2014

LOSA User Manual: RAMP, Mx, and MX-QC



PCMS

LOSA Application

User profiles defined under Ramp, Mx, and Mx-QC Observations. The role of the Observer, creating new observations, and Edit-Threat Analysis for each user-profile are defined in this manual

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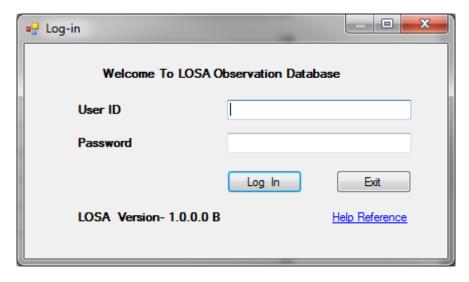
Ramp Observations

Login

Double click on the LOSA desktop icon:



Log in to Ramp



Enter your assigned Observer ID and Password and click the Log In button to enter the LOSA application, or click Exit to close the application.

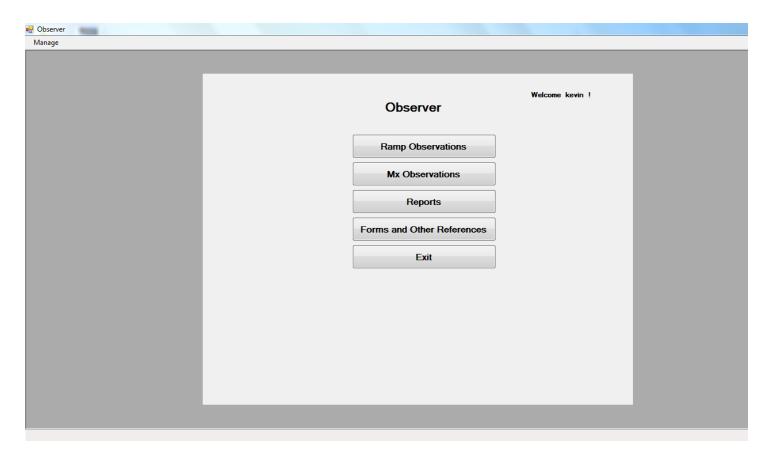
If you do not enter an Observer ID or enter an incorrect ID, an error message will be displayed.

If you do not enter a password, an error message will be displayed.

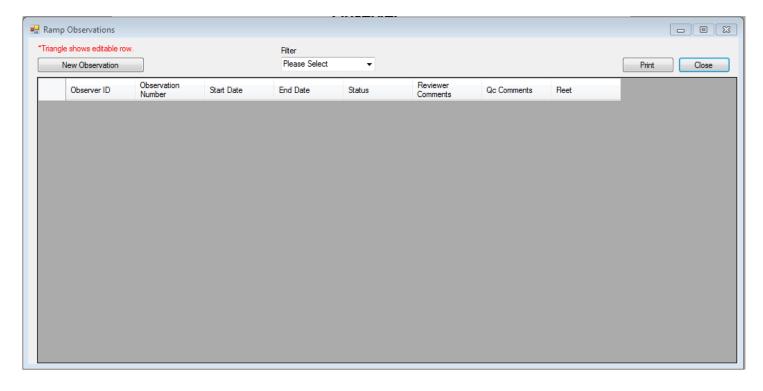
If you enter an incorrect password, an error message will be displayed. *Please note that the Password is case sensitive and must be entered accurately using capital and lower-case letters as provided.*



When the login is successful, chose the "Ramp Demographics" tab under the "Observer" Role. After login, under the "Observer" Role – Choose the "Ramp Demographics" tab



After selecting the "Ramp Demographics," click the "New Observation" tab.



New Observation

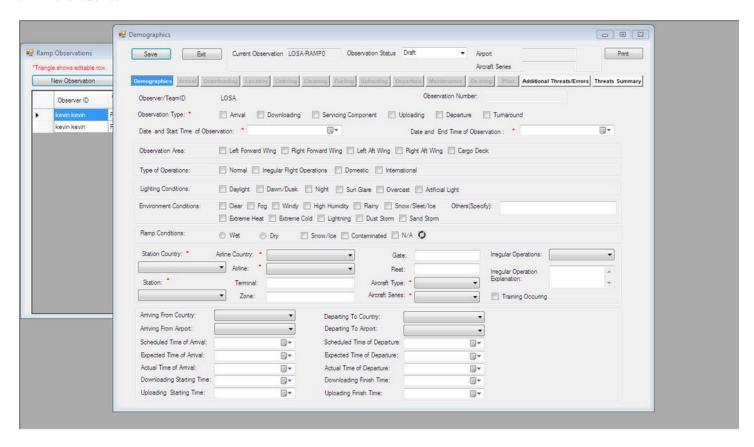
Create New Observation

Select the "New Observation" button at the top left corner of "Ramp Observations" window. This action opens the Demographics form to input data.

