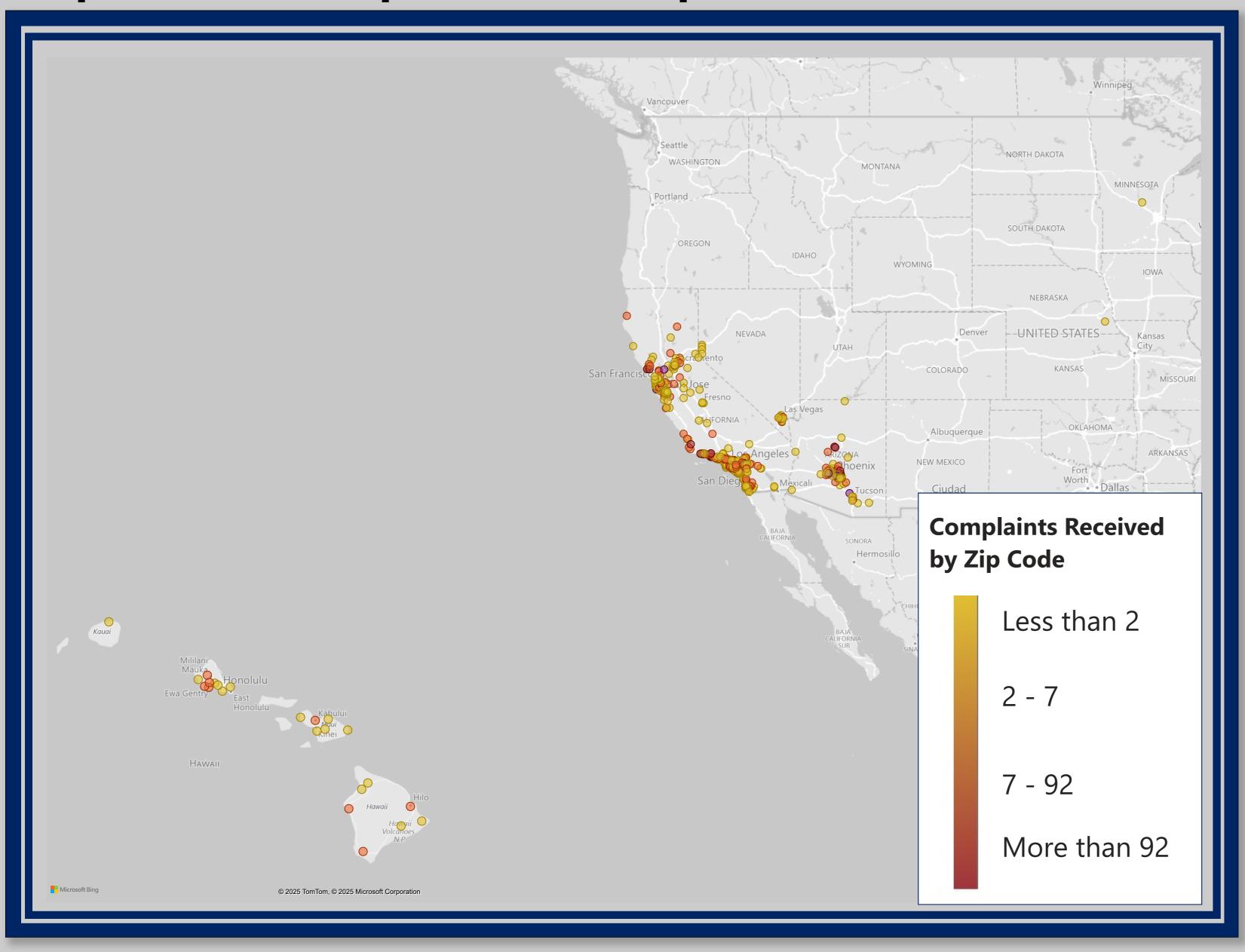
Helicopter Aircraft

Total for Aircraft Type -	39
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of Helicopter Total -	0%

Total for Aircraft Type -	2
Repeat Inquiries -	0
Repeat Individuals for Aircraft Type -	0
Percentage of UAS / Drone Total -	0%

Western Pacific Region (AWP) AS, AZ, CA, GU, HI, MP, NV

Map of AWP Complaints and Inquiries



Total
Complaints and Inquiries

3,144

Total Individuals Who Submitted Concerns

721

Western Pacific Region - Timeline for 2024

Total	Cor	npla	ints	and	Inqu	ıirie	s Re	ceiv	ed i	n Re	gio	n, by	Month
Area	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
AS	0	0	0	0	0	0	0	0	1	0	0	0	1
GU	0	0	0	0	0	0	0	0	1	0	0	0	1
NV	0	0	0	0	0	0	1	0	3	4	5	6	19
HI	0	0	0	0	0	0	6	6	2	11	2	9	36
AZ	0	0	0	0	0	0	115	303	123	131	151	157	980
CA	0	0	0	0	0	0	134	661	768	131	171	242	2107
Total	0	0	0	0	0	0	256	970	898	277	329	414	3144

Complaints and Inquiries by Known Aircraft Type									
Area	Fixed-wing Hel	icopter Not	Provided UAS	/ Drone T	otal				
AS	0	0	1	0	1				
GU	0	0	1	0	1				
NV	8	6	5	0	19				
HI	8	15	13	0	36				
AZ	853	19	108	0	980				
CA	405	152	1533	17	2107				
Total	1274	192	1661	17	3144				

Western Pacific Region (AWP) AS, AZ, CA, GU, HI, MP, NV

Noise Portal Responses

Inquiry Received Response -	595
Received No Response - (Response Not Requested)	285
Received No Response - (Repeat and Non-Qualifying)	2,264
Responses in Progress -	0
Total Complaints Reviewed -	3,144

<u>Click here</u> to learn why the FAA is unable to respond to some complaints and inquiries.

