

SITA Network Outage

2024-11-22 20:44z – 2024-11-23 07:28z

Impact Overview

Center	Total Impacted Flights	Start of Complete Outage	End of Complete Outage	End of Degradation	Duration (Minutes)	ATC Alert Declared	ATC Alert Cancelled	LIR Ticket #
KZAK	234	2024-11-22 20:44	2024-11-22 21:46	2024-11-23 00:54	250	2024-11-22 21:30	2024-11-23 01:18	900554624, 900558824
KZWY	175	2024-11-22 20:44	2024-11-22 21:46	2024-11-23 07:28	644	2024-11-22 21:27	2024-11-23 03:47	925210532, 925213732
PAZN	53	2024-11-22 20:44	2024-11-22 21:46	2024-11-23 01:06	302	2024-11-22 21:24	2024-11-23 06:50	900554724, 900557624

Other Notable Events

At Oakland there were at least 13 unsolicited altitude clearances issued to 11 flights due to the loss of reduced separation.

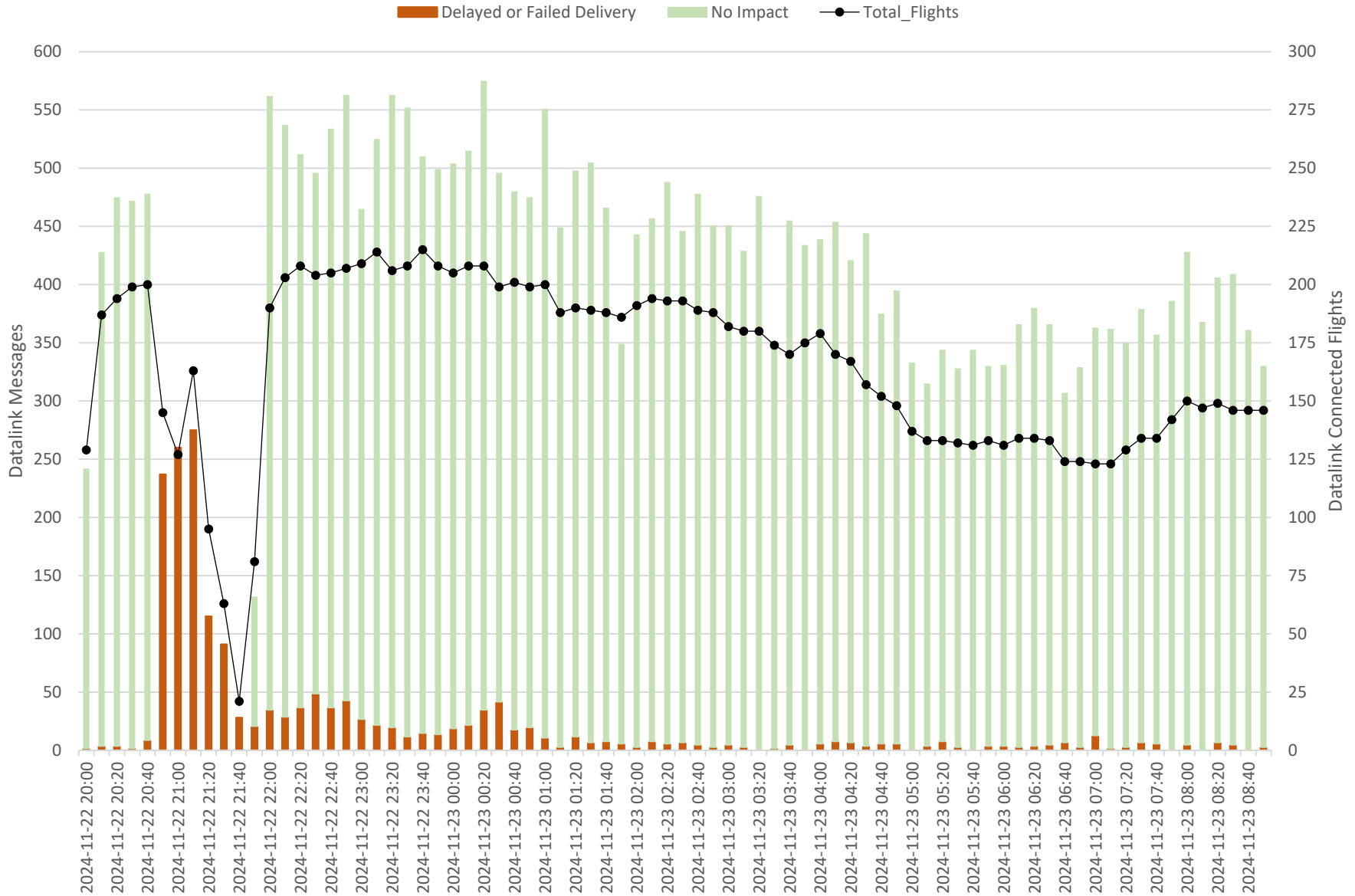
At all three sites, flights were denied altitude requests and reroutes due to the loss of ADS-C/CPDLC and consequently reduced separation.