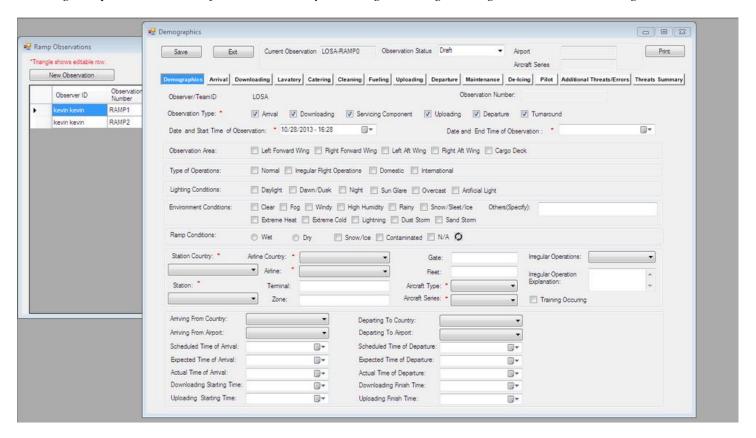
Demographics tab (detail)

The Demographics form for new observations has several required fields as indicated on the form by red asterisks (*). These fields must be completed to save the new observation. Required fields include:

- 1. Observation Type* (i.e., Arrival, Download, Upload, Turnaround, and Servicing Components)
- 2. Date and Start Time of Observation*: enter the Start Time of your Observation
- 3. Date and End Time of Observation*: Note the start and end times cannot be the same. To save the form, the end time cannot be equal to or earlier than the start time.
- 4. Station*
- 5. Airline*
- 6. Aircraft Type*
- 7. Aircraft Series*

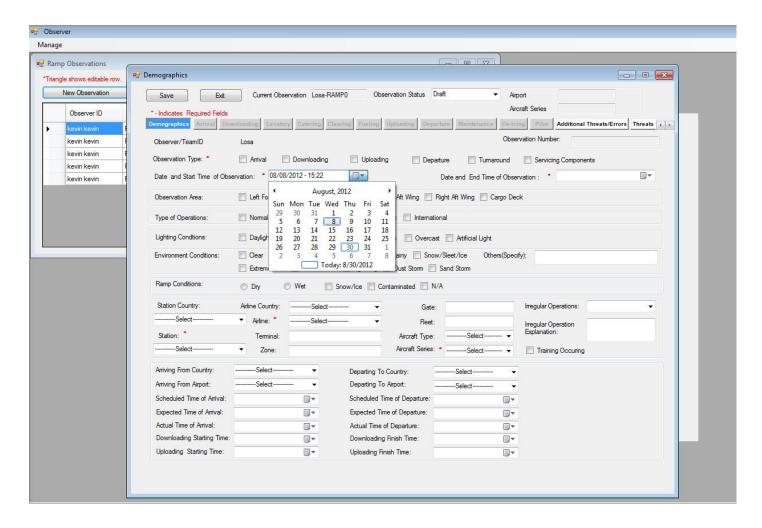


Observation Type*: Lists six types of observations (e.g., Arrival, Upload, and Turnaround). All applicable types can be selected and are subsequently displayed at the top of the form after the form has been saved. The observation type, *Servicing Components, consists of the tabs Lavatory, Catering, Cleaning, Fueling, Maintenance, De-Icing, and Pilot*



Date and Start/End Times of Observation*: Both the start/end date and time fields default to blank.

- a. typing directly in the date/time box
- b. selecting mm, dd, yyyy; hh or mm and using the calendar drop-down



The next panel containing required items asks for information about the Airport, Aircraft Company, Aircraft Type, Aircraft Series, as well as for operations information. Two of the fields in this panel (i.e., Station, Aircraft Type, Aircraft Series) are required and must be completed prior to saving the observation. Required fields are indicated by a red asterisk (*).

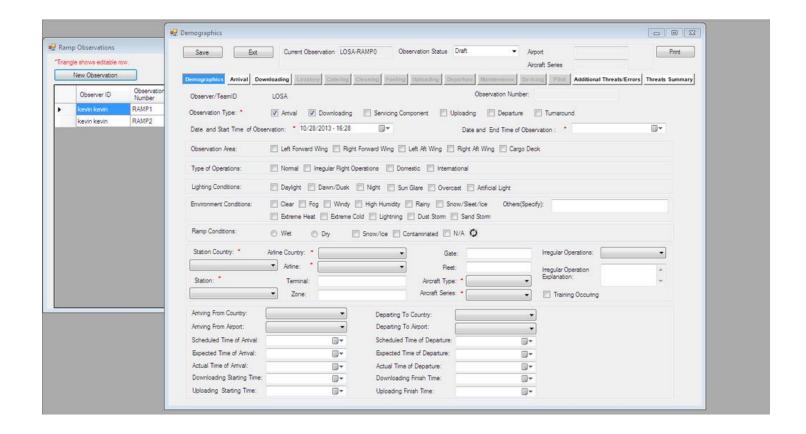
Observation Area: Select all areas of the aircraft applicable to the observation.