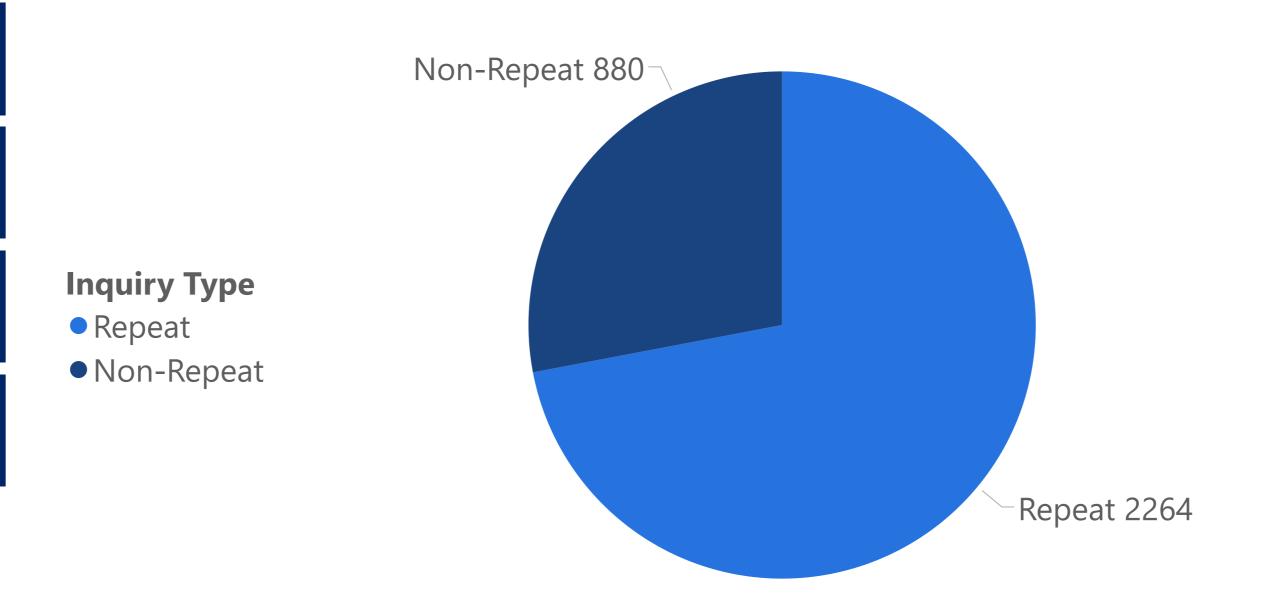
Individuals With More Than Seven Repeat Inquiries

Number of Repeat Individuals -	16
Repeat Complaints and Inquiries -	2,264
Percentage of All Regional Inquiries -	72%

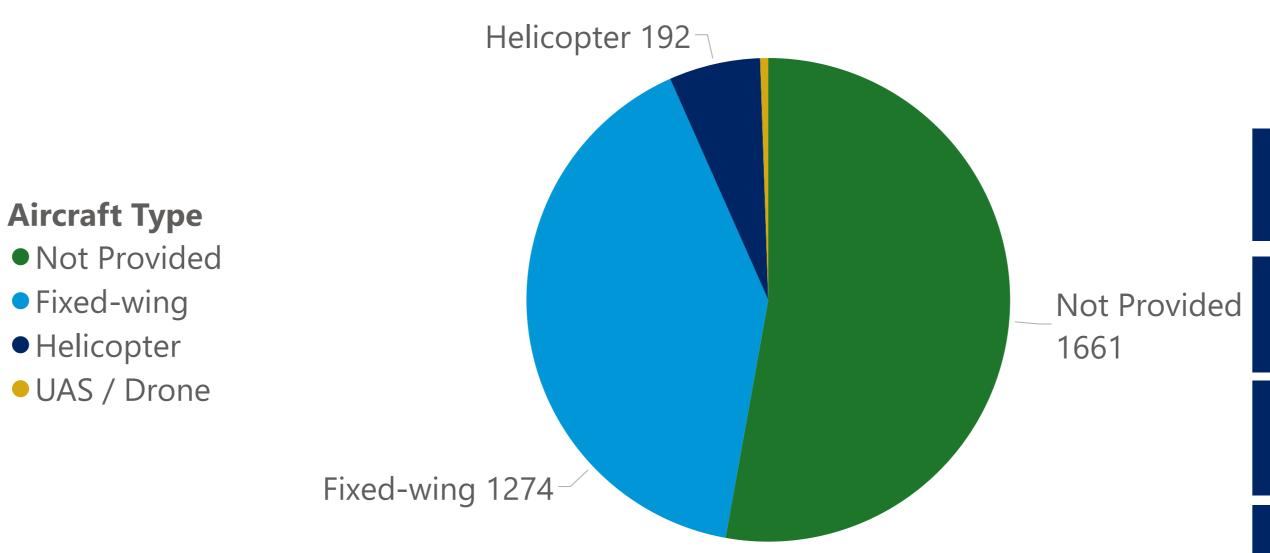
Forwarded to FSDO For Safety Review

FSDO Responses -	7
Percentage of All Regional Inquiries -	0.2%

Individual Inquiry Types for the AWP Region



Complaints and Inquiries by Known Aircraft Type



Fixed-Wing Aircraft

Total for Aircraft Type -	1,274
Repeat Inquiries -	956
Repeat Individuals for Aircraft Type -	13
Percentage of Fixed-Wing Total -	75%