CSP Notifications

Source	Email Receipt Time	Reported Start Time	Reported End Time	Ticket Number	Status
ARINC	2024-11-22 21:24:00z	2024-11-22 20:45:00z		2339310	Open
SITA	2024-11-22 22:01:00z	2024-11-22 21:00:32z		INC0168407	Open
SITA	2024-11-22 22:02:00z	2024-11-22 21:00:32z		INC0168407	Open
ARINC	2024-11-22 22:05:00z	2024-11-22 20:45:00z		2339310	Update
SITA	2024-11-22 23:11:00z	2024-11-22 20:45:00z	2024-11-22 21:51:00z	INC0168407	Resolved
SITA	2024-11-22 23:11:00z	2024-11-22 20:45:00z	2024-11-22 21:51:00z	INC0168407	Resolved
ARINC	2024-11-22 23:18:00z	2024-11-22 20:45:00z		2339310	Update
SITA	2024-11-22 23:21:00z	2024-11-22 20:45:00z		INC0168900	Open
SITA	2024-11-22 23:21:00z	2024-11-22 20:45:00z		INC0168900	Update
ARINC	2024-11-22 23:42:00z	2024-11-22 20:45:00z		2339310	Update
ARINC	2024-11-23 00:34:00z	2024-11-22 20:45:00z		2339310	Update
SITA	2024-11-23 01:13:00z	2024-11-22 20:45:00z		INC0168900	Update
ARINC	2024-11-23 01:30:00z	2024-11-22 20:45:00z		2339310	Update
ARINC	2024-11-23 02:21:00z	2024-11-22 20:45:00z		2339310	Update
SITA	2024-11-23 02:24:00z	2024-11-22 20:45:00z		INC0168900	Update
SITA	2024-11-23 03:14:00z	2024-11-22 20:45:00z		INC0168900	Update
ARINC	2024-11-23 03:32:00z	2024-11-22 20:45:00z		2339310	Update
ARINC	2024-11-23 04:22:00z	2024-11-22 20:45:00z		2339310	Update
SITA	2024-11-23 04:56:00z	2024-11-22 20:45:00z		INC0168900	Update
ARINC	2024-11-23 05:27:00z	2024-11-22 20:45:00z		2339310	Update
ARINC	2024-11-23 06:24:00z	2024-11-22 20:45:00z	2024-11-22 01:24:00z	TT-2339310	Restoral
SITA	2024-11-23 07:47:00z	2024-11-22 20:45:00z		INC0168900	Update
ARINC	2024-11-23 08:00:00z	2024-11-22 20:45:00z	2024-11-23 01:24:00z	TT-2339310	Restoral
SITA	2024-11-23 11:04:00z	2024-11-22 20:45:00z	2024-11-23 05:58:00z	INC0168900	Update
SITA	2024-11-23 16:10:00z	2024-11-22 20:45:00z	2024-11-23 05:58:00z	INC0168900	Update
SITA	2024-11-23 19:52:00z	2024-11-22 20:45:00z	2024-11-23 05:58:00z	INC0168900	Resolved
SITA	2024-11-23 19:57:00z	2024-11-22 20:45:00z	2024-11-23 05:58:00z	INC0168900	Resolved

