



# Federal Aviation Administration

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## Memorandum

Date: October 30, 2009  
 To: System Ops Litigation  
 From: Minneapolis Air Route Traffic Control Center  
 Subject: INFORMATION: Partial Transcript  
 Pilot Deviation NWA188  
 Minneapolis, MN, October 22, 2009

This transcription covers the Minneapolis Air Route Traffic Control Center (ARTCC) 19 R position for the time period from October 22, 2009, 0033 UTC, to October 22, 2009, 0109 UTC.

<u>Agencies Making Transmissions</u>	<u>Abbreviations</u>
Minneapolis ARTCC, Sioux Falls High Controller	R19
Minneapolis ARTCC, O'Neill High Controller	R29
Northwest One Ninety Six	NWA196
Minneapolis ARTCC, Mankato Low Controller	R8/9
Minneapolis ARTCC, Sector Eleven Controller	R11
Unknown	UNK
Minneapolis ARTCC, Nodine High Controller	R15
Minneapolis ARTCC, Eau Claire High Controller	R16

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject Pilot Deviation involving NWA188.

*Theodore N. Thomas*  
 Theodore N. Thomas  
 Acting Quality Assurance Manager  
 Minneapolis ARTCC

0033  
 (0034-0037)

0036  
 0036:13 R19 sector number nineteen

0038:15 R29 twenty nine northwest one eighty eight is actually nordo

0038:17 R19 okay

0038:18 R29 denver tried going through a flight and then my supe  
went through ah company and he's still nordo so

0038:23 R19 still nordo okay

0038:24 R29 good luck (unintelligible)

0038:25 R19 alright thanks (unintelligible)  
0039

0039:27 R19 northwest one eighty eight ah descend and maintain  
flight level two six zero

0039:35 R19 correction northwest one eighteen descend and maintain  
flight level two six zero

0039:45 R19 northwest one eighty eight minneapolis

0039:55 R19 northwest one ninety six ah ah do you have a second to  
contact ah your company northwest one eighty eight

0040:03 NWA196 sure

0040:05 R19 (unintelligible) northwest one ninety eight or ninety  
six ah have northwest one eighty eight come up on this  
frequency please

0040:14 NWA196 \*(and you expect him on this frequency) ah northwest one  
eighty eight ah one ninety six on a nineteen eighty  
seven how do you read

0040:25 NWA196 ah what frequency did you think they were on  
0041  
0042

0042:05 R19 and northwest one ninety six were you able to contact  
your company northwest one eighty eight

0042:11 NWA196 ah we passed the message on to ah dispatch to give  
(unintelligible) email

0042:15 R19 ah northwest one ninety six roger

0043  
{0044-0045}  
0046  
0046:56 R19 northwest one eighty eight minneapolis  
0047  
0048  
0048:17 R19 northwest one eighty eight ah if you hear minneapolis  
center ident  
0049  
0050  
0051:00 R8/9 sectors eight nine  
  
0051:01 R19 ah sector number nineteen in reference northwest one  
eighty eight i just \*(p v deed em) up to you he is nordo  
um so just heads up on that i guess  
  
0051:09 R8/9 alright thanks  
  
0051:10 R19 alright  
  
0051:56 R19 northwest one eighty eight minneapolis  
0052  
{0053-0055}  
0056  
0056:12 R11 sector eleven  
  
0056:13 R19 ah sector numbers nineteen reference northwest one  
eighty eight point out at redwood falls ah he is nordo  
  
0056:20 R11 landing minny  
  
0056:21 R19 and we're still not talking to him ya he's suppose to be  
landing minny  
  
0056:26 R11 (unintelligible) try my um u h f see or my ah guard see  
if i can (unintelligible)  
  
0056:32 R19 okay that would be awesome  
  
0056:33 R11 we'll see what i can do  
  
0056:34 R19 okay thanks  
  
0056:35 UNK \*(p w)

0057  
0058  
0058:28 R15 sector fifteen

0058:29 R19 ah sector number nineteen ah point out for you you might have to expand out a little bit to the southwest of gopher is northwest one

0058:35 R15 (unintelligible)

0058:36 R19 eighty eight he's a minny lander

0058:38 R15 okay

0058:39 R19 he is nordo um i'm assuming he's going to hold over minneapolis or

0058:44 R15 ah do you want to work him down or

0058:47 R15 well (unintelligible) he's gonna have to go to one of the arrivals

0058:49 R19 well i mean he's he's nordo so if he

0058:52 R15 i know but if he's gonna go over the top he would go to sector sixteen for their arrival because i don't have an arrival

0058:56 R19 okay

0058:57 R15 ya know what i'm saying i mean if he if he needs to go over the top

0058:59 R19 right i just don't know what what their procedure is if they don't if they can't talk to anybody do they just hold over the airport

0059:03 R15 no i don't know i don't know ya can't reach him at all that's crazy (unintelligible)

0059:07 R19 right i can't reach him on guard or anything so um (unintelligible)

0059:10 R15 arinc and all that

0059:11 R19 ya well for now ah

0059:12 R15 okay i'm watching him \*(point out approved)

0059:14 R19 \*(you just want to watch him) alright thanks \*(p w)  
0100

0100:19 R16 sixteen

0100:20 R19 ah sector number nineteen ah point out for you southwest  
of gopher northwest one eighty eight ah he's a nordo  
aircraft flight level three seven zero he's  
(unintelligible) he's suppose to be landing minneapolis  
\*(but)

0100:29 R16 okay point out approved (unintelligible)

0100:30 R19 \*(alright p w)  
0101  
0102  
0103

0103:01 R16 sector sixteen

0103:02 R19 ah sector number nineteen ah hand off northwest one  
eighty eight i'll have to expand out too far to keep  
watching him you wanna just take him or ya want fifteen  
to take him

0103:08 R16 ah ya i'll take him

0103:11 R19 alright thanks a lot  
0104  
(0105-0108)  
0109

End of Transcript

\*This portion of the re-recording is not entirely clear, but this represents the best interpretation possible under the circumstances.