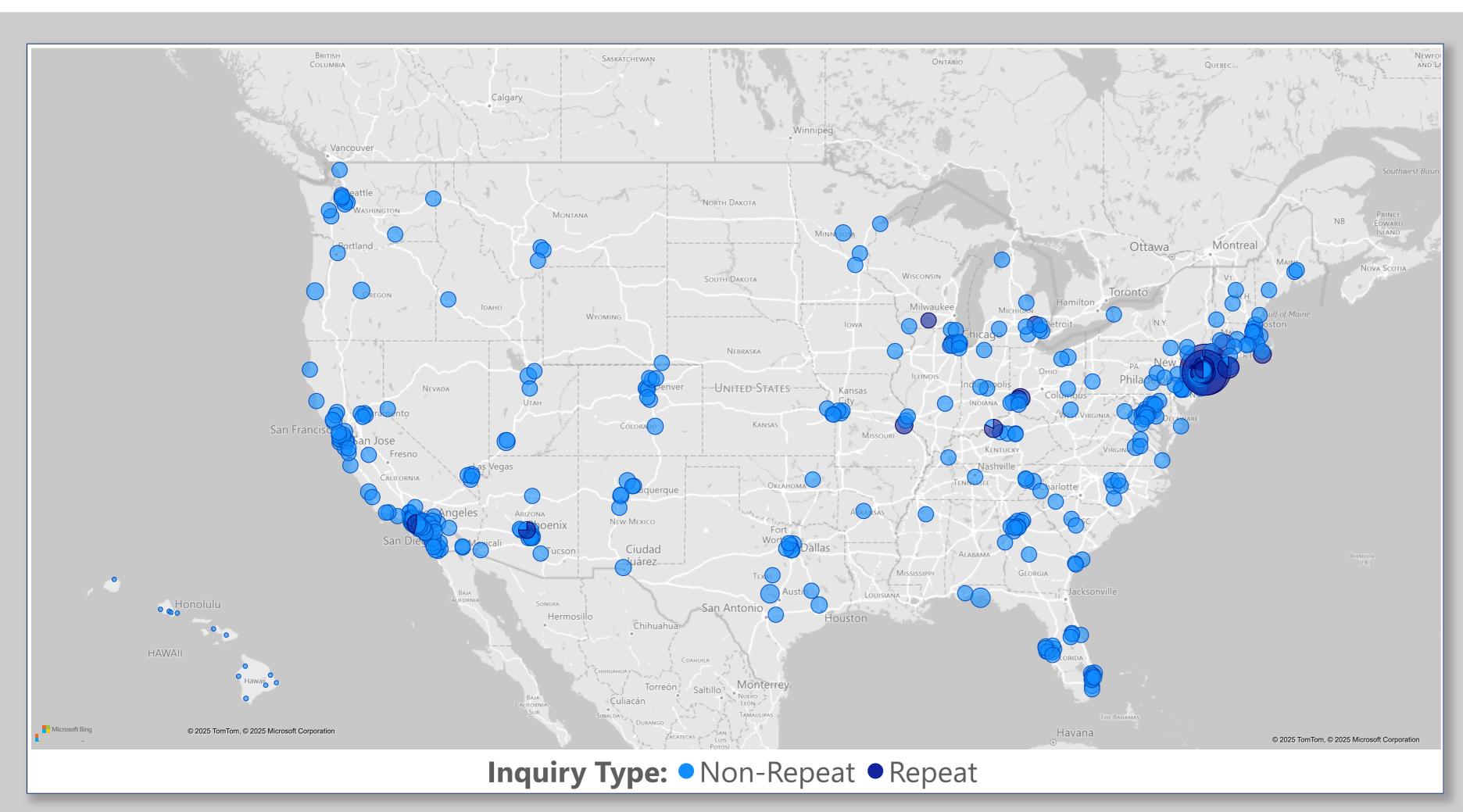
Helicopter Aircraft

Total for Aircraft Type -	192
Repeat Inquiries -	10
Repeat Individuals for Aircraft Type -	3
Percentage of Helicopter Total -	5%

Total for Aircraft Type -	17
Repeat Inquiries -	9
Repeat Individuals for Aircraft Type -	2
Percentage of UAS / Drone Total -	53%