Type of Observation: Select all applicable types of observation to the Demographics form

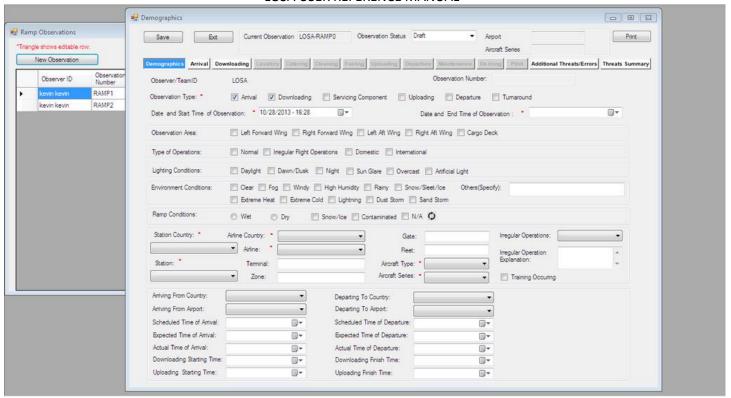
Lighting Conditions: Select the applicable lighting conditions with the checkboxes containing (i.e., Daylight, Dawn/Dusk, Night, Sun Glare, Overcast, and Artificial Light).

Environmental Conditions: Select all environmental conditions applicable to the observation. Use the 'Others (Specify)' textbox to add environmental conditions not listed.

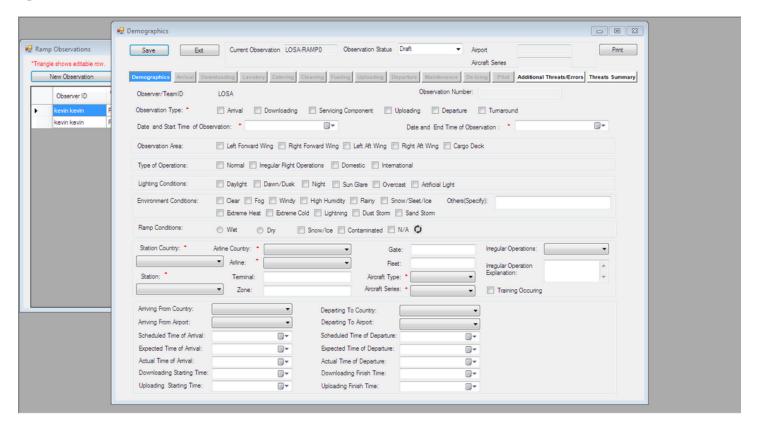
Ramp Conditions: Select the applicable ramp conditions with the checkboxes containing (i.e., Wet, Dry, Snow/Ice, Contaminated, and N/A).



- 1. **Station Country**: defaults to "Select" and can be changed by selecting another country from the drop down list. Only airports for the selected country will be provided in the "Airport Code" drop down list.
- 2. **Station**: the identifier of the airport selected will be displayed in the "Airport" field at the top of the form.
- 3. Terminal
- 4. **Zone**
- 5. Gate
- 6. **Aircraft Type:** Aircraft manufacturer. Only aircraft series for the selected Aircraft Type will be provided in the "Aircraft Series" drop down list
- 7. Aircraft Series
- 8. Irregular Operations
- Irregular Operations Explanation: Provide an explanation if you choose a "Yes" response to Irregular Operations

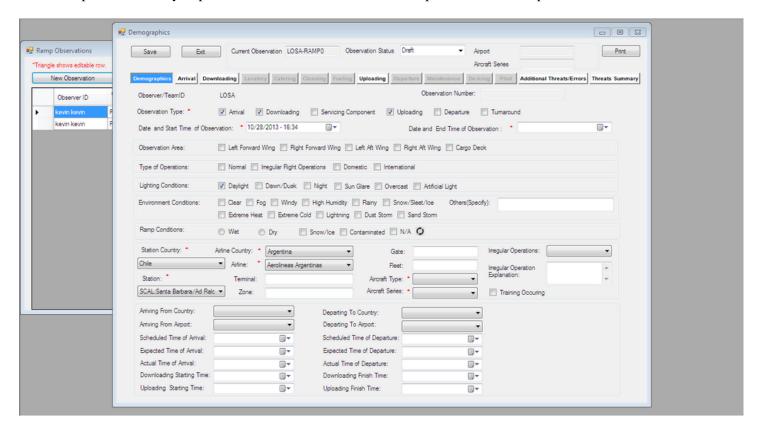


All required fields must be completed prior to saving. Once saved, a combination of the required fields will appear at the top of the form. For example, the current "Observation Number" will be shown in the "Current Observation" box at the top of the screen.



Arrival/Departure: Flight arrival information is displayed in the left column and departure information is displayed in the right column.

- 1. **Arriving/Departing Country**: defaults to "Select" and can be changed by selecting another country from the dropdown list. Only airports for the selected country will be provided in the "Arriving From Airport" and "Departing To Airport" drop down lists.
- 2. **Arriving/Departing Airport**: defaults to "Select" and can be changed by selecting an airport from the dropdown list. Only airports for the selected countries will be provided in the dropdown lists.



