**Appendix B**

**Inspector Job Tasks**

| Series Number | ASI Job Function  | Sub function | Current ITS Number Series | New Job Task Number Series |
| --- | --- | --- | --- | --- |
| 1.000 | Admin/General Technical | Employee orientation | 1.001 - 1.013 | 1.001 |
|   |   | Administrative |   | 1.100 |
|   |   | General technical training |   | 1.200 |
|   |   | General inspector job tasks |   | 1.300 |
| 2.000 | Air operations - certification and authorisations | Conduct general air operator certification processes | 2.000 | 2.000 |
|   |   | Evaluate Personnel Qualifications | 2.000 | 2.100 |
|   |   | Evaluate manuals, programs, documents and procedures | 2.000 | 2.200 |
|   |   | Evaluate Records | 2.000 | 2.300 |
|   |   | Evaluate Training Programmes | 2.000 | 2.400 |
|   |   | Inspect facilities/equipment | 2.000 | 2.500 |
|   |   | Conduct Dispatch/Flight following  | 7.000 | 2.600 |
|   |   | Evaluate operational authorisations | 2.000 | 2.700 |
|   |   | Public operations |   | 2.715 |
|   |   | Rotorcraft external load | 2.000 | 2.720 |
|   |   | Agricultural operations | 2.006 | 2.740 |
|   |   | Low altitude flight |   | 2.750 |
|   |   | Banner Towing |   | 2.751 |
|   |   | Emergency Medical Flights |   | 2.752 |
|   |   | News/Traffic Reporting |   | 2.753 |
|   |   | Glider Towing |   | 2.754 |
|   |   | Sight Seeing |   | 2.755 |
|   |   | Movie/TV |   | 2.756 |
|   |   | Parachute jumping |   | 2.757 |
|  |  | Fish spotting |   | 2.758 |
| 3.000 | Airworthiness Certification | Certificate issuance | 6.001 | 3.000 |
|   |   | Evaluate foreign operator | 6.004 | 3.020 |
|   |   | Approve imports |   | 3.030 |
|   |   | Approve exports | 6.010 | 3.040 |
|   |   | Approve major repair/alteration | 6.200 | 3.050 |
|   |   | Airworthiness evaluations |   | 3.060 |
|   |   | Process reports | 6.009 | 3.070 |
|   |   | Approve course |   | 3.080 |
|  |  | Approved Maintenance Organizations | 2.300 | 3.200 |
| 4.000 | Personnel Licensing | Issue/Renew License/Rating/Authorisation | 4.001 | 4.000 |
|   |   | Issue Special Authorisations | 4.016-4.017 | 4.100 |
|   |   | Conduct Knowledge Test | 4.001 | 4.200 |
|   |   | Conduct Flight Test | 4.700 | 4.300 |
|   |   | Conduct proficiency or competency checks | 4.700 | 4.400 |
|   |   | Appoint/renew/terminate designees/examiners/evaluators | 4.200 | 4.500 |
|   |   | Qualify Flight Simulation Training Devices (FSTDs) | 6.001-6.002 | 4.600 |
|   |   | Approved Training Organisations | 4.500 | 4.700 |
| 5.000 | Emerging technologies approvals | Remotely piloted aircraft - RESERVED |   | 5.000 |
|   |   | Powered-lift - RESERVED |   | 5.100 |
| 6.000 | Specialized Job tasks | TBD -- could be Flight technologies; AEG, etc. | 6.000 | 6.000 |
| 7.000 | Surveillance | Plan surveillance work programme | 3.001 | 7.000 |
|   |   | Air operations surveillance | 3.000 | 7.200 |
|   |   | Airworthiness (includes AMO) | 2.300 | 7.300 |
|   |   | Personnel licensing surveillance (includes ATO) | 4.204-4.208; 4.721 | 7.400 |
| 8.000 | Resolution of Safety Issues | Incident investigation | 5.502 | 8.000 |
|   |   | Accident investigation | 5.500 | 8.100 |
|   |   | Compliance and enforcement | 5.000 | 8.200 |

1.000 Administrative General Technical

| Administrative/General Technical | Orientation |   | 1.000 | Attend initial hire employee orientation - CAA specific | OPS | AW | PEL |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Administrative/General Technical | Administrative | 1.001 | 1.001 | Employee Benefits - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.002 | 1.002 | Time and Attendance - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.003 | 1.003 | Employee training and development - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.004 | 1.004 | Office communications - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.005 | 1.005 | Computer Systems - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.006 | 1.006 | Managing resources - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.007 | 1.007 | Employee ethics - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.008 | 1.008 | Labour unions - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.009 | 1.009 | Conduct and Discipline - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.010 | 1.010 | Travel - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.011 | 1.011 | Security - CAA specific | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.012 | 1.012 | Legal and regulatory documents, inspector's manual, guidance materials | OPS | AW | PEL |
| Administrative/General Technical | Administrative | 1.013 | 1.013 | Aviation environment (Ministry in charge of aviation, CAA services, international and regional organizations) | OPS | AW | PEL |
| Administrative/General Technical | Administrative |   | 1.150 | Maintain CAA secure information databases | OPS | AW | PEL |
| Administrative/General Technical | General Technical Training |   | 1.200 | Employee technical training and development | OPS | AW | PEL |
| Administrative/General Technical | General Technical Training |   | 1.201 | OJT Programme Training | OPS | AW | PEL |
| Administrative/General Technical | General Technical Training |   | 1.202 | OJT Programme Trainer | OPS | AW | PEL |
| Administrative/General Technical | General Technical Training |   | 1.203 | Inspector currency flying under CAA currency programme | OPS |   | PEL |
| Administrative/General Technical | General Technical Inspector Job Tasks |   | 1.300 | Conduct Special Projects | OPS | AW | PEL |
| Administrative/General Technical | General Technical Inspector Job Tasks |   | 1.301 | Evaluate technical documents | OPS | AW | PEL |
| Administrative/General Technical | General Technical Inspector Job Tasks |   | 1.302 | Provide technical assistance  | OPS | AW | PEL |
| Administrative/General Technical | General Technical Inspector Job Tasks |   | 1.303 | Respond to a Public Inquiry | OPS | AW | PEL |
| Administrative/General Technical | General Technical Inspector Job Tasks |   | 1.304 | Perform administrative part of accident standby duty | OPS | AW | PEL |
| Administrative/General Technical | General Technical Inspector Job Tasks | 2.026 | 1.305 | Evaluate an Exemption, Deviation, or Waiver Request | OPS | AW | PEL |
| Administrative/General Technical | General Technical Inspector Job Tasks |   | 1.306 | Develop/update annual surveillance work plan | OPS | AW | PEL |