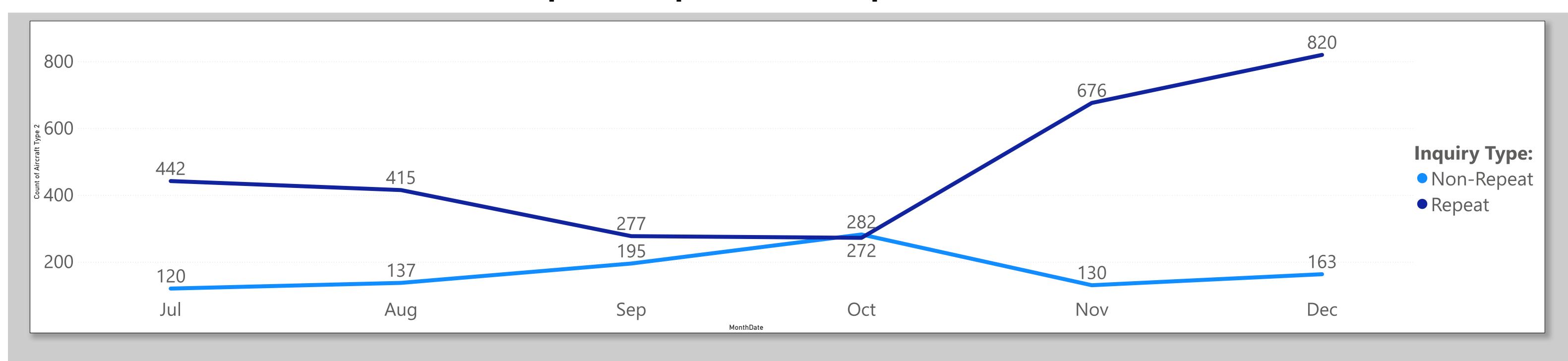
Nationwide Data and Trends for 2024

Nationwide Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



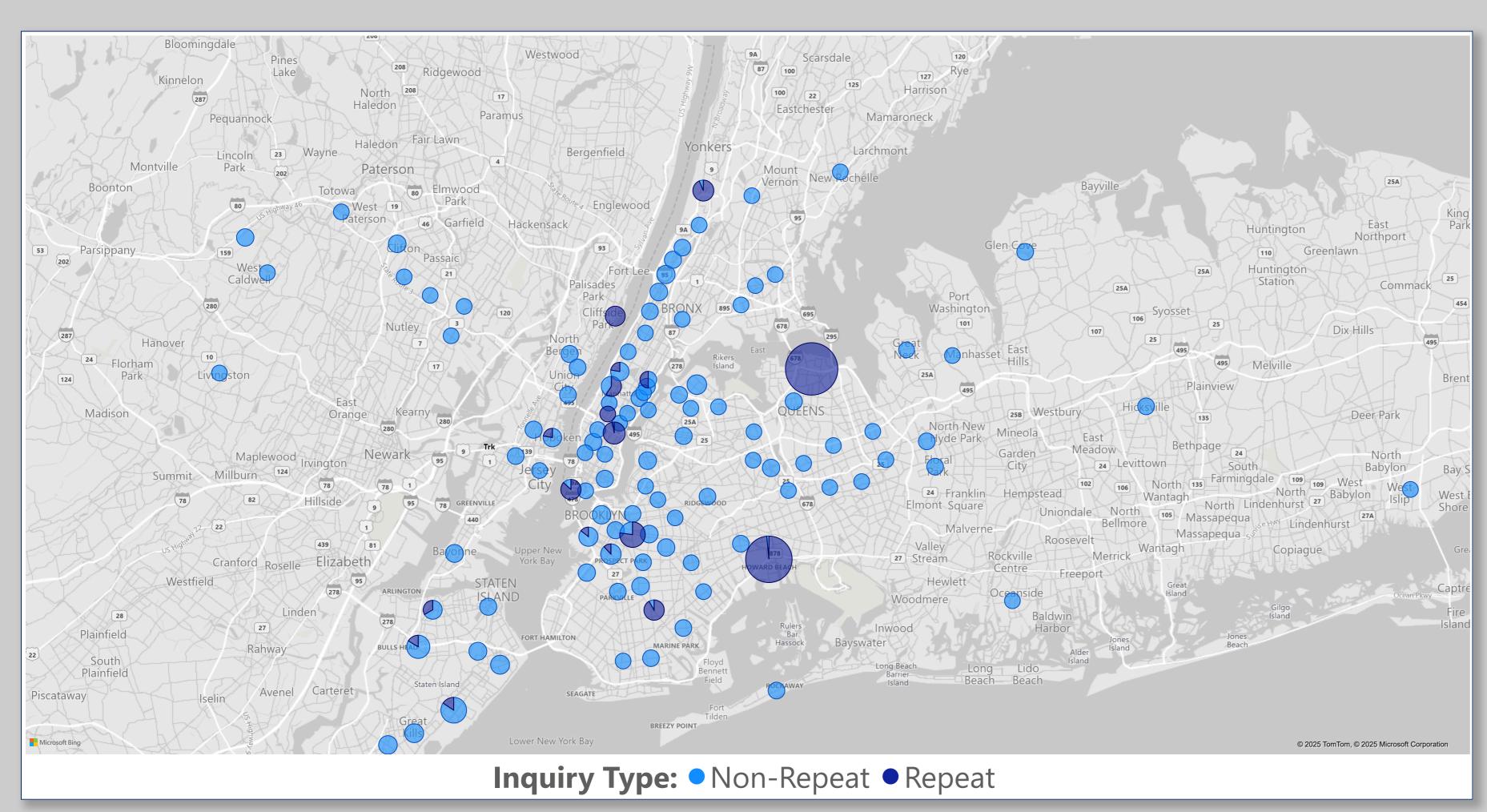
Locations with the Highest Number of Complaints					
Zip Cod	e City, State	Individuals	Total	% of Total for Year	
11357	Whitestone, NY	1	1463	6.29%	
11210	Flatlands, NY	3	24	0.10%	
10280	New York City, NY - Battery Park	3	23	0.10%	
07020	Edgewater, NJ	1	20	0.09%	
07307	Jersey City, NJ	3	3	0.01%	
96737	Kau, HI	2	3	0.01%	
Total			1536	6.61%	