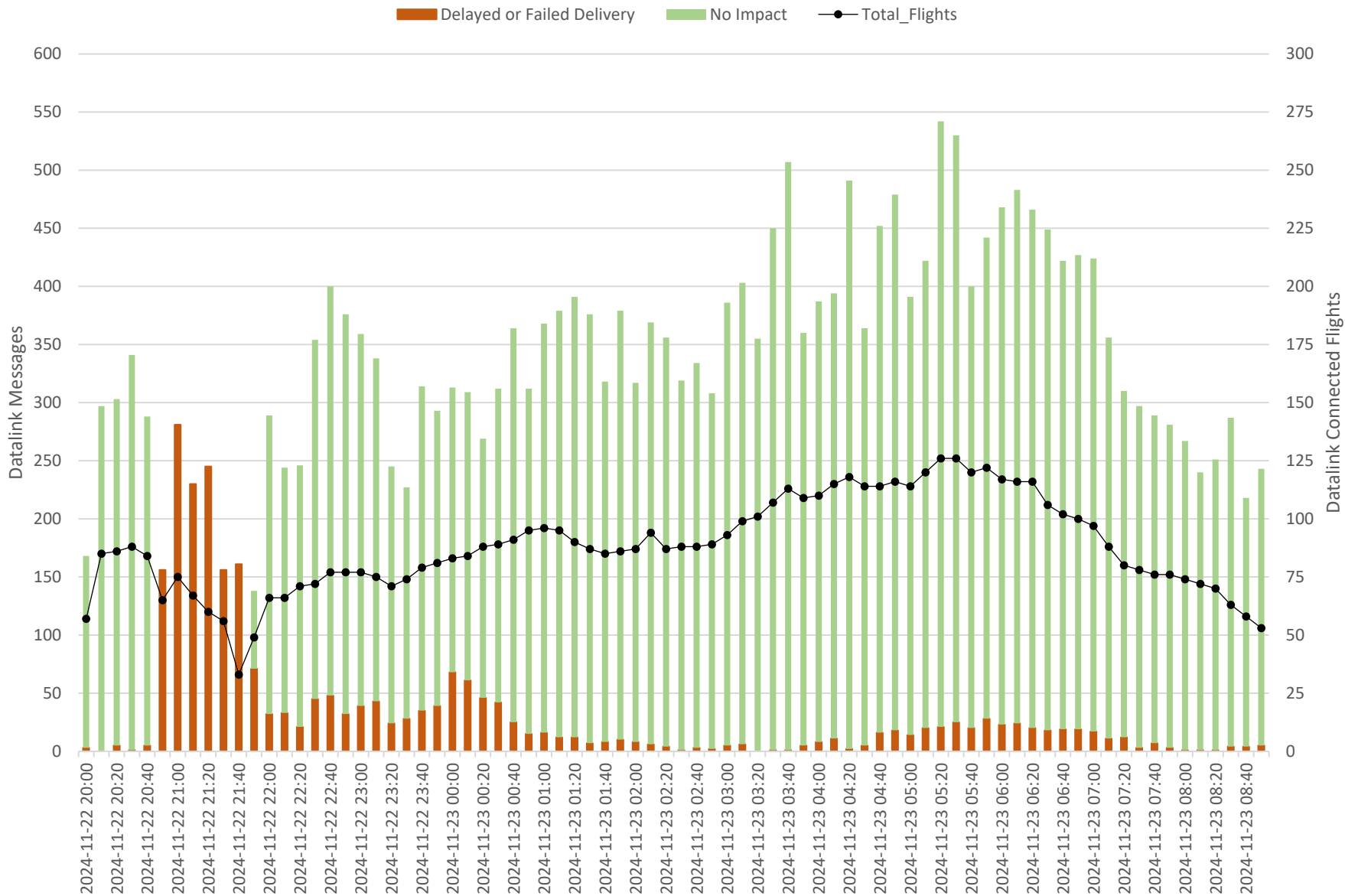
SITA Outage - KZAK

2024-11-22 20:44z - 2024-11-23 00:54z



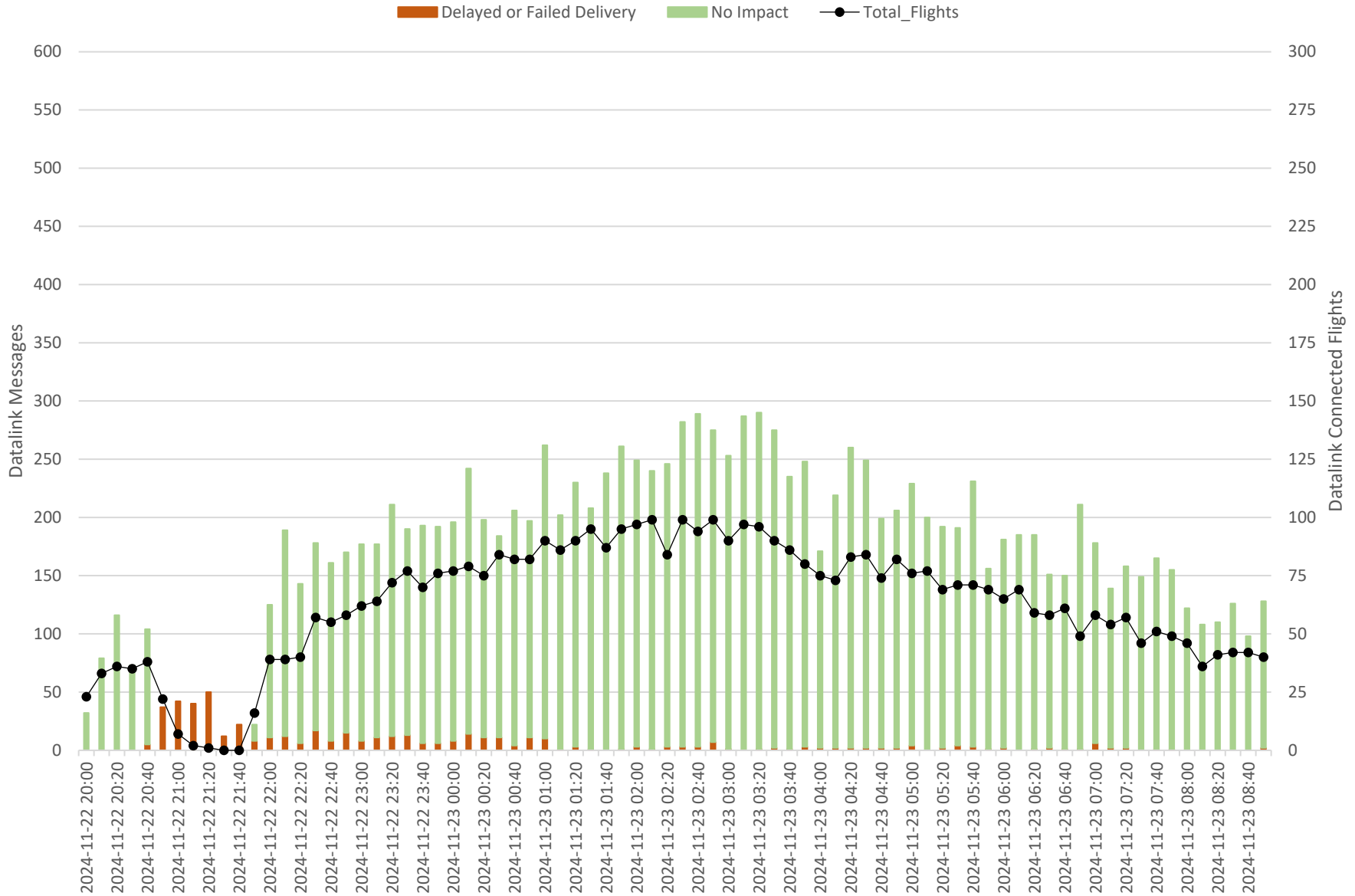
SITA Outage - KZWY

2024-11-22 20:44z - 07:28z



SITA Outage - PAZN

2024-11-22 20:44z - 2024-11-23 01:06z



KZAK PAC South/CEP screenshot – 2024-11-22 21:36:01z

