



# UPS Certificate Management Office

**Federal Aviation Administration  
Ormsby Bldg III, Suite 200  
10200 Forest Green Blvd  
Louisville, KY 40223**



## **Our Mission**

The UPS Certificate Management Office is committed to assuring the public a safe, secure and efficient aviation system. This commitment is demonstrated through a dynamic team of professionals providing education, oversight, and leadership, while enforcing high standards established by the Federal Aviation Administration.

## **Core Values**

### **Safety is our passion**

We are world leaders in aerospace safety.

### **Quality is our trademark.**

We serve our country, our customers, and each other.

### **Integrity is our character.**

We do the right thing, even if no one is looking.

### **People are our strength.**

We treat each other as we want to be treated.

## **Hours of Operation**

Monday through Friday  
8:00 am to 4:30 pm EST

By Appointment Only

Contact the office 24 hours in advance to schedule an appointment.

## **Contact Information**

Phone: 502-753-4200

Fax: 502-753-4205

## **Who We Are**

The UPS Certificate Management Office is conveniently located in Louisville Kentucky. Our office manages certificates for UPS and its support entities.

Louisville is the sixteenth largest city in the United States and the largest city in Kentucky. Louisville has been called “The gateway to the south.” Greater Louisville is easily accessible and within a day’s drive of half the nation’s population. The Louisville International Airport is only seven minutes from downtown and handles on average more than 400 flights per day. The Millennium Edition of *Places Rated Almanac* ranked Louisville the 14th best place to live in North America.

## **Informative Websites**

The following is a list of websites that provide more information on the UPS Certificate Management Office, the FAA, Louisville and the surrounding area.

- [Kentucky Flight Standards District Office](#)
- [Local Radar](#)
- [Local Weather](#)
- [Official Louisville Website](#)
- [Courier-Journal Online Entertainment Section](#)
- [Kentucky Department of Tourism](#)
- [State of Kentucky Public Health](#)