Airports with the Highest Number of Complaints					
FAA Airpor	t City, State	Individuals	Total	% of Total for Year	
JRA	New York, NY	16	1031	4.43%	
JFK	Jamaica, NY	17	563	2.42%	
НТО	East Hampton, NY	7	188	0.81%	
LDJ	Linden, NJ	75	156	0.67%	
FRG	Farmingdale, NY	4	95	0.41%	
Total			2033	8.74%	



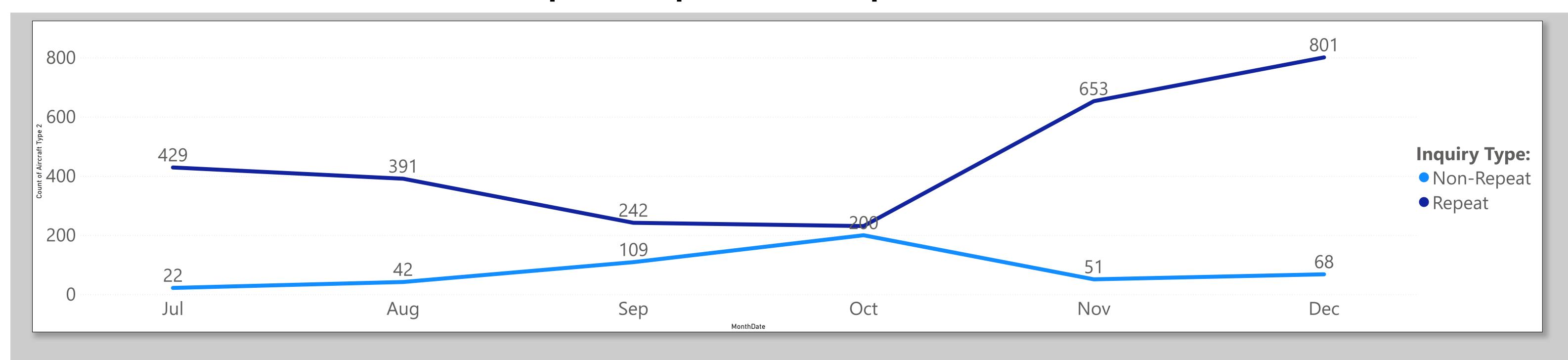
New York City Helicopter Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



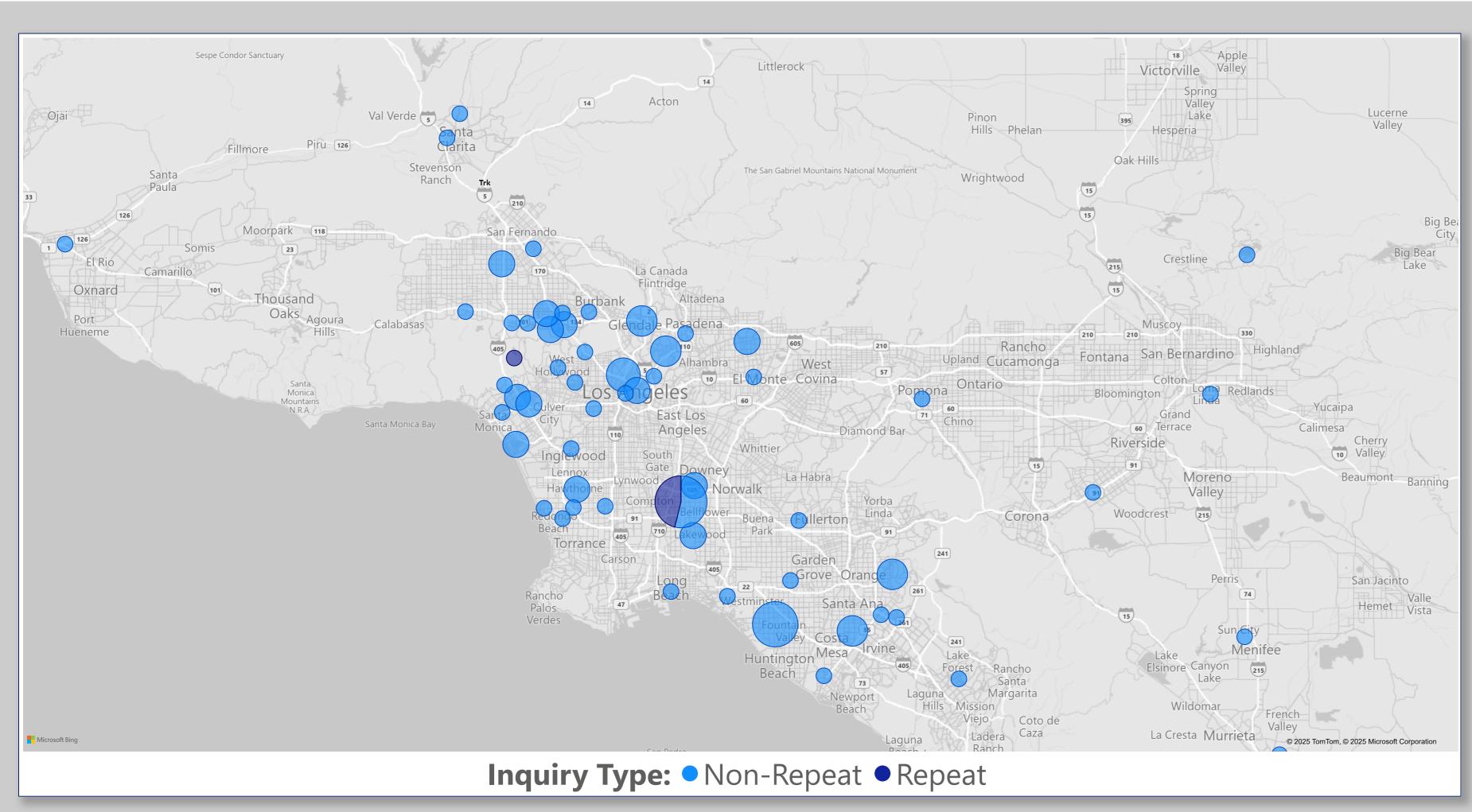
Zip Cod	e City, State	Individuals	Total	% of Total for Yea
11357	Whitestone, NY	1	1463	6.29%
11210	Flatlands, NY	3	24	0.10%
10280	New York City, NY - Battery Park	3	23	0.109
07020	Edgewater, NJ	1	20	0.09%
07307	Jersey City, NJ	3	3	0.019
Total			1533	6.59%