Dates and Times: Note that all time fields are on a 24-hour or military clock, and can be changed by:

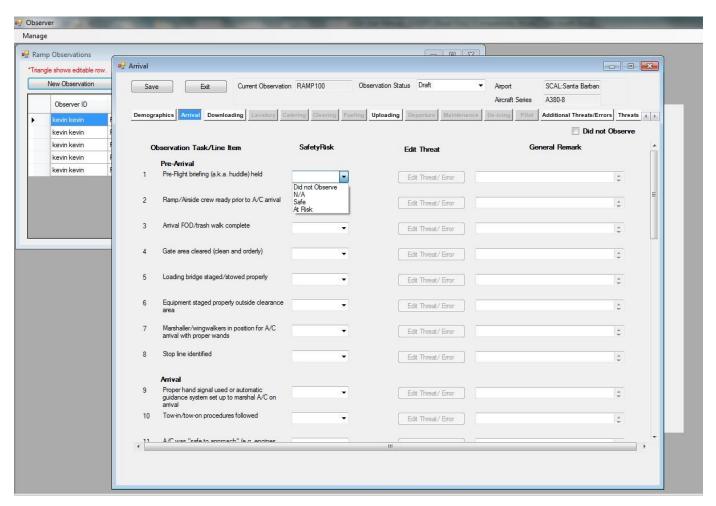
- a. typing directly in the date/time box
- b. selecting mm, dd, yyyy; hh or mm and using the Calendar drop-down box

Data Collection tabs (detail)

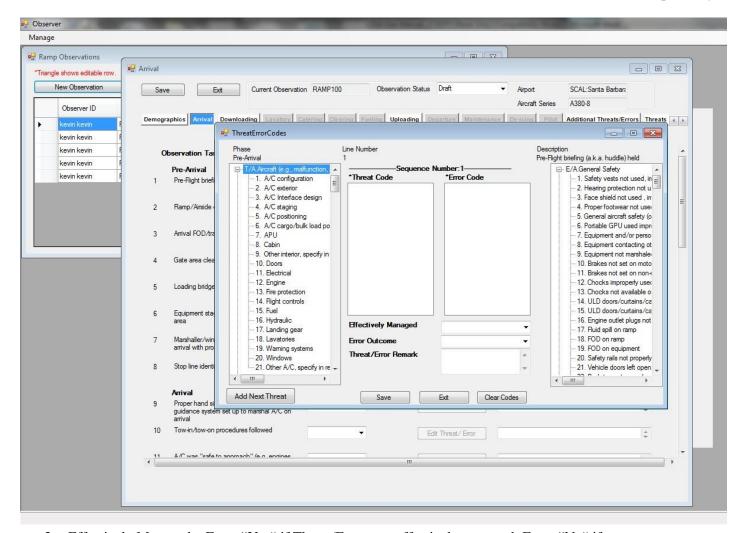
Demographics, Arrival, Downloading, Lavatory, Catering, Cleaning, Fueling, Uploading, Departure, Maintenance, De-Icing, Pilot, Additional Threats/Errors, Threats Summary

All data-collection tabs look similar and function in the same manner with the exception of the last two tabs, "Additional Threats/Error" and "Threat Summary". Each tab is a form with a series of associated tasks or behaviors (observable items) presented in a numbered list in the first column. The number of observable items varies across tabs.

- 1. Each observable item line presents a "Safety/Risk" dropdown list, which defaults to blank and can be changed by selecting an option from the dropdown list:
 - a. No selection (default)
 - b. N/A: not applicable
 - c. Safe: action was observed and determined to be safe.
 - d. At Risk: action was observed and determined not-safe. This option will enable the "Edit Threats/Errors" button for that item.
 - e. Did not "Observe": action may have been performed, but was not observed.



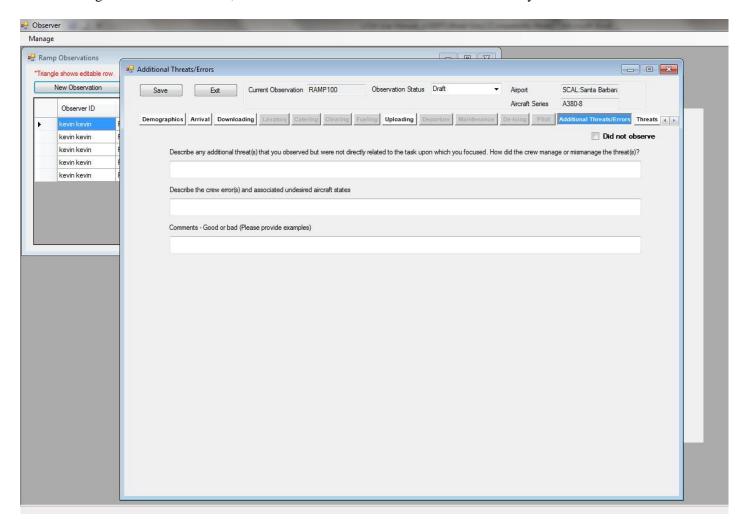
- 2. "Edit Threats/Error" button: enabled when "Safety/Risk" has been set to "At Risk"
 - a. If no Threats/Errors exist for the item, clicking the "Edit Threats/Errors" button will open an input form to Threat/Error records.
 - b. If Threat/Error records exist for the item, clicking the "Edit Threats/Errors" button will open the "ErrorThreatCodes" to view all existing Threat/Error records. Edit an existing record by dragging the "Threat Code" and "Error Code" to the window headed "Threat Code" and "Error Code," respectively.

