



# Federal Aviation Administration

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## Memorandum

Date: October 30, 2009  
To: System Ops Litigation  
From: Minneapolis Air Route Traffic Control Center  
Subject: **INFORMATION:** Partial Transcript  
Pilot Deviation NWA188  
Minneapolis, MN, October 22, 2009

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This transcription covers the Minneapolis Air Route Traffic Control Center (ARTCC) 16 R position for the time period from October 22, 2009, 0058 UTC, to October 22, 2009, 0136 UTC.

<u>Agencies Making Transmissions</u>	<u>Abbreviations</u>
Minneapolis ARTCC, Eau Claire High Controller	R16
Minneapolis ARTCC, Sioux Falls High Controller	R19
Northwest Fifteen Ten Minneapolis ARTCC, Sector Eleven Controller	NWA1510 R11
Minneapolis ARTCC, Sawyer High Radar Associate Controller	D13
Northwest One Eighty Eight Minneapolis ARTCC, Sawyer High Controller	NWA188 R13

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject Pilot Deviation involving NWA188.

*Theodore N. Thomas*

Theodore N. Thomas  
Acting Quality Assurance Manager  
Minneapolis ARTCC

0058  
(0059-0102)  
0103  
0103:01 R16 sector sixteen

0103:02 R19 ah sector number nineteen ah hand off northwest one  
eighty eight i'll have to expand out too far to keep  
watching him you wanna just take him or ya want fifteen  
to take him

0103:08 R16 ah ya i'll take him

0103:11 R19 alright thanks a lot  
0104  
(0105-0106)  
0107

0107:41 R16 northwest one eighty eight minneapolis  
0108  
(0109-0111)  
0112

0112:47 R16 northwest one eighty eight minneapolis  
0113

0113:56 R16 northwest fifteen ten minneapolis

0113:59 NWA1510 go ahead northwest fifteen ten  
0114

0114:08 R16 northwest fifteen ten ah if you would transmit on ah  
change to frequency one three three point four five and  
transmit to a northwest one eighty eight and see if he  
answers ya then come on back here

0114:20 NWA1510 so you want um thirty three forty five northwest one  
eighty eight to come to your frequency

0114:26 R16 northwest fifteen ten if you can ah if you raise raise  
him on that ya have him come over to this freq

0114:30 NWA1510 \*(okay)

0114:48 R16 sector ah sixteen

0114:49 R11 eleven

0114:55 R11 are you talking to that northwest one eighty eight now  
or (unintelligible) thirteen is

0114:56 R16 nope

0114:58 R16 well nobody's talking to him

0114:59 R11 (unintelligible) they took nordo out of his \*(flight  
plan)

0115:01 R16 oh ya you're right maybe something is happening

0115:03 R11 ah i broadcast i heard some (unintelligible) ah chit  
chat about (unintelligible) ah

0115:06 R16 they got him i just heard they got him

0115:08 R11 okay thanks

0115:28 R16 northwest fifteen ten contact minneapolis center one two  
three point seven two

0115:30 NWA1510 twenty three seventy two and um one eighty eight should  
be on your frequency

0115:35 R16 thank you  
0116

0116:20 R16 northwest one eighty eight minnea

0116:41 R16 sixteen

0116:42 D13 ah thirteen

0116:46 R16 say it again

0116:47 D13 ah northwest one eighty eight we are now in  
communications with and they're on a one thirty five  
heading and a what would you like them going down to for  
an altitude

0116:55 R16 ah give him a ah two ten heading to ah flight level  
three two zero

0116:59 D13 thirty two thousand and two ten on the heading

0117:02 R16 yep and my control

0117:03 D13 affirmative

0117:56 R16 northwest one eighty eight minneapolis

0118

0118:02 NWA188 minneapolis northwest one eighty eight's with you out of three five six for three two zero

0118:07 R16 northwest one eighty eight minneapolis center roger a how much fuel do you have left

0118:12 NWA188 \*(oh) we \*(got) plenty of fuel we have eleven thousand pounds two hours of fuel

0118:17 R16 northwest one eighty eight roger

0118:43 R16 northwest one eighty eight ah turn right heading two eight zero expect routing on the a ollee and the gopher five arrival

0118:52 NWA188 okay two eight zero and (unintelligible)---say again the arrival

0118:58 R16 northwest one eighty eight expect ah ollee intersection and the gopher five arrival

0119:02 NWA188 roger ol ollee and the gopher five arrival northwest one eighty eight

0119:44 R16 northwest one eighty eight ah do you have time to give a brief explanation on what happened

0119:52 NWA188 ah \*(just) cockpit distractions that's all i can say

0119:56 R16 northwest one eighty eight roger  
0120

0120:52 NWA188 minneapolis northwest one eighty eight

0120:55 R16 northwest one eighty eight go ahead

0120:57 NWA188 \*(two eight zero) and just confirm ah you want us to go direct to ollee at this time

0121:01 R16 northwest one eighty eight ah fly heading two eight zero expect direct ollee in about ah four zero miles

0121:06 NWA188 okay two eight oh on the heading northwest one eighty eight  
0122

0122:46 R16 northwest one eighty eight ah when you're able cleared direct gollf intersection and the gopher five arrival maintain flight level three two zero

0122:54 NWA188 okay direct to gollf for the ollee five arrival northwest one eighty eight

0122:59 R16 northwest one eighty eight the gollf intersection gopher five arrival

0123:02 NWA188 sorry gollf for the gopher five arrival northwest one eighty eight

0123:58 R16 northwest one eighty eight descend at pilots discretion maintain flight level two four zero  
0124

0124:02 NWA188 down to two four oh northwest one eighty eight

0124:18 R16 northwest one eighty eight fly heading three six zero

0124:23 NWA188 three six zero heading for northwest one eighty eight  
0125  
0126

0126:08 R16 northwest one eighty eight ah is there anyway you can elaborate on the distraction

0126:22 NWA188 \*(ah we're just dealing with some company issues) here and that's all ah that's all all i can tell you right now at this time

0126:28 R16 northwest one eighty eight roger  
0127

0127:08 R13 this is sector thirteen

0127:09 R16 sixteen point out east of siren northwest one eighty eight we gotta turn him north and west and give him a couple of turns before we (unintelligible)

0127:14 R13 northwest one eighty eight's your control (unintelligible)

0127:15 R16 (unintelligible)

0127:45 NWA188 and northwest one eighty eight (unintelligible) kind of  
speed do you like to have

0127:47 R16 northwest one eighty eight ah speed your discretion

0127:50 NWA188 (unintelligible)  
0128

0128:02 R16 northwest one eighty eight fly heading two seven zero

0128:14 R16 northwest one eighty eight fly heading two seven zero

0128:18 NWA188 two seven zero northwest one eighty eight  
0129

0129:58 R16 northwest one eight eight cleared direct ollee gopher  
five arrival

0129:58 NWA188 direct \*(to) ollee for the gopher five arrival northwest  
one eighty eight

0130:29 R16 northwest one eighty eight contact minneapolis center  
one two one point zero five

0130:34 NWA188 one twenty one zero five northwest one eighty eight

0130:39 NWA188 (unintelligible) thanks for your help good day

0130:41 R16 (unintelligible) one eighty eight good day  
0131  
(0132-0135)  
0136

End of Transcript

\*This portion of the re-recording is not entirely clear, but this represents the best interpretation possible under the circumstances.