Airports with the Highest Number of Complaints					
FAA Airport	City, State	Individuals _	Total	% of Total for Year	
JRA	New York, NY	16	1031	4.43%	
JFK	Jamaica, NY	17	563	2.42%	
HTO	East Hampton, NY	7	188	0.81%	
LDJ	Linden, NJ	74	155	0.67%	
FRG	Farmingdale, NY	4	95	0.41%	
Total			2032	8.74%	



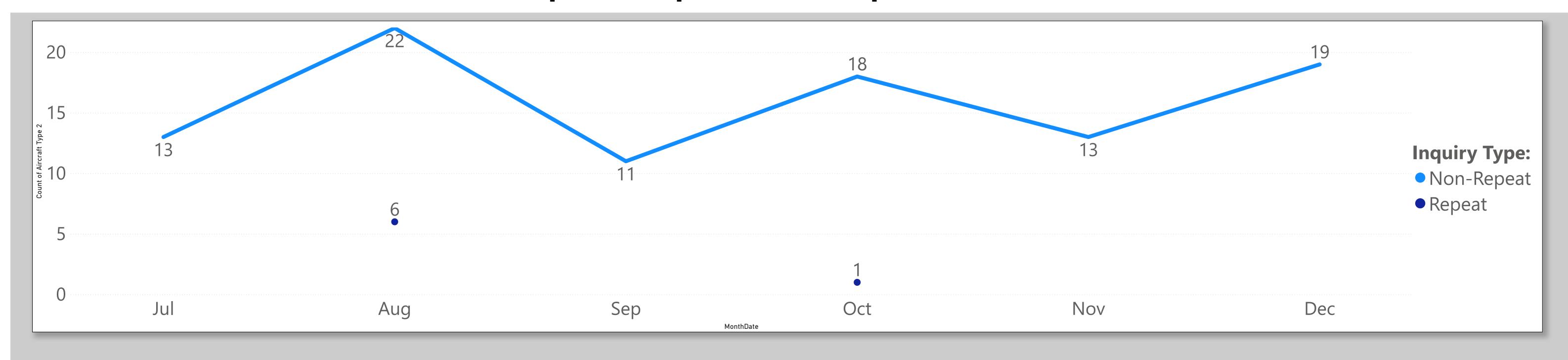
Los Angeles Helicopter Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