2.000 Air Operations

| Air Operations - certification and authorizations | Air Operator General Certification Process | 2.001 | 2.001 | Conduct Cert Phase I: Pre-application Phase  | OPS | AW |   |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Air Operations - certification and authorizations | Air Operator General Certification Process | 2.002 | 2.002 | Conduct Cert Phase II: Formal Application Phase  | OPS | AW |   |
| Air Operations - certification and authorizations | Air Operator General Certification Process | 2.003 | 2.003 | Conduct Cert Phase III : Document Compliance Phase  | OPS | AW |   |
| Air Operations - certification and authorizations | Air Operator General Certification Process | 2.004 | 2.004 | Conduct Cert Phase IV: Demonstration and Inspection Phase  | OPS | AW |   |
| Air Operations - certification and authorizations | Air Operator General Certification Process | 2.005 | 2.005 | Conduct Cert Phase V: Certification Phase  | OPS | AW |   |
| Air Operations | Air Operator General Certification Process |   | 2.006 | Obtain Certificate Number for an Air Operator | OPS | AW |   |
| Air Operations | Air Operator General Certification Process | 2.038 | 2.007 | Issue or Amend or cancel Operations specifications | OPS | AW |   |
| Air Operations | Air Operator General Certification Process | 2.011 | 2.008 | Add an Aircraft to an Existing Air Operator Certificate  | OPS | AW |   |
| Air Operations | Air Operator General Certification Process |   | 2.009 | Pre-application -- respond to potential AOC applicant inquiry | OPS | AW |   |
| Air Operations | Air Operator General Certification Process |   | 2.010 | Pre-application - Review pre-application form | OPS | AW |   |
| Air Operations | Air Operator General Certification Process |   | 2.011 | Pre-application - conduct applicant pre-application meeting | OPS | AW |   |
| Air Operations | Air Operator General Certification Process |   | 2.012 | Formal application - review applicant formal AOC application | OPS | AW |   |
| Air Operations | Air Operator General Certification Process |   | 2.012 | Formal application - conduct applicant formal application meeting | OPS | AW |   |
| Air Operations | Evaluate Personnel Qualifications |   | 2.100 | Evaluate an Operator's Management Personnel Qualifications | OPS |   |   |
| Air Operations | Evaluate Personnel Qualifications |   | 2.101 | Evaluate an Operator's Maintenance Management Personnel Qualifications |   | AW |   |
| Air Operations | Evaluate Personnel Qualifications | 2.018 | 2.102 | Evaluate Director of Operations Qualifications | OPS |   |   |
| Air Operations | Evaluate Personnel Qualifications | 2.019 | 2.103 | Evaluate Chief Pilot Qualifications | OPS |   |   |
| Air Operations | Evaluate Personnel Qualifications | 2.020 | 2.104 | Evaluate Director of Safety Qualifications | OPS |   |   |
| Air Operations | Evaluate Personnel Qualifications | 4.710 | 2.105 | Conduct a Line Check of an Operator Pilot | OPS |   |   |
| Air Operations | Evaluate Personnel Qualifications | 2.021, 4.771 | 2.106 | Designate/renew/terminate an Operator Check Airman | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.008 | 2.200 | Evaluate a Compliance Statement | OPS | AW |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.009 | 2.201 | Evaluate a General Operations Manual | OPS | AW |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.057 | 2.202 | Evaluate a Flight Attendant Manual | OPS | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.203 | Evaluate an operator's aircraft operating manual | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.204 | Evaluate an operator's dangerous goods training manual |  OPS |  AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.205 | Evaluate an operator's performance planning manual |  OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.206 | Evaluate an operator's load handling manual |   |  AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.207 | Evaluate an operator's aircraft loading and handling manual |   | AW  |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.208 | Evaluate an operator's company maintenance manual/revision |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.209 | Evaluate an operator's SMS programme | OPS | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.210 | Evaluate an operator/applicant's structural integrity inspection programme/revision |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.211 | Approve an operator's continuous airworthiness maintenance program/revision |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.212 | Approve an operator's continuing analysis and surveillance programme |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.213 | Approve an operator's reliability programme/revision |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.214 | Evaluate an operator/applicant's internal evaluation programme/revision |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.215 | Evaluate an operator/applicant's external evaluation programme (vendors, subcontractors, etc.) |   |  AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.216 | Evaluate avionics test equipment/programme (e.g. computer software controls) |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.217 | Evaluate an operator/applicant's aircraft inspection programme  |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.218 | Approve the use of a manufacturer's avionics rental/exchange programme  |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.014 | 2.219 | Approve an Exit Row Seating Program | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.015 | 2.220 | Approve a Carry-On Baggage Program | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.023 | 2.221 | Evaluate a Mass and Balance Control Program | OPS | AW |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.024 | 2.222 | Approve a Hazardous Materials Program | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.223 | Evaluate an operator's performance data control system |  OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.224 | Evaluate an operator's quality system |  OPS |  AW |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.022 | 2.225 | Evaluate and approve a Minimum Equipment List (MEL) | OPS | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.226 | Approve MEL/revision for non-AOC holder or where no MMEL exists |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.227 | Evaluate an operator's short-term escalation  |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.228 | Evaluate an operator/applicant's prorated time authorization |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.229 | Approve an operators parts/pooling/ borrowing authorisation |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.230 | Evaluate an avionics test approval |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.231 | Evaluate an operator/applicant's service contractual arrangement |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.013 | 2.232 | Approve an Aircraft Checklist | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.016 | 2.233 | Approve a Passenger Briefing Card | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.025 | 2.234 | Evaluate an AOC holder Aircraft Lease Agreement | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures |   | 2.235 | Evaluate non-AOC holder aircraft lease agreement  | OPS | AW | PEL |
| Air Operations | Evaluate documents, manuals and procedures | 2.025 | 2.236 | Evaluate an aircraft lease/interchange agreement (airworthiness) |   | AW |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.032 | 2.237 | Evaluate an operator/applicant noise certification/noise abatement standards  | OPS |   |   |
| Air Operations | Evaluate documents, manuals and procedures | 2.036 |   | Blank |   |   |   |
| Air Operations | Evaluate Records | 2.029 | 2.300 | Evaluate a Crewmember Recordkeeping System | OPS |   |   |
| Air Operations | Evaluate Records | 2.030 | 2.301 | Evaluate a Flight/Trip Recordkeeping System | OPS |   |   |
| Air Operations | Evaluate Records |   | 2.302 | Evaluate an Operator's Maintenance records |   | AW |   |
| Air Operations | Evaluate training programme | 2.010 | 2.400 | Approve a Flight Crew Training Program | OPS |   |   |
| Air Operations | Evaluate training programme | 2.056 | 2.401 | Evaluate a Flight Attendant Training Programme | OPS | AW |   |
| Air Operations | Evaluate training programme |   | 2.402 | Evaluate an operator's maintenance training programme |   | AW |   |