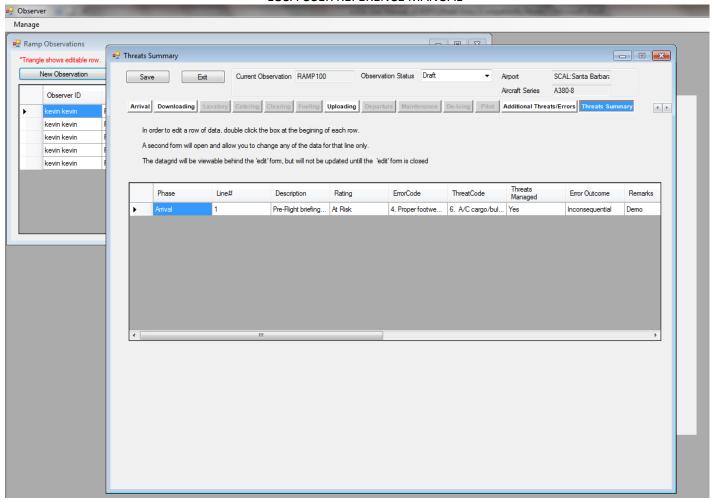


- 3. Effectively Managed Enter "Yes" if Threat/Error was effectively managed; Enter "No" if not.
- 4. Threat/Error Remark This textbox can be used to enter comments about the specific error/threat code. A comment may be entered regardless of Safety Risk status (i.e., N/A, Safe, At Risk, Did not Observe). Remarks can be entered once the "ErrorThreatCodes" window is open.
- 5. Add Next Threat Button: Click "Add Next Threat" if you want to add another threat/error code

Once the information is entered, the user can either "Save or Exit" or "Clear Codes" if you wish to clear a particular threat or error code using the command buttons provided.

Additional Threats and comments can also be entered using the "Additional Threats/Errors" window (see figure below). After entering the threat/error codes, the user can review them in the "Threats Summary" window



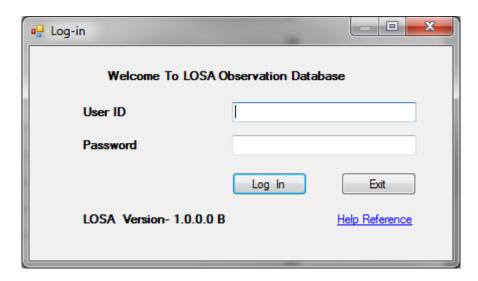


Mx Observations

Login

Double click on the LOSA desktop icon





Enter your assigned User ID and Password and click the Log In button to enter the LOSA application or click Exit to close the application.

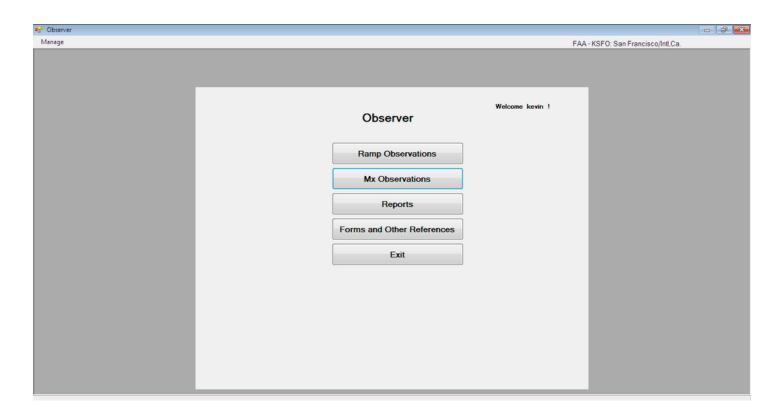
If you do not enter a User ID or enter an incorrect ID, an error message will be displayed.

If you do not enter a password, an error message will be displayed.

If you enter an incorrect password, an error message will be displayed. Please note that the Password is case sensitive and must be entered accurately using capital and lower-case letters as provided.



After login, under the "Observer" Role – Choose the "Mx Observations" button.



After selecting "Mx Observations", click the "New Observation" button on upper left corner.