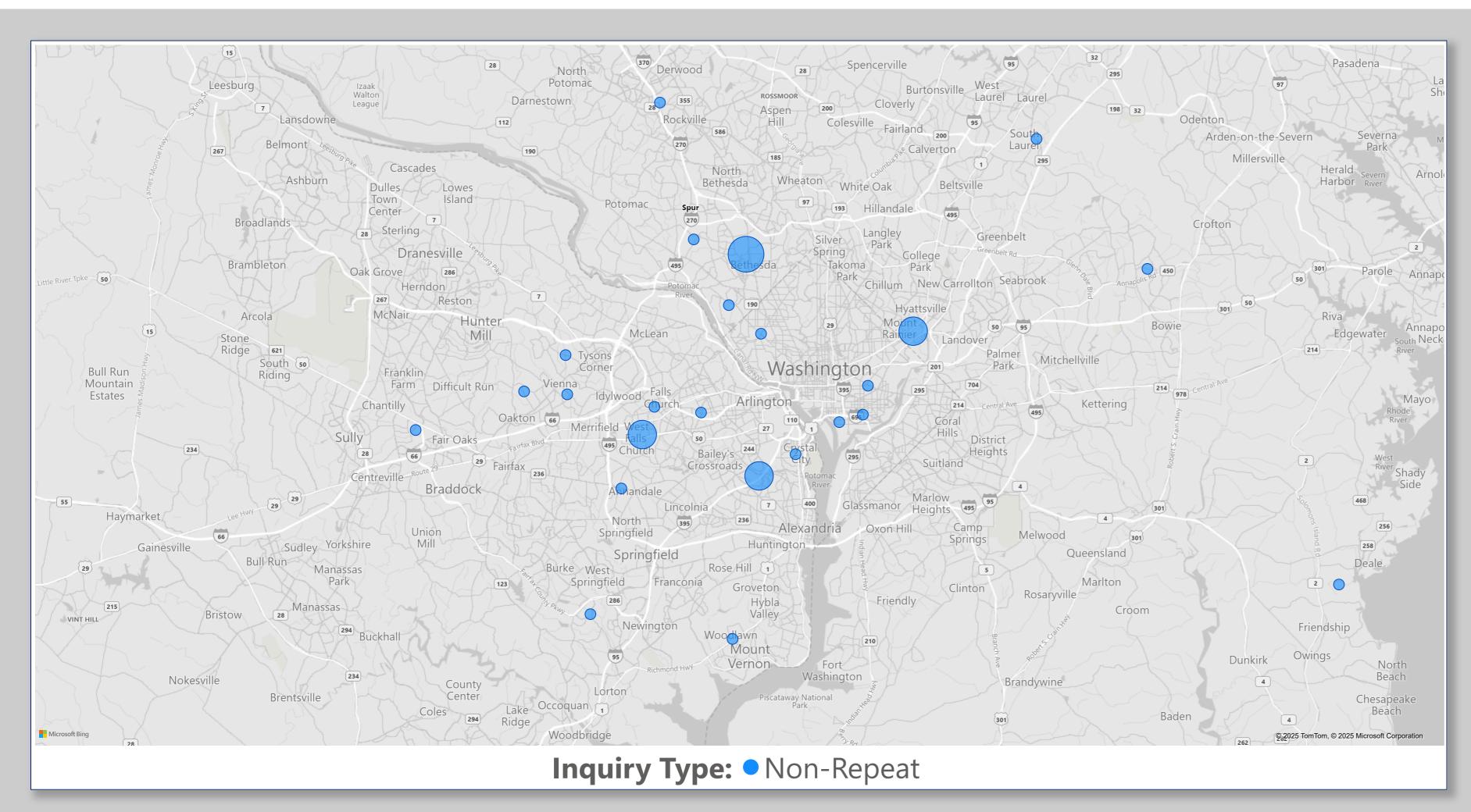
Zip Cod	e City, State	Individuals	Total	% of Total for Year
90025	Los Angeles, CA - Sawtelle	2	2	0.01%
90712	Los Angeles, CA - Lakewood	1	2	0.01%
Total			4	0.02%

Airports with the Highest Number of Complaints					
FAA Airport	City, State	Individuals _	Total	% of Total for Year	
LGB	Long Beach, CA	3	15	0.06%	
VNY	Van Nuys, CA	7	7	0.03%	
SNA	Santa Ana, CA	4	4	0.02%	
LAX	Los Angeles, CA	3	3	0.01%	
SMO	Santa Monica, CA	3	3	0.01%	
Total			32	0.14%	



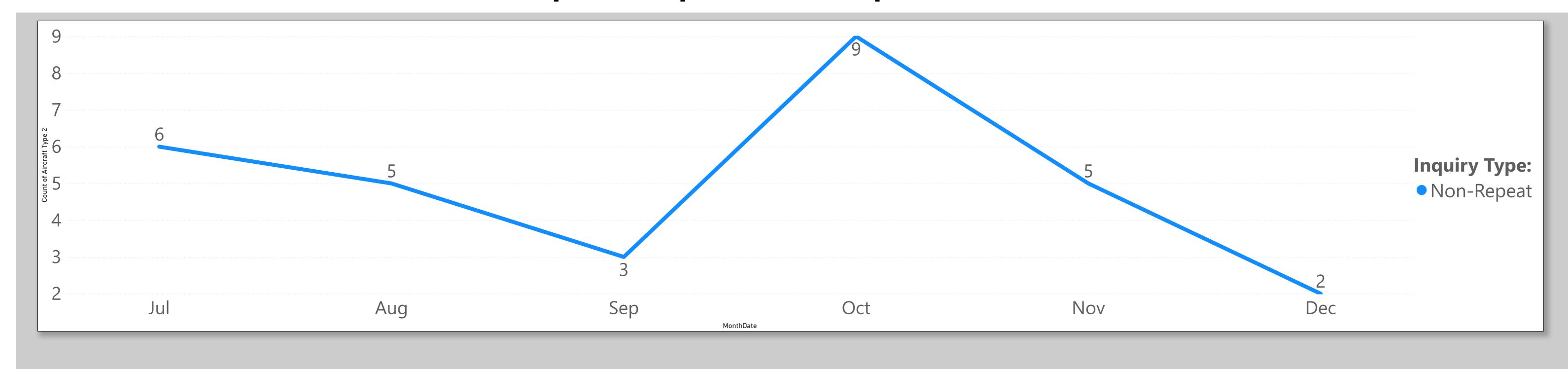
Washington DC Helicopter Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