| Air Operations | Evaluate training programme | 6.301-6.310 | 2.403 | Evaluate an operator's dangerous goods training programme |   | AW |   |
| Air Operations | Evaluate training programme |   | 2.404 | Evaluate an operator's security training programme |   |   |   |
| Air Operations | Evaluate facilities and equipment | 2.012 | 2.500 | Conduct an aircraft conformity inspection | OPS | AW |   |
| Air Operations | Evaluate facilities and equipment | 2.017 | 2.501 | Approve a Flight Simulation Device (Simulator and/or Flight Training Device) | OPS |   |   |
| Air Operations | Evaluate facilities and equipment | 2.027 | 2.502 | Evaluate/ Approve a De-icing Programme/revision, facilities and equipment | OPS | AW |   |
| Air Operations | Evaluate facilities and equipment | 2.033 | 2.503 | Evaluate a Main Operations Base | OPS |   |   |
| Air Operations | Evaluate facilities and equipment | 2.028 | 2.504 | Evaluate a Line Station Facility | OPS |   |   |
| Air Operations | Evaluate facilities and equipment | 2.034 | 2.506 | Conduct an Emergency Evacuation Demonstration | OPS | AW |   |
| Air Operations | Evaluate facilities and equipment | 2.035 | 2.507 | Conduct a Ditching Demonstration | OPS | AW |   |
| Air Operations | Evaluate facilities and equipment | 2.037 | 2.508 | Conduct a Demonstration (Proving) Test for a new applicant operator  | OPS | AW |   |
| Air Operations | Dispatch/Flight Following | 2.039 | 2.600 | Evaluate a Dispatch Center | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.040 | 2.601 | Evaluate a Dispatch Training Program | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.041 | 2.602 | Evaluate a Dispatch System (Operational Control) | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.042 | 2.603 | Evaluate An Operator's Aerodrome Aeronautical Data | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.043 | 2.604 | Evaluate an Operator's Aeronautical Weather Data | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.044 | 2.605 | Approve an Operator's Enhanced Weather Information System | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.045 | 2.606 | Approve Aircraft Performance Operating Limitations and Aerodrome Runway Performance Data Analysis System | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.046 | 2.607 | Evaluate Personnel Who have been Granted Operational Control Authority | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.048 | 2.608 | Evaluate Flight Locating Procedures | OPS |   |   |
| Air Operations | Dispatch/Flight Following | 2.049 | 2.609 | Evaluate Alternate Aerodrome Considerations | OPS |   |   |
| Air Operations | Operational Authorisation | 2.058 | 2.700 | Evaluate an Extended Range Diversion Time Operations (EDTO) | OPS | AW |   |
| Air Operations | Operational Authorisation | 2.059 | 2.701 | Evaluate a Reduced Vertical Separation Minimums (RVSM) Program | OPS | AW |   |
| Air Operations | Operational Authorisation | 2.060 | 2.702 | Evaluate a Special Means of Navigation | OPS |   |   |
| Air Operations | Operational Authorisation | 2.061 | 2.703 | Evaluate an operator's Category II and Category III Operational Program  | OPS | AW |   |
| Air Operations | Operational Authorisation |   | 2.704 | Evaluate an operator's Category II and Category III Maintenance Program  |   | AW |   |
| Air Operations | Operational Authorisation |   | 2.705 | Evaluate an operator's electronic flight bag programme (1, 2, and 3) | OPS | AW |   |
| Air Operations | Operational Authorisation |   | 2.706 | Evaluate an operator's data link programme  | OPS | AW |   |
| Air Operations | Operational Authorisation | 2.063 | 2.708 | Conduct a Demonstration Test for Special Authorisations | OPS | AW |   |
| Air Operations | Specific Operational Authorisation |   | 2.709 | Issue/renew letter of authorisation for operations in special use airspace | OPS |   |   |
| Air Operations | Specific Operational Authorisation |   | 2.710 | Issue certificate or authorisation for an aviation event | OPS |   |   |
| Air Operations | Specific Operations - Public Operations |   | 2.715 | Evaluate, document and create a public aircraft operator file | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load | 2.050 | 2.720 | Conduct Initial Certification/Renewal of a Rotorcraft External Load Operator  | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load | 2.051 | 2.721 | Add a helicopter to an Existing External Load Certificate | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load | 2.052 | 2.722 | Evaluate a Rotorcraft-Load Combination Flight Manual | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load | 2.053 | 2.723 | Approve a Rotorcraft Class External Load D Training Program | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load | 2.054 | 2.724 | Evaluate a Rotorcraft External Load Congested Area Plan  | OPS |   |   |
| Air Operations | Specific Operations - Rotorcraft External Load | 2.055 | 2.725 | Issue Operations Specifications for a Rotorcraft External Load Operator  | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load |   | 2.726 | Evaluate a Chief Pilot/Supervisor qualifications for rotorcraft external load | OPS |   |   |
| Air Operations | Specific Operations - Rotorcraft External Load |   | 2.727 | Qualify a Supervisor/ Chief Pilot of Rotorcraft External Load operator/applicant by conducting an operational knowledge and skill test (non-licence) | OPS |   |   |
| Air Operations | Specific Operations - Rotorcraft External Load |   | 2.728 | Evaluate record-keeping system of rotorcraft external load operator | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load |   | 2.729 | Evaluate for compliance leases, contracts or agreements for a rotorcraft external load operator | OPS | AW |   |
| Air Operations | Specific Operations - Rotorcraft External Load |   | 2.730 | Evaluate rotorcraft external load MEL/revision.  | OPS | AW |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator | 2.006 | 2.740 | Conduct Certification of an Agricultural Aircraft Operator | OPS | AW |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator |   | 2.741 | Evaluate an agricultural operator's compliance statement | OPS | AW |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator |   | 2.742 | Evaluate the qualifications of an agricultural operator's chief pilot/supervisor | OPS | AW |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator |   | 2.743 | Evaluate an agricultural operator's record-keeping system | OPS | AW |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator |   | 2.744 | Evaluate an agricultural operator/applicant’s lease, contract or agreement | OPS | AW |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator |   | 2.745 | Evaluate an agricultural operator's MEL/revision | OPS | AW |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator |   | 2.746 | Evaluate an agricultural operator's congested area plan | OPS |   |   |
| Air Operations | Specific Operations -Agricultural Aircraft Operator | 4.717 | 2.747 | Qualify a Supervisor/ Chief Pilot of Agricultural Operator by conducting an operational knowledge and skill test (non-licence) | OPS |   |   |
| Air Operations | Specific Operations - low altitude fight |   | 2.750 | Issue certificate of authorisation for low altitude flight  | OPS |   |   |
| Air Operations | Specific Operations - Banner Towing |   | 2.751 | Issue certificate or authorisation for banner towing | OPS | AW |   |
| Air Operations | Specific Operations - Emergency Medical Flights |   | 2.752 | Issue certificate or authorisation for emergency medical flights | OPS | AW |   |
| Air Operations | Specific Operations - News/Traffic Reporting |   | 2.753 | Issue certificate or authorization for news/traffic reporting | OPS | AW |   |
| Air Operations | Specific Operations - Glider Towing |   | 2.754 | Issue certificate or authorisation for glider towing operations | OPS | AW |   |
| Air Operations | Specific Operations - Sight Seeing |   | 2.755 | Issue certificate for sightseeing operations | OPS | AW |   |
| Air Operations | Specific Operations - Movie/TV |   | 2.756 | Issue certificate or authorisation for movie/TV operations | OPS | AW |   |
| Air Operations | Specific Operations - Parachute Jumping |   | 2.757 | Issue certificate or authorisation for parachute jumping operations | OPS | AW |   |
| Air Operations | Specific Operations - Parachute Jumping |   | 2.758 | Issue certificate or authorisation for fish spotting operations | OPS | AW |   |