If you already had existing observations, then filter those observation and they will show up

in the grid seen below

New Observation

Create New Observation

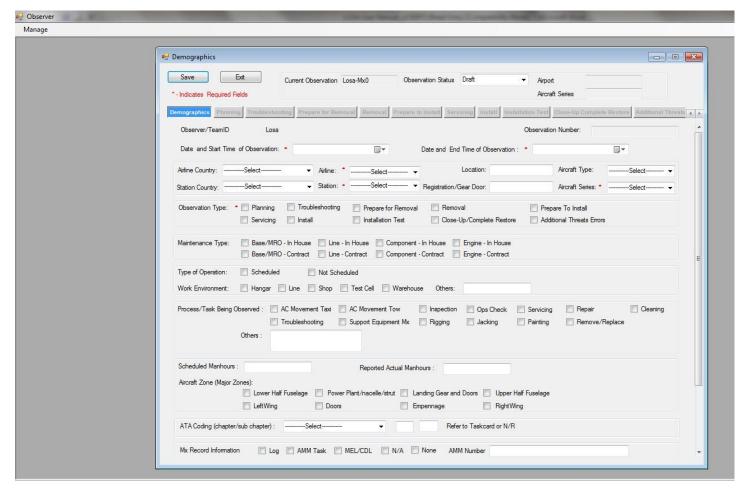
Select the "New Observation" button at the top left corner of "Mx Observation" window. This action opens the Demographics form to input data.

Observations (detail)

The Demographics form for new observations has several required fields as indicated on the form by red asterisks (*). These fields must be completed to save the new observation. Required fields include:

- 1. Observation Type* (i.e. Planning, Troubleshooting, Prepare for Removal, Removal, Prepare to Install, Servicing, Install, Installation Test, Close-Up/Complete Restore, and Additional Threats Errors)
- 2. Maintenance Type (Base/MRO In House, Base/MRO Contract, Line In House, Line Contract, Component In House, Component Contract, Engine In House, and Engine Contract)
- 3. Date and Start Time of Observation*: defaults to blank.
- 4. Date and End Time of Observation*: defaults to blank.

Note the start and end times cannot be the same and an error message will be displayed. To save the form, the end time cannot be equal to or earlier than the start time.

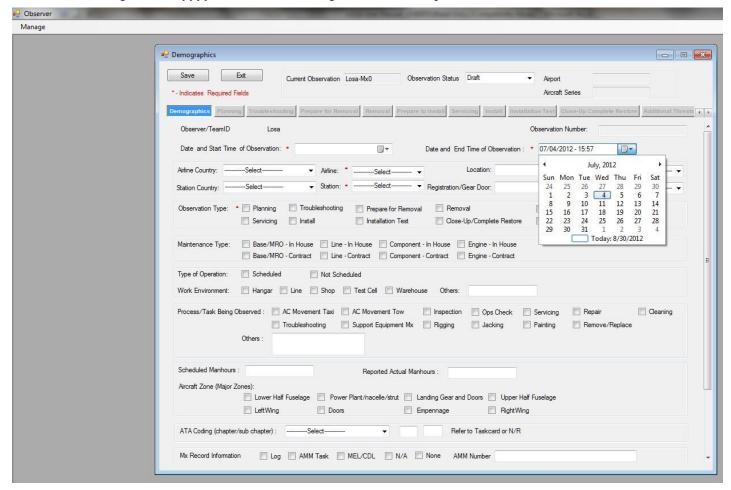


Observation Number*: This automatically gets populated once the information is entered and the observation form is saved

Observation Type*: Lists the types of observations (e.g., Planning, Servicing, etc.). All applicable types can be selected and are subsequently displayed at the top of the form after the form has been saved.

Date and Start/End Times of Observation*: Both the start/end date and time fields default to blank. Note that all the time fields are on a 24-hour, or military, clock, and can be changed by:

- a. typing directly in the date/time box
- b. selecting mm, dd, yyyy; hh or mm and using the calendar drop-down



Type of Operation and Work Environment: Select type of operation (scheduled, unscheduled) and all applicable work environment areas. Use the 'Other' text box to add additional information on work environment.

Process/Task Being Observed: Select all applicable processes and tasks being observed. Use the "Others" text box to enter additional information on the process/task being observed.

Scheduled Manhours: Enter the scheduled number of manhours and the actual manhours reported, respectively.

Aircraft Zone (Major Zones): Select all aircraft zones repaired or scheduled for maintenance or repair.

ATA (**Airline Transport Association**) **Coding** (**chapter/sub chapter**): Select the applicable chapter/sub-chapter of the ATA Coding book.