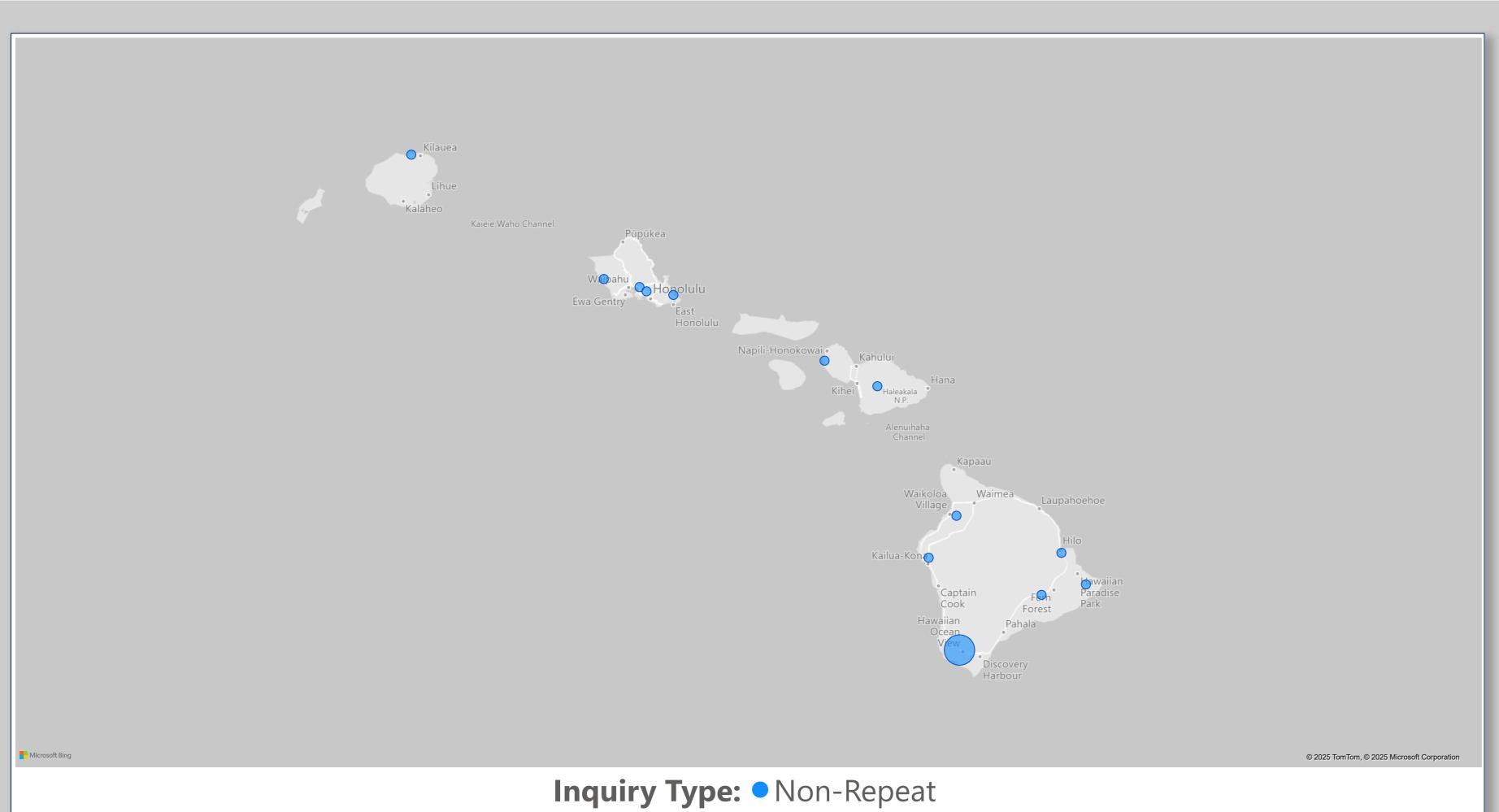
Locations with the Highest Number of Complaints							
Zip Code City, State		Individuals	Total	% of Total for Year			
20722	Brentwood, MD	1	2	0.01%			
22182	Vienna, VA	1	1	0.00%			
22202	Arlington, VA	1	1	0.00%			
Total			4	0.02%			

, State	Individuals	Total	% of Total for Year
	—		,
t Belvoir, VA	1	1	0.00%
nassas, VA	1	1	0.00%
		2	0.01%
	•	•	nassas, VA 1 1



Hawaii Data and Trends for 2024

Map of Helicopter Complaints and Inquiries by Top Zip Codes and Airports



_ocatio	ns with t	he Highes	st Numb	er of Complaints
Zip Code	City, State	Individuals	Total	% of Total for Year
96737	Kau, HI		2 3	0.01%
Total			3	0.01%

Airports with the Highest Number of Complaints								
ort City, State	Individuals _	Total	% of Total for Year					
Kailua, HI	2	3	0.01%					
Wahiawa, HI	1	1	0.00%					
Hanalei, HI	1	1	0.00%					
Hilo, HI	1	1	0.00%					
		6	0.03%					
	Kailua, HI Wahiawa, HI Hanalei, HI	ort City, State Individuals Kailua, HI 2 Wahiawa, HI 1 Hanalei, HI 1	Cort City, State Individuals Total Kailua, HI 2 3 Wahiawa, HI 1 1 Hanalei, HI 1 1 Hilo, HI 1 1					