3.000 Airworthiness Certification

| Airworthiness  | Airworthiness certificate issuance  | 6.001 | 3.000 |  Issue an Airworthiness Certificate for an Aircraft |   | AW |   |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Airworthiness  | Airworthiness certificate issuance  |   | 3.001 |  Issue Multiple Airworthiness Certifications  |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  | 6.002 | 3.002 |  Issue an Airworthiness Certificate for an Aircraft Model Change |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  | 6.003 | 3.003 | Issue a Special Airworthiness Certificate for a Restricted Category Aircraft  |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  | 6.003 | 3.004 |  Issue a Special Airworthiness Certificate for a Limited Category Aircraft  |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  |   | 3.005 | Issue a Special Airworthiness Certificate for a Provisional aircraft |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  |   | 3.006 | Issue a Special Airworthiness Certificate for an experimental amateur-built aircraft |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  |   | 3.007 | Issue a Special Airworthiness Certificate for an experimental category aircraft |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  |   | 3.008 | Issue a Special Airworthiness Certificate for a Special Flight Permit (ferry flight) |   | AW |   |
| Airworthiness  | Airworthiness certificate issuance  |   | 3.009 | Process a Replacement, Amendment, Exchange or Surrender of an Airworthiness Certificate |   | AW |   |
| Airworthiness  | Evaluate foreign operator | 6.004 | 3.020 | Evaluate foreign-registered aircraft operated by a AOC holder of STATE |   | AW |   |
| Airworthiness  | Evaluate foreign operator | 6.004 | 3.021 | Evaluate a foreign operator's maintenance contractual agreement |   | AW |   |
| Airworthiness  | Evaluate foreign operator | 6.004 | 3.022 | Evaluate foreign operator operating aircraft registered in STATE |   | AW |   |
| Airworthiness  | Evaluate foreign operator | 6.004 | 3.023 | Evaluate a foreign operator's maintenance technical manual/date for an aircraft registered in STATE |   | AW |   |
| Airworthiness  | Approve imports/exports | 6.009 | 3.030 | Certify/Approve an Imported Aeronautical Product or Part  |   | AW |   |
| Airworthiness  | Approve exports | 6.010 | 3.040 | Issue an Export Airworthiness Approval |   | AW |   |
| Airworthiness  | Approve major repair/alteration |   | 3.050 | Perform Approval of Major Repairs and Major Alterations |   | AW |   |
| Airworthiness  | Approve major repair/alteration |   | 3.051 | Approve a Parachute Alteration |   | AW |   |
| Airworthiness  | Airworthiness Evaluations | 6.005 | 3.060 | Evaluate an Emergency Evacuation or Ditching Demonstration for a New Aircraft |   | AW |   |
| Airworthiness  | Airworthiness Evaluations | 6.007 | 3.070 | Evaluate an Operator's Aircraft or Engine Utilization Report |   | AW |   |
| Airworthiness  | Airworthiness Evaluations | 6.008 | 3.071 | Evaluate an Engineering Change Authorization/ Order |   | AW |   |
| Airworthiness  | Process reports |   | 3.072 | Process a Malfunction or Defect (M&D) Report |   | AW |   |
| Airworthiness  | Process reports | 6.006 | 3.073 | Process a Service Difficulty Report (SDR) |   | AW |   |
| Airworthiness  | Approve course |   | 3.080 | Approve a Special Course for the Performance of Preventive Maintenance on Primary Category Aircraft |   | AW |   |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.200 | Conduct Cert Phase I: Pre-application Phase |  | AW |  |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.201 | Conduct Cert Phase II: Formal Application Phase  |  | AW |  |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.202 | Conduct Cert Phase III: Document Compliance Phase |  | AW |  |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.203 | Conduct Cert Phase IV: Demonstration and Inspection Phase |  | AW |  |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.204 | Conduct Cert Phase V: Certification Phase |  | AW |  |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.205 | Obtain Certificate Number for an AMO |  | AW |  |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.206 | Issue/Amend/Cancel AMO Operating Specifications |  | AW |  |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.207 | Conduct renewal of an AMO |   | AW |   |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.208 | Add a rating to an Existing AMO Certificate  |   | AW |   |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.209 | Respond to potential AMO applicant pre-application inquiry |   | AW |   |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.210 | Review pre-application form for AMO applicant |   | AW |   |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.211 | Conduct AMO applicant pre-application meeting |   | AW |   |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.212 | Review formal AMO application |   | AW |   |
| Airworthiness  | AMO - General certificate process | 2.301 | 3.213 | Conduct formal application meeting with AMO applicant |   | AW |   |
| Airworthiness  | AMO - Evaluate AMO Personnel Qualifications |   | 3.214 | Evaluate AMO personnel qualifications |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.215 | Evaluate an AMO statement of compliance |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.216 | Evaluate an AMO Procedures Manual  |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.217 | Evaluate AMO Safety Procedures |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.218 | Evaluate an AMO Quality System Manual |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.219 | Evaluate Quality Assurance System  |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.220 | Evaluate an AMO Safety Management Manual |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.221 | Evaluate AMO lease or contract |   | AW |   |
| Airworthiness  | AMO - Evaluate Document, Manuals, Procedures |   | 3.222 | Evaluate an AMO/applicant quality control manual/revision |   | AW |   |
| Airworthiness  | AMO- Evaluate Document, Manuals, Procedures | 2.303 | 3.223 | Evaluate AMO Inspection Procedures Manual |   | AW |   |
| Airworthiness  | AMO - Evaluate training programme | 2.304 | 3.224 | Approve an AMO Training Programme |   | AW |   |
| Airworthiness  | AMO - Evaluate Records |   | 3.225 | Evaluate the Record-Keeping System Used by an AMO  |   | AW |   |
| Airworthiness  | AMO - Evaluate facilities and equipment | 2.302 | 3.226 | Evaluate AMO Facilities and Equipment  |   | AW |   |
| Airworthiness  | AMO - Evaluate facilities and equipment |   | 3.227 | Evaluate AMO satellite or sub-contractor |   | AW |   |
| Airworthiness  | AMO - Evaluate facilities and equipment | 2.306 | 3.228 | Approve an Altimeter Setting Source |   | AW |   |

