

## 220. AIR CARRIER OPERATIONS BULLETIN NO. 1-94-19

### FLIGHT ATTENDANT OPERATING EXPERIENCE

(Formerly Air Carrier Operations Bulletin No. 1-76-1, Flight Attendant Training).

Section 121.434 of the Federal Aviation Regulations (FAR) requires that flight attendants trained in accordance with FAR Part 121 acquire operating experience (OE). This OE must be gained after satisfactory completion of the appropriate ground training and must be acquired during operations conducted under FAR Part 121. Some operators schedule large numbers of flight attendant trainees on single flights to satisfy OE training requirements. The number of trainees on a single flight often exceeds the number required by FAR Part 121 for safe operation of that flight. Operators that schedule an excessive number of flight attendant trainees on a single flight create an unrealistic training environment.

- a. Principal operations inspectors (POI) should review their assigned operator's procedures to determine if more flight attendant trainees are being scheduled per flight position than are required by FAR Section 121.391, plus any additional flight attendant positions.
- b. The number of flight attendants receiving OE on an airplane should not exceed the number of flight attendants required by FAR Section 121.391, plus any additional flight attendant positions that may be scheduled on that particular flight. These additional flight attendant positions should be those which are listed in the operator's flight attendant handbook as additional flight attendant positions with assigned duties. For example, the aircraft operated on a flight may have a requirement for only three flight attendants. The operator sometimes uses a fourth flight attendant, and the safety duties of this flight attendant are listed in the flight attendant handbook. In this example, only four flight attendant trainees should be scheduled to receive OE.
- c. POI's should recommend that operators who schedule excessive numbers of flight attendant trainees per flight to only schedule one flight attendant trainee per assigned flight attendant position.