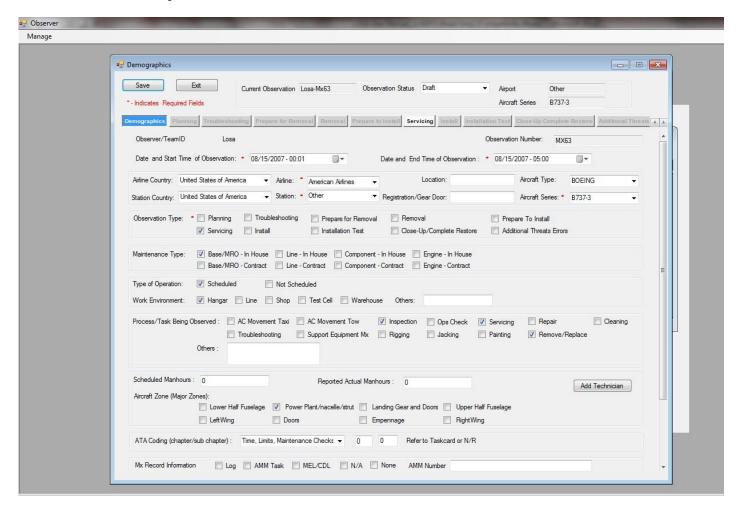
Mx Record Information: Select all applicable responses

Lighting Conditions: Select the applicable lighting conditions with the checkboxes containing (i.e., Daylight, Dawn/Dusk, Night, Sunglare, Overcast, and Artificial Light)

Environmental Conditions: Select all environmental conditions applicable to the observation. Use the "Others (Specify)" textbox to add environmental conditions not listed.

Ramp Conditions: Select the applicable ramp conditions with the checkboxes containing (i.e., Wet, Dry, Snow/Ice, Contaminated, and N/A)

All required fields must be completed prior to saving. Once saved, a combination of the required fields will appear at the top of the form. For example, the current Observer/Team ID and Observation Number will be shown in the 'Current Observation' box at the top of the screen.

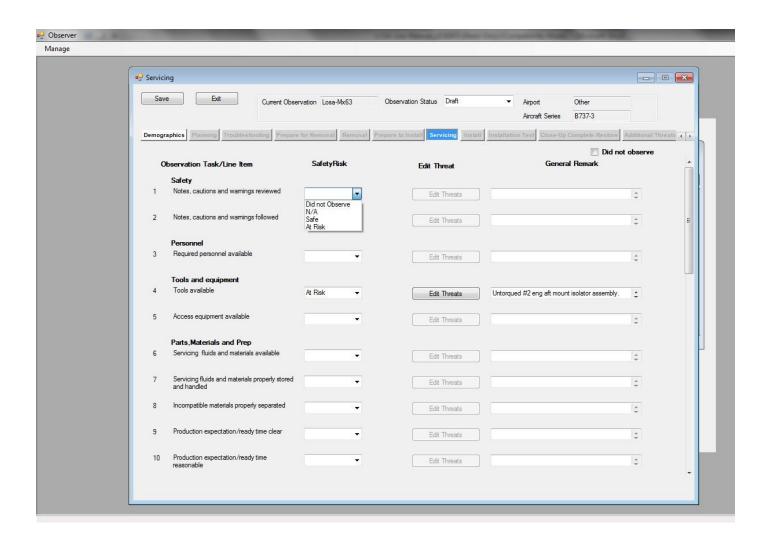


Data Collection tabs (detail)

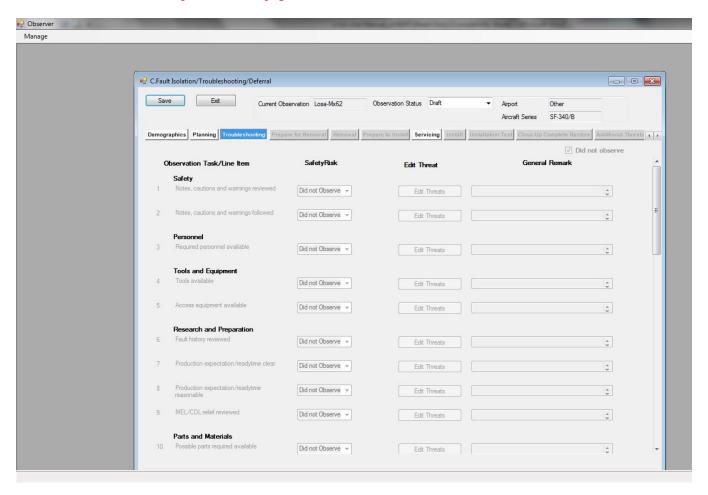
Planning, Troubleshooting, Prepare for Removal, Removal, Prepare to Install, Servicing, Install, Installation Test, Close-Up/Complete Restore, and Additional Threats Errors

All data-collection tabs look similar and function in the same manner with the exception of the last two tabs, "<u>Additional Threats/Error</u>" and "<u>Threat Summary</u>". Each tab is a form with a series of associated tasks or behaviors (observable items) presented in a numbered list in the first column. The number of observable items varies across tabs.