4.000 Personnel Licensing

| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.001 | Issue/Renew/Recreational Pilot licence/authorisation | OPS |   | PEL |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.002 | 4.002 | Issue/Renew Student Pilot licence/authorisation | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.003 | 4.003 | Issue/renew/reissue Private Pilot Licence | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.004 | 4.004 | Issue/renew/reissue Commercial Pilot Licence | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.005 | 4.005 | Issue/renew/reissue Instrument Rating  | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.006 | 4.006 | Issue/renew/reissue Airline Transport Pilot Licence  | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.007 | Issue/Renew Multi-Crew Pilot Licence | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.008 | Issue/Renew/reissue Remote Pilot Aircraft (RPA) Licence | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.009 | Issue/renew/reissue Type Rating | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.009 | 4.010 |  Issue Additional Aircraft Ratings  | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.007; 4008 | 4.011 | Issue/renew/reissue Flight Instructor Licence | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.012 | Issue/renew/reissue instructor authorisation for flight simulation training | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.010 | 4.013 |  Issue/Renew Ground Instructor Licence | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating | 4.011 | 4.014 | Issue/Renew/Reissue Flight Engineer Licence/Class rating | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.015 | Issue/renew/reissue Instructor Licence for Flight Engineer Instruction | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.016 | Validate a foreign licence of non-[STATE] licence held by manufacturer flight crew | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.017 | Issue/Renew Parachute Rigger Licence |   | AW | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.018 | Issue/Renew Aviation Repairman Licence for Experimental Aircraft Builder |   | AW | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.019 | Issue a Pilot Licence Based on Military Competence | OPS |   | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4.020 | Issue an emergency replacement licence/certificate/authorisation | OPS | AW | PEL |
| Personnel Licensing | Issue/Renew-Personnel Licence/ Authorisation/Rating |   | 4..021 | Evaluate an application for a change of personal data of personnel licence holder | OPS | AW | PEL |
| Personnel Licensing | Issue special authorisations ratings |   | 4.100 | Issue complex aeroplane endorsement | OPS |   | PEL |
| Personnel Licensing | Issue special authorisations ratings |   | 4.101 | Issue high performance aeroplane endorsement | OPS |   | PEL |
| Personnel Licensing | Issue special authorisations ratings |   | 4.102 | Issue high altitude aircraft endorsement | OPS |   | PEL |
| Personnel Licensing | Issue special authorisations ratings |   | 4.103 | Issue a Letter of Authorisation to a Pilot in Command to Operate Military Surplus Aircraft | OPS |   | PEL |
| Personnel Licensing | Issue special authorisations ratings | 4.719 | 4.104 |  Issue a Letter of Authorization in Lieu of a Type Rating | OPS |   | PEL |
| Personnel Licensing | Issue special authorisations ratings | 4.016 | 4.105 | Issue Special purpose pilot/flight engineer authorisation for foreign operators flying [state] registered aircraft outside [state] | OPS |   | PEL |
| Personnel Licensing | Issue special authorisations ratings |   | 4.106 | Issue/renew/terminate Inspection Authorization |   | AW | PEL |
| Personnel Licensing | Conduct Knowledge Test | 4.001 | 4.201 | Conduct written/knowledge test for a personnel licence | OPS | AW | PEL |
| Personnel Licensing | Conduct Skill Test | 4.701 | 4.301 | Conduct a private pilot skill test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test | 4.702 | 4.302 | Conduct a commercial pilot skill test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test | 4.703 | 4.303 | Conduct an instrument rating skill test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test | 4.704 | 4.304 | Conduct an airline transport pilot skill test | OPS |   | PEL |
|  Personnel Licensing |  Conduct Skill Test |   | 4.305 | Conduct an MPL skill test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test |   | 4.306 | Conduct a remotely piloted aircraft skill test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test | 4.705 | 4.307 | Conduct a flight instructor skill test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test | 4.706 | 4.308 | Conduct Skill Test for Additional Aircraft Rating | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test | 4.707 | 4.309 | Conduct a Flight Engineer Flight Skill Test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test |   | 4.310 | Conduct a Flight Navigator Skill Test | OPS |   | PEL |
|  Personnel Licensing |  Conduct Skill Test |   | 4.311 | Conduct a Flight Operations Officer/Dispatcher Skill Test | OPS |   | PEL |
| Personnel Licensing | Conduct Skill Test |   | 4.312 | Conduct an Aviation Mechanic Technical Skill Test/Added Rating |   | AW | PEL |
| Personnel Licensing | Conduct Skill Test |   | 4.313 | Conduct a Parachute Rigger Skill Test/Added Rating |   | AW | PEL |
| Personnel Licensing | Conduct Skill Test | 4.017 | 4.314 | Conduct a Special Medical Skill Test for SODA | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks |   | 4.401 | Flight crew qualification - Conduct a Competency Check for an Air Operator Pilot | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks |   | 4.402 | Flight crew qualification - Conduct a Category II and/or Category III Check of an Air Operator Pilot | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks |   | 4.403 | Flight crew qualification - Conduct a Flight Engineer Proficiency/Competency Check | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.708 | 4.404 | Conduct a VFR Pilot Competency Check for Air Operator | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.712 | 4.404 | Conduct a Pilot Proficiency Check for non-AOC holder | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.713 | 4.405 | Conduct a Pilot Instrument Proficiency Check | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.714 | 4.406 | Conduct a Flight Engineer Proficiency Check  | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.715 | 4.407 | Conduct a Category II or Category III Pilot Flight Check | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.716 | 4.408 | Conduct Proficiency Check for a Training Center Evaluator | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.718 | 4.409 | Conduct Flight Check for Additional Aircraft Ratings  | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks | 4.721 | 4.410 | Re-examination of an Airman | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks |   | 4.411 | Conduct Inspector Flight Check in Accordance with CAA inspector pilot currency programme | OPS |   | PEL |
| Personnel Licensing | Conduct Proficiency or Competency Checks |   | 4.412 |  Conduct a Pilot in Command Proficiency Check  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators | 4.203 | 4.501 |  Appoint a Designated Aircraft Dispatcher Examiner  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators | 4.203 | 4.502 | Renew an Aircraft Dispatcher Examiner  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.503 |  Designate an Air carrier Type rating examiner (TRE)  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.504 |  Designate an Air Carrier Pilot Examiner Within an Air Operators Designated Examiner Program | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.505 | Designate or Renew a Flight Engineer Examiner Within an Air operator's designated examiner Program | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators | 4.201 | 4.506 | Designate a Pilot Examiner  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.507 |  Renew a Pilot Examiner Designation | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.508 | Designate a Pilot Proficiency Examiner  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.509 |  Renew a Pilot Proficiency Examiner Designation  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.510 | Designate/Renew PPL examiner | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.511 | Designate/Renew CPL examiner | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.512 | Designate/Renew IR examiner | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.513 | Designate/Renew ATPL examiner | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.514 | Designate/renew Flight Instructor Examiner | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators | 4.202 | 4.515 | Designate a Flight Engineer Examiner  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.516 | Renew a Flight Engineer Examiner Designation  | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.517 | Designate/renew Flight Navigator Examiner | OPS |   | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.518 | Appoint/Renew/Terminate a General Aviation (GA) Technical Personnel Examiner (TPE) |   | AW | PEL |
| Personnel Licensing | Appoint/Renew/terminate -Designees/Examiners/Evaluators |   | 4.519 | Appoint/Renew/Terminate a Mechanic Examiner |   | AW | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.520 | Appoint/Renew/Terminate a Parachute Rigger Examiner |   | AW | PEL |
| Personnel Licensing | Appoint/Renew/terminate - Designees/Examiners/Evaluators |   | 4.521 | Certificate/Renew/Cancel a Designated Airworthiness Representative's Authorization  |   | AW | PEL |
| Personnel Licensing | Qualify Flight Simulation Training Devices (FSTD) |   | 4.601 | Evaluate FSTD Levels 1-5 and other devices to be used for training for licenses/ratings | OPS |   | PEL |
| Personnel Licensing | Qualify Flight Simulation Training Devices (FSTD) |   | 4.602 | Evaluate FSTD to be used for training for licenses/ratings | OPS |   | PEL |
| Personnel Licensing | ATO - General Certification Process | 4.501 | 4.701 | Conduct Cert Phase I: Pre-application Phase | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process | 4.501 | 4.702 | Conduct Cert Phase II: Formal Application Phase  | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process | 4.501 | 4.703 | Conduct Cert Phase III: Document Compliance Phase | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process | 4.501 | 4.704 | Conduct Cert Phase IV: Demonstration and Inspection Phase | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process | 4.501 | 4.705 | Review Cert Phase V: Certification Phase | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.706 | Obtain Certificate Number for an ATO | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.707 | Issue/Amend/Cancel Training Specifications | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.708 | Conduct ATO renewal | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.709 | Respond to potential ATO applicant pre-application inquiry  | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.710 |  Review pre-application form for ATO applicant | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.711 | Conduct ATO applicant pre-application meeting | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.712 | Review formal ATO application | OPS | AW | PEL |
| Personnel Licensing | ATO - General Certification Process |   | 4.713 | Conduct formal application meeting for ATO applicant | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate ATO Personnel Qualifications | 4.503 | 4.714 | Evaluate ATO personnel qualifications | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Documents, Manuals, Procedures |   | 4.715 | Evaluate an ATO statement of compliance | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Documents, Manuals, Procedures |   | 4.716 | Evaluate a Training and Procedures Manual | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Documents, Manuals, Procedures | 4.513 | 4.717 | Evaluate Training Center Safety Procedures | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Documents, Manuals, Procedures |   | 4.718 | Evaluate an ATO Quality System Manual | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Documents, Manuals, Procedures |   | 4.719 | Evaluate an ATO Safety Management Manual | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Documents, Manuals, Procedures | 4.519 | 4.720 | Approve an ATO aircraft Minimum Equipment List (MEL) initial/revision | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Documents, Manuals, Procedures | 4.514 | 4.721 | Evaluate ATO lease or contract | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes |   | 4.722 | Evaluate a Training Course | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes | 4.512 | 4.723 | Evaluate an ATO Training Programme | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes |   | 4.724 | Evaluate a Core Curriculum | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes |   | 4.725 | Evaluate a Specialty Curriculum | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes |   | 4.726 | Evaluate a Special Curricula for an ATO training Pilots | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes |   | 4.727 | Evaluate a Contractor Training Programme for an ATO | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes |   | 4.728 | Standardise ATO Curricula and Related Syllabi at multiple centres of one training company | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Training Programmes | 2.011 | 4.729 | Add a training course to an Existing ATO Certificate | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate Records |   | 4.730 | Evaluate the Record-Keeping System Used by an ATO | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment | 4.502 | 4.731 | Evaluate ATO facilities and equipment | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment |   | 4.732 |  Evaluate a Satellite Used by a Training Organisation | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment | 4.510 | 4.733 | Evaluate an ATO Flight Simulation Training Device | OPS |   | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment |   | 4.734 | Evaluate an ATO flight training aids | OPS |   | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment | 4.517 | 4.735 | Evaluate Aircraft Used by ATO's training pilots  | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment | 4.516 | 4.736 | Evaluate Aerodromes used by an ATO | OPS |   | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment |   | 4.737 | Evaluate Ground Training Facilities Used by an ATO | OPS | AW | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment |   | 4.738 | Evaluate an ATO Pilot Briefing Area  | OPS |   | PEL |
| Personnel Licensing | ATO - Evaluate facilities and equipment |   | 4.739 | Evaluate an ATO Satellite Base | OPS | AW | PEL |

5.000 Emerging Technologies Approvals

| RESERVED |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |

6.000 Specialized Job tasks

| RESERVED |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |

7.000 Surveillance

| Surveillance - air operations | work program | 3.001 | 7.001 | Plan a surveillance work programme | OPS | AW | PEL |
| --- | --- | --- | --- | --- | --- | --- | --- |

7.000 Air Operations

| Surveillance - air operations | aircraft | A-3.009 | 7.201 | Issue an aircraft condition notice |   | AW |   |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Surveillance - air operations | aircraft - operator |   | 7.202 | Inspect an air ambulance operator aircraft |   | AW |   |
| Surveillance - air operations | aircraft- operator |   | 7.203 | Ground an Operator's Aircraft |   | AW |   |
| Surveillance - air operations | aircraft- operator |   | 7.204 | Inspect Aircraft Modified or Equipped with Night Vision Imaging System |   | AW |   |
| Surveillance - air operations | aircraft-operator |   | 7.205 | Conduct a Spot Inspection of an Operator’s Aircraft |   | AW |   |
| Surveillance - air operations | dispatch procedures | O-3.025 | 7.206 |  Inspect operator's Dispatch/Flight Following Procedures  | OPS |   |   |
| Surveillance - air operations | documents/manuals/procedures | 3.011 | 7.208 | Monitor an Operator During Merger/ Acquisition/Bankruptcy Proceedings | OPS | AW |   |
| Surveillance - air operations | documents/manuals/procedures | 3.012 | 7.209 |  Evaluate/Inspect an Operator's De-icing/Anti-Icing Program/Revision | OPS | AW |   |
| Surveillance - air operations | documents/manuals/procedures | 3.016 | 7.210 | Inspect an Extended Range Operations for Two-Engine Airplanes (ETOPS)  | OPS | AW |   |
| Surveillance - air operations | documents/manuals/procedures | A-3.006 | 7.211 | Inspect an operator's refuelling procedures |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures | A-3.014 | 7.212 | Inspect an operator/Agency maintenance control manual |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures | A-3.019 | 7.213 | Inspect a Continuous Airworthiness Maintenance Programme (CAMP) |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures | A-3.020 | 7.214 | Inspect a mechanical interruption summary (MIS) report |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures | A-3.021 | 7.215 | Inspect an aircraft inspection program (AIP) |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures | A-3.022 | 7.216 | Inspect a reduced vertical separation minimums (RVSM) programme |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures | A-3.023 | 7.217 | Inspect a Continuing Analysis and Surveillance Program (CASS) |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures | O- 3.013 | 7.218 |  Inspect an operator's Operations Manual | OPS |   |   |
| Surveillance - air operations | documents/manuals/procedures | O-3.014 | 7.219 |  Inspect an operator Internal Evaluation Program | OPS |   |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.220 |  Inspect an operator's Maintenance Provider |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.221 |  Monitor Operator's Continuous Airworthiness Maintenance Program (CAMP)/Revision |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.222 |  Monitor an Operator During a Strike/Labour Unrest/Financial Stress |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.223 | Review an operator's mechanical interruption summary (MIS) programme/report |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.224 | Monitor an Operator's Refuelling Procedures |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.225 |  Inspect an Operator's Avionics Test Equipment/Program |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.226 | Monitor operator's Aircraft Inspection Program (AIP) |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.228 |  Monitor a Maintenance Program for [STATE] Registered Aircraft Operated by a Foreign Operator |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.229 |  Monitor a Continuing Analysis and Surveillance Program (CASP)/Revision |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.230 | Inspect operators reliability programme |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.231 |  Inspect operators Manual Management System | OPS |   |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.232 | Inspect an operator's liability programme/revision |   | AW |   |
| Surveillance - air operations | documents/manuals/procedures |   | 7.233 | Monitor maintenance programme of foreign operator using STATE registered aircraft |   | AW |   |
| Surveillance - air operations | en-route - operator | 3.004 | 7.234 | Conduct a Cabin En-Route Inspection | OPS | AW |   |
| Surveillance - air operations | en-route - operator | 3.005 | 7.235 |  Conduct a Cockpit End-Route Inspection | OPS | AW |   |
| Surveillance - air operations | Facilities and equipment | A-3.010 | 7.236 | Inspect a maintenance facility |   | AW |   |
| Surveillance - air operations | Facilities and equipment | A-3.013 | 7.237 | Inspect a general maintenance manual |   | AW |   |
| Surveillance - air operations | Facilities and equipment | A-3.024 | 7.238 | Inspect for Unapproved parts |   | AW |   |
| Surveillance - air operations | Facilities and equipment | A-3.025 | 7.239 | Inspect an altimeter setting source |   | AW |   |
| Surveillance - air operations | Facilities and equipment | A-3.026 | 7.240 | Inspect a communications station used for dispatch/flight following |   | AW |   |
| Surveillance - air operations | Facilities and equipment | A-3.027 | 7.241 | Inspect avionics test equipment |   | AW |   |
| Surveillance - air operations | Facilities and equipment | O-3.006 | 7.242 | Inspect an AOC Holder's Line Station Operations and Facilities | OPS |   |   |
| Surveillance - air operations | Facilities and equipment | O-3.010 | 7.243 | Inspect a main operations base | OPS |   |   |
| Surveillance - air operations | Facilities and equipment | O-3.027 | 7.244 | Inspect a non-certificated heliport  | OPS |   |   |
| Surveillance - air operations | Facilities and equipment |   | 7.245 | Conduct inspection of FSTD used for operator training |   |   |   |
