Part 121 AFS-220 Air Carrier Operations Branch.

Our mission: is to provide accurate, consistent and timely information to internal and external stakeholders to enhance aviation safety by applying interdependence and critical thinking.

AFS-220 is responsible for managing, developing, evaluating, operational policies and guidance for air carrier operations aspects of 14 CFR parts 121, 63 and 65 (with respect to flight engineers, flight navigators, and aircraft dispatchers). This branch participates in the Crisis Response Working Group (CRWG), Cargo Focus Team (CFT), Joint Implementation Measurement Data Analysis Team (JIMDAT), Commercial Aviation Safety Team (CAST), as well as various other groups established to address specific matters as they arise. The branch is responsible for the following functions:

- Evaluates current regulations and assists with the development of new regulations and amendments to existing regulations in the functional areas described within this document.
- Meets and coordinates with the aviation community, trade organizations, labor organizations and other operating segments of the FAA on matters within these areas of responsibility.
- Develops policy and provides technical assistance on issues regarding part 121 air carrier operations to include part 119.
- Provides technical assistance to internal and external stakeholders on part 121 air carrier operations, including flight operations, dispatch, weather, cargo operations, cabin safety issues and passenger handling issues.
- Provides assistance to Air Carrier Safety Assurance (ACSA) offices for the proper implementation and interpretation of guidance in order to provide consistency in the application of regulatory requirements.
- Functions as the division focal point for matters pertaining to 14 CFR part 139 and the certification of airports, and evaluates requests for revision to the list of special pilot in command (S-PIC) qualification airports.
- Functions as the division focal point for matters relating to the Extended Operations (ETOPS) program, and develops and implements policy related to ETOPS.
- Evaluates requests for flight deck access in accordance with current FAA policy.
- Office of Primary Responsibility (OPR) for all Part 117 limitations and requirements.
- OPR for all 121 deicing/anti-icing programs.
- Department of Defense (DOD) Liaison.
- Division focal point for ICAO operational issues relating to part 121.
- Coordination with OSHA on part 121 Air Carrier issues.