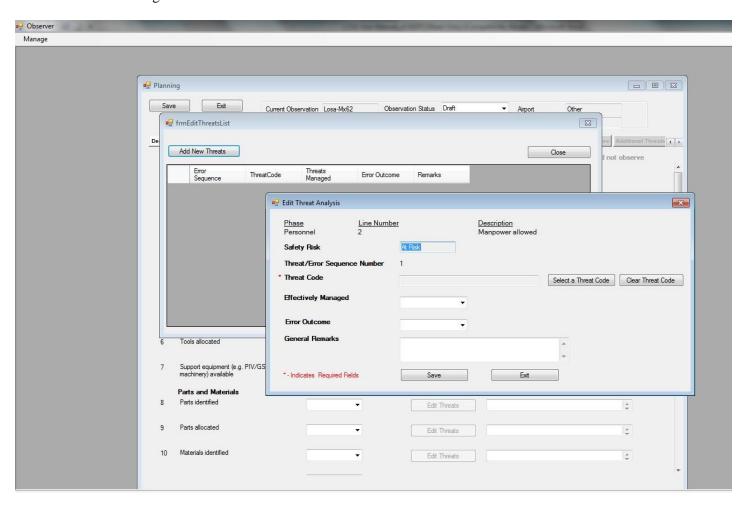
- 1. Each observable item line presents a "Safety/Risk" dropdown list, which defaults to blank and can be changed by selecting an option from the dropdown list:
 - a. No selection (default)
 - b. N/A: not applicable
 - c. Safe: action was observed and determined to be safe.
 - d. At Risk: action was observed and determined not-safe. This option will enable the "Edit Threats/Errors" button for that item.
 - e. Did not Observe: action may have been performed, but was not observed.



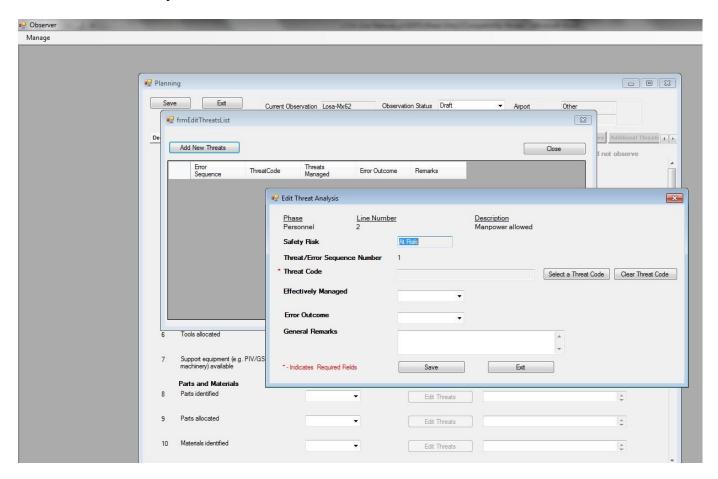
Note: This "Did not Observe" checkbox on the upper right hand corner will be disabled if you choose to select 'N/A', 'Safe', and 'At Risk'. Also, if you choose not to observe the whole page, you can check mark the "Did not Observe" checkbox and all the other options on that page will be disabled.



"Edit Threats/Errors" button: enabled when "Safety/Risk" has been set to "At Risk".
a. If Threat records exist for the item, clicking the 'Select a Threat Code' button will open the 'Threats Codes' to view all existing Threat Codes



In the "Edit Threat Analysis" window,



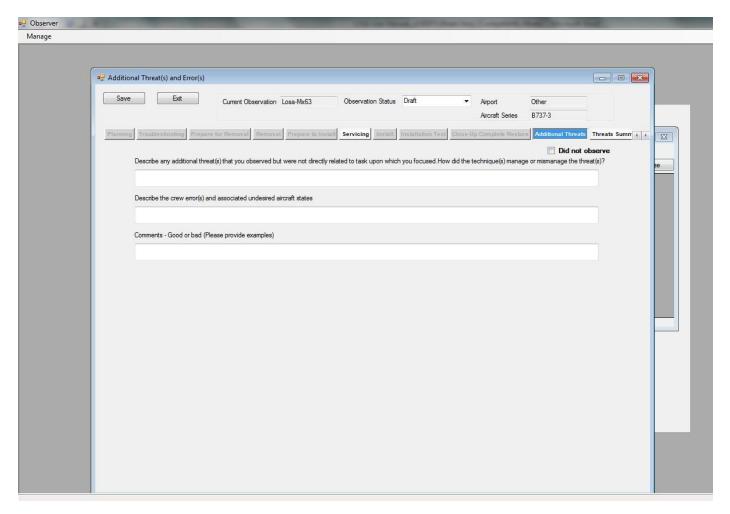
Effectively Managed – Enter "Yes" if threats were effectively managed; Enter "No" if not

Error Outcome – State if the Error Outcome was Inconsequential, Undesired State, Additional Error, or Do not Know

General Remarks – Textbox to enter comments about the observable item. A comment may be entered regardless of Safety Risk status (i.e., N/A, Safe, At Risk, Did not Observe). Remarks can be entered once the "Edit" Threat Analysis window is open

Once the information is entered, the user can either "Save" or "Exit" using the command buttons provided.

Additional Threats and comments can also be entered using the "Additional Threats" window



After entering the threat codes, the user can review them in the "Threats Summary" window