| Surveillance - dispatch | Facilities and equipment |   | 7.246 | Inspect a an air operators dispatch station |   | AW |   |
| Surveillance - air operations | personnel qualifications | O-3.009 | 7.247 | Inspect an operator's Check Airman/ Check personnel | OPS |   |   |
| Surveillance - air operations | personnel qualifications | O-3.026 | 7.248 | Inspect operator's Personnel Who have been Granted Operational Control Authority | OPS |   |   |
| Surveillance - air operations | personnel qualifications |   | 7.249 | Inspect operator's Operational Control | OPS |   |   |
| Surveillance - air operations | recordkeeping | 3.008 | 7.250 | Inspect an operator's crew and Dispatcher Records | OPS |   |   |
| Surveillance - air operations | recordkeeping | A-3.007 | 7.251 | Inspector aircraft maintenance records |   | AW |   |
| Surveillance - air operations | recordkeeping | O-3.007 | 7.252 | Inspect an operator's Trip Records | OPS |   |   |
| Surveillance - air operations | recordkeeping |   | 7.253 | Inspect Operator's Maintenance Records |   | AW |   |
| Surveillance - air operations | recordkeeping |   | 7.254 | Inspect an Operator's Aircraft Maintenance Records |   | AW |   |
| Surveillance - air operations | training programme | 3.017 | 7.255 | Inspect maintenance training programme |   | AW |   |
| Surveillance - air operations | training programme | A-3.018 | 7.256 | Inspect a maintenance reliability programme |   | AW |   |
| Surveillance - air operations | training programme | O-3.018 | 7.257 | Inspect a Cabin Crew Training Program/Course(s) | OPS |   |   |
| Surveillance - air operations | training programme | O-3.019 | 7.258 | Inspect a Check Airmen and/or Instructor(s) Training Program/Course(s) | OPS |   |   |
| Surveillance - air operations | training programme | O-3.020 | 7.259 | Inspect a Dispatcher/Flight Operations Officer Training Program/Course(s) | OPS |   |   |
| Surveillance - air operations | training programme | O-3.021 | 7.260 | Inspect the FSTD used for operator training | OPS |   |   |
| Surveillance - air operations | training programme | O-3.022 | 7.261 | Inspect operators Station Personnel Training Program/Course(s) | OPS |   |   |
| Surveillance - air operations | training programme | O-3.023 | 7.262 |  Inspect operator's Flight Follower Training Program/Course(s) | OPS |   |   |
| Surveillance - air operations | training programme |   | 7.263 | Inspect operator's Flight Crewmember Training Program/Course(s) | OPS |   |   |
| Surveillance - air operations | training programme |   | 7.264 |  Inspect operator's Aircrew Designated Examiner (ADE) Training Program/Course(s) | OPS |   |   |
| Surveillance - air operations | training programme |   | 7.265 |  Surveillance of a Training Course for Flight Crewmembers Other Than Pilots and Airmen Other Than Flight Crews  | OPS |   |   |
| Surveillance - air operations | General Aviation |   | 7.266 | Inspect an General Aviation/Executive/Corporate Operator  | OPS | AW |   |
| Surveillance - air operations | ramp - foreign aircraft | 3.033 | 7.267 | conduct ramp inspector of foreign-registered aircraft | OPS | AW |   |
| Surveillance - air operations | ramp - operator | 3.003 | 7.268 | Conduct a Ramp Inspection of an air operator  | OPS | AW |   |
| Surveillance - air operations | ramp - ultralight | 3.002 | 7.269 | Conduct an ultralight ramp inspection | OPS | AW |   |
| Surveillance - air operations | rotorcraft external load | 3.028 | 7.270 | Conduct a rotorcraft external load ramp inspection | OPS | AW |   |
| Surveillance - air operations | rotorcraft external load | 3.029 | 7.271 | Conduct a rotorcraft external load base inspection | OPS | AW |   |
| Surveillance - air operations | rotorcraft external load | 3.030 | 7.272 | Monitor a rotorcraft external load operation | OPS | AW |   |
| Surveillance - air operations | rotorcraft external load |   | 7.273 | Inspect rotorcraft external load maintenance records |   | AW |   |
| Surveillance - air operations | Agricultural aircraft operator | 3.003 | 7.274 | Conduct a Ramp Inspection of a an agricultural operator | OPS | AW |   |
| Surveillance - air operations | Agricultural aircraft operator |   | 7.275 | Inspect agricultural operation Including Congested Area Operations | OPS |   |   |
| Surveillance - air operations | Agricultural aircraft operator |   | 7.276 |  Inspect an Agricultural Operator's Main Base/Facility | OPS |   |   |
| Surveillance - air operations | Agricultural aircraft operator |   | 7.277 | Conduct a Base Inspection of an Agricultural Operator | OPS |   |   |
| Surveillance - air operations | Specific Operations - aviation event | 3.032 | 7.278 | Conduct surveillance of an aviation event (e.g. air show) | OPS | AW |   |
| Surveillance - air operations | Specific Operations - Banner-towing |   | 7.279 | Conduct surveillance of a banner tow operator | OPS |   |   |
| Surveillance - air operations | Specific Operations - Movie/TV |   | 7.280 | Conduct surveillance of a motion picture or television filming production event | OPS |   |   |

7.000 AMO Surveillance

| AMO Surveillance | facilities and equipment | 2.307 | 7.301 | Inspect an AMO  |   | AW |   |
| --- | --- | --- | --- | --- | --- | --- | --- |
| AMO Surveillance | facilities and equipment |   | 7.302 | Inspect an AMO satellite or sub-contractor |   | AW |   |
| AMO Surveillance | recordkeeping |   | 7.303 | Inspect an AMO recordkeeping system |   | AW |   |
| AMO Surveillance | recordkeeping | 2.305 | 7.304 | Inspect AMO Personnel Records |   | AW |   |
| AMO Surveillance | documents/manuals/procedures |   | 7.305 | Inspect an AMO and Quality Control manual(s)/Revision |   | AW |   |
| AMO Surveillance | documents/manuals/procedures |   | 7.306 | Inspect an AMO quality assurance system |   | AW |   |
| AMO Surveillance | documents/manuals/procedures |   | 7.307 | Inspect an AMO SMS manual |   | AW |   |
| AMO Surveillance | documents/manuals/procedures |   | 7.308 | Inspect an AMO training programme |   | AW |   |
| AMO Surveillance | documents/manuals/procedures |   | 7.309 | Inspect an AMO Inspection Procedures Manual/Revision |   | AW |   |

7.000 PEL

| Surveillance - personnel licence holder | personnel licence holder |   | 7.401 | Surveil a personnel licence holder | OPS |   | PEL |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Surveillance - personnel licence holder | personnel licence holder |   | 7.402 | Surveil a pilot at an air show  | OPS |   | PEL |
| Surveillance - personnel licence holder | personnel licence holder | 4.018 | 7.403 |  Surveil a Flight Instructor  | OPS |   | PEL |
| Surveillance - personnel licence holder | personnel licence holder |   | 7.404 | Surveil an Aviation Maintenance Technician  |   | AW | PEL |
| Surveillance - personnel licence holder | personnel licence holder |   | 7.405 | Surveil the holder of an Inspection Authorization (IA) |   | AW | PEL |
| Surveillance - personnel licence holder | personnel licence holder |   | 7.406 | Surveil an Aviation Repairman |   | AW | PEL |
| Surveillance - personnel licence holder | personnel licence holder |   | 7.407 | Surveil a Parachute Rigger | OPS | AW | PEL |
| Surveillance - personnel licence holder | PEL -course | 4.019 | 7.421 | Inspect a flight instructor refresher course | OPS |   | PEL |
| Surveillance - personnel licence holder | PEL - knowledge test centre |   | 7.422 | Inspect a personnel licensing knowledge testing facility | OPS | AW | PEL |
| Surveillance - FSTD | PEL FSTD |   | 7.423 | Inspect FSTD used for personnel licensing training |   |   |   |
| Surveillance - designee | designees | 4.204 | 7.431 | Inspect a Designated Pilot Examiner (DPE) | OPS |   | PEL |
| Surveillance - designee | designees | 4.206 | 7.432 | Inspect a Flight Engineer Examiner | OPS |   | PEL |
| Surveillance - designee | designees | 4.207 | 7.433 | Inspect a Flight Operations Officer/Dispatcher Examiner | OPS |   | PEL |
| Surveillance - designee | designees |   | 7.434 | Inspect a Designated Examiner's Certification Files | OPS |   | PEL |
| Surveillance - designee | designees |   | 7.435 | Monitor a Designated Airworthiness Representative (DAR) |   | AW | PEL |
| Surveillance - designee | designees |   | 7.436 |  Monitor a Technical Personnel Examiner (TPE) |   | AW | PEL |
| Surveillance - designee | designees |   | 7.437 | Inspect a Designated Mechanic Examiner (DME) |   | AW | PEL |
| Surveillance - designee | designees |   | 7.438 | Inspect a Designated Parachute Rigger Examiner |   | AW | PEL |
| Surveillance - designee | designees |   | 7.439 | Review Examiner Certification Files | OPS |   | PEL |
| Surveillance - designee | designees | 4.205 | 7.440 | Inspect a Pilot Examiner Training Course | OPS |   | PEL |
| Surveillance - designee | designees | 4.208 | 7.441 | Inspect a Training Center Designated Examiner | OPS |   | PEL |
|  Surveillance- ATO | ATO facilities and equipment |   | 7.451 | Inspect an ATO - (non-mechanic) | OPS |   | PEL |
|  Surveillance- ATO | ATO facilities and equipment |   | 7.452 | Inspect an ATO - Mechanic / Maintenance training |   | AW | PEL |
|  Surveillance- ATO | ATO facilities and equipment |   | 7.453 | Inspect ATO aircraft and related facilities |   | AW | PEL |
|  Surveillance- ATO | ATO facilities and equipment |   | 7.454 |  Inspect Personal Computer Aviation Training Device  | OPS |   | PEL |
|  Surveillance- ATO | ATO facilities and equipment |   | 7.455 |  Inspect the ATO Use of FSTD | OPS |   | PEL |
|  Surveillance- ATO | ATO recordkeeping |   | 7.456 |  Inspect the Personnel Records of an ATO  | OPS | AW | PEL |
|  Surveillance- ATO | ATO recordkeeping |   | 7.457 |  Inspect Student Records  | OPS | AW | PEL |
|  Surveillance- ATO | ATO recordkeeping |   | 7.458 |  Inspect ATO training Personnel Records  | OPS | AW | PEL |
|  Surveillance- ATO | ATO training programme |   | 7.459 | Inspect ATO training curriculum/course | OPS | AW | PEL |
|  Surveillance- ATO | ATO training programme |   | 7.460 | Surveillance of an Air Operator Training Program Conducted by a ATO | OPS | AW | PEL |
|  Surveillance- ATO | ATO training programme  |   | 7.461 | Observed a Knowledge Test, Practical Test, Stage Check or End-of-Course Test to Students of an ATO | OPS | AW | PEL |
|  Surveillance- ATO | ATO aircraft |   | 7.462 | Conduct a Ramp Inspection of an ATO Aircraft  | OPS | AW | PEL |
|  Surveillance- ATO | ATO aircraft |   | 7.463 | Surveillance of Aircraft Documents  | OPS | AW | PEL |
|  Surveillance- ATO | ATO designees |   | 7.464 |  Inspect designees in an ATO | OPS | AW | PEL |
|  Surveillance- ATO | ATO designees |   | 7.465 | Surveillance of a ATO school Evaluator | OPS | AW | PEL |

8.000 Resolution of Safety Issues

| Resolution of Safety Concerns | Incident Investigation | 5.502 | 8.001 | Investigate an aircraft incident | OPS | AW | PEL |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Resolution of Safety Concerns | Incident Investigation | 5.503 | 8.002 | Investigate an aircraft occurrence | OPS |   | PEL |
| Resolution of Safety Concerns | Incident Investigation | 5.504 | 8.003 | investigate a foreign air operator incident | OPS |   |   |
| Resolution of Safety Concerns | Incident Investigation | 5.505 | 8.004 | Investigate a parachute jumping incident | OPS | AW | PEL |
| Resolution of Safety Concerns | Accident Investigation | 5.501 | 8.101 | Investigate an aircraft accident | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.101 | 8.201 | Conduct an enforcement investigation | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.102 | 8.202 | Investigate non-compliance in accordance with self-disclosure | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.103 | 8.203 | Provide technical assistance to legal counsel | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.104 | 8.204 | Investigate a complaint | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.105 | 8.205 | Investigate a noise complaint or damage caused by a civil aircraft | OPS |   |   |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.107 | 8.206 | Investigate reports of reckless flying | OPS |   | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.108 | 8.207 | Investigate a hazardous Air Traffic Report (HATR) | OPS |   |   |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.109 | 8.208 | Investigate a pilot deviation | OPS |   | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.110 | 8.209 | Investigate a gross navigation error | OPS |   | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.111 | 8.210 | Investigate a report of a near mid-air collision (MNAC) | OPS |   | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.112 | 8.211 | Investigate a report of emergency evacuation | OPS |   |   |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.113 | 8.212 | Investigate an incident involving hazardous materials | OPS |   |   |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.114 | 8.213 | Process surrender of a personnel licence, medical certificate, designation, or related authorisations | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.114 | 8.214 | Process surrender of a certificate - AOC, AMO, ATO | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement | 5.106 | 8.215 | Withdrawal, suspension, revocation, denial or amendment of operations or training specifications | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement |   | 8.216 | Respond to a request to make a deposition or court appearance | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement |   | 8.217 | Process the surrender of a certificate holder's certificate | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement |   | 8.218 | Provide technical assistance to legal counsel | OPS | AW | PEL |
| Resolution of Safety Concerns | Compliance and Enforcement |   | 8.219 | Re-examine an airman  | OPS | AW